



# 2024

## GUILDERLAND POLICE DEPARTMENT



# ANNUAL REPORT

*Daniel P. McNally*  
*Chief of Police*

*Joseph R. DeVoe*  
*Lieutenant*

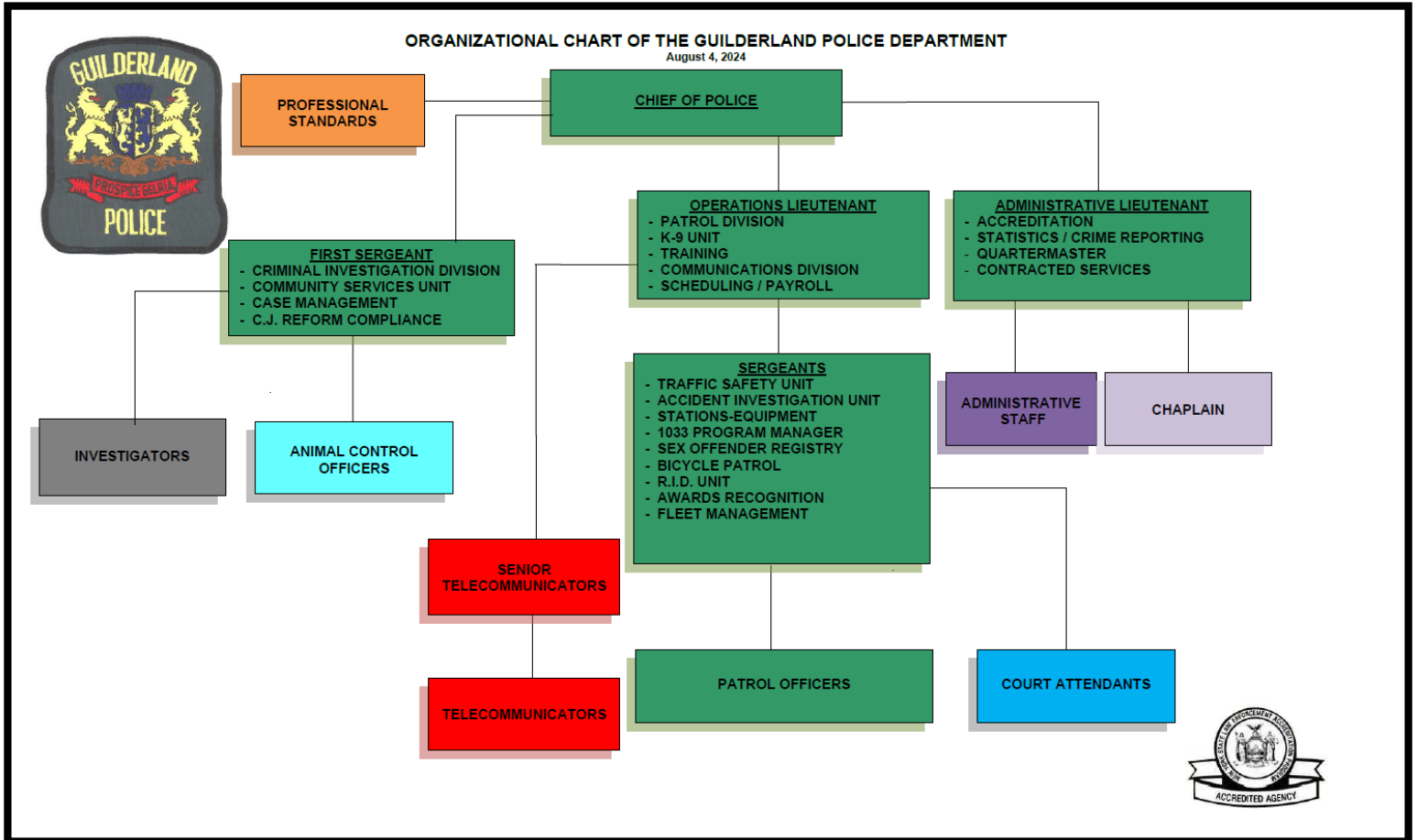
*Matthew P. Egnor*  
*Lieutenant*

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## Organizational Chart



**MISSION STATEMENT:** *The Guilderland Police Department, in partnership with the community we serve, is committed to enhancing the quality of life in the Town of Guilderland by protecting life and property, maintaining order, and impartially enforcing the law while upholding the human and constitutional rights of those we serve. To fulfill our mission, we will at all times, conduct ourselves with the highest ethical standards, professionalism and integrity.*

## Message from the Chief



Dear residents and visitors of the Town of Guilderland:

On behalf of the men and women of the Guilderland Police Department, it is my pleasure to present the 2024 Guilderland Police Department Annual Report. The report utilizes statistics, charts, graphs and documentation to summarize the outstanding work done by our members, sworn and unsworn, as we continue to provide excellent police services to the Town of Guilderland.

This year was filled with many accomplishments that make me proud of the dedication and hard work done by our members.

We were reaccredited by the NYS Law Enforcement Accreditation Program which consists of a vigorous review of 112 standards. We were first accredited in 2009 and only about one-third of departments in NYS receive this distinguished status. We upgraded our taser technology enhancing our ability to safely and effectively de-escalate volatile situations with less lethal force. We added four new officers and two dispatchers to fill vacancies created by retirements. We also created a new full-time position on the Drug Enforcement Agency (DEA) task force. We upgraded our phone system to a more sophisticated Intrado System allowing the capability to integrate text-to-911 and video-to-911 services.

If you are interested in working for a progressive, professional, well-trained agency in a thriving suburban community, look no further. The Guilderland Police Department aims to fill our ranks with the best officer candidates. We are currently accepting applications for lateral transfers in an effort to attract highly qualified officers with previous experience and from the current Albany County Police Officer civil service list. If you are looking for a career, where you can make a difference helping to improve the lives of others, visit our website [www.guilderlandpd.org/employment](http://www.guilderlandpd.org/employment).

I would like to thank our Annual Report Committee for putting together another superior report. I remain appreciative of the unwavering support provided by Supervisor Peter Barber, our Town Board members, and our incredible community. It is an honor and a privilege to lead the dedicated, professional members of the Guilderland Police Department.

Stay safe and well,

Chief Daniel P. McNally



## From the Chaplains Desk

Greetings from the Chaplains desk

It has been my honor and pleasure to serve as the Chaplain for the Town of Guilderland Police Department for the past 8 years. While much has changed over these years in our community and in our world, one thing has not – the commitment and dedication of all the members of the Guilderland Police Department to serve and sacrifice to keep our town safe. These amazing men and women who serve in all facets of the department include office staff, dispatchers, officers, investigators, and command staff. Every town resident and visitor owe a debt of gratitude to all these individuals who faithfully serve to keep our town safe.

Under Chief McNally's guidance and leadership, the department has continued to grow in its capacity to serve all the diverse needs of residents and visitors to our town. By establishing and maintaining the highest standards of professional conduct as well as a continual focus on enhancing training of all department members, the department has been able to recruit the best talent and reward officers who excel through department promotions.

I am also encouraged and thankful for the support for the Law Enforcement Chaplaincy program that Chief McNally, the members of the Police Department, the Town Supervisor, and the community have shown. As Chaplain, I provide support to department personnel and their families, aid the public in times of need, and assist when a member of the department is sick or injured. It is also my honor to serve at public functions such as swearing-in and promotional ceremonies, as well as at events such as the Hometown Heroes program.

In 2024, I began to work on establishing relationships between the department and other faith leaders in the town. I have been encouraged by the response and will continue to work towards broadening and deepening these relationships in the years to come. These efforts will serve to enhance the stellar relationship that the department already has with town residents; a well-deserved admiration that is the result of the tireless work of the dedicated members of the Police Department, who do their best to keep us safe, while responding to emergencies and ensuring that our community is served with the upmost respect and dignity. As residents and visitors to the Town of Guilderland, we owe a debt of gratitude to them all.

I will continue to be an advocate for all those who are willing to don the uniform of service and are willing to sacrifice self for a greater cause. The members of the Guilderland Police Department deserve all our respect and admiration. That respect is earned each day as I have witnessed every officer serve with distinction and honor.

I am humbled and thankful for the opportunity to serve my community and my GPD family this year. I pray a blessing of great joy, peace, safety, compassion, and grace upon us all.

Geoffrey Ekstein, Chaplain



## Accreditation

The Guilderland Police Department was reaccredited in 2024, proudly maintaining its accredited status. Three New York State Division of Criminal Justice Accreditation Assessors visited the police department for three days in June 2024, assessing all 111 accreditation standards. On September 12, 2024 the New York State Law Enforcement Accreditation Council voted in favor of the agency being reaccredited.

Since 2009 the Guilderland Police Department has been an accredited agency through the New York State Law Enforcement Accreditation Program. Being an accredited agency is something that the department is proud of as only approximately one third of agencies across the state are accredited. The agency works tirelessly to comply with the State's 112 standards to ensure that the agency is partaking in best contemporary practices and operating on sound policy in order to best serve the public. The New York State Division of Criminal Justice Services describes the accreditation program as:

*Voluntary and designed to improve an agency's effectiveness, efficiency and professionalism; promote training and foster public confidence in law enforcement. Agencies must meet a set of standards in three categories: Administration, Training and Operations. Accreditation provides formal recognition that an agency meets or exceeds expectations of quality; demonstrates that the agency performs in a professional manner, has formalized policies in place to govern its operation practices and procedures, and that its employees contribute to the agency's mission and know what is expected of them.*



Chief McNally (L), Lt. Egnor (second from R) and Officer McCormick(R) at Accreditation Ceremony

The reaccreditation process occurs every five years and the agency is due to be reaccredited in 2029. The agency utilizes sworn personnel to maintain the accreditation program. Lieutenant Egnor is the Program Manager and Officer McCormick is the Assistant Program Manager.

The following accreditation standard was added in December 2024, increasing the total number of standards to 112:

**1.3 – Accreditation Program Manager Training:** This standard requires that all agency personnel assigned to the duties of the Accreditation Program Manager complete the DCJS Law Enforcement Accreditation Program Training within one year of being assigned such duties. Refer to the following website link for all accreditation standards: [Standards and Compliance Verification Manual Revision December2023.pdf \(ny.gov\)](https://www.criminaljustice.ny.gov/ops/accred/StandardsandComplianceVerificationManualRevisionDecember2023.pdf)

For anyone who is interested in learning more about the NYS Law Enforcement Accreditation Program please visit the following website: <https://www.criminaljustice.ny.gov/ops/accred/>, or contact Lt. Egnor at 518-356-1980 ext. 1086 or email [egnorm@gpdny.org](mailto:egnorm@gpdny.org).

## Training

A significant highlight of our 2024 training was the introduction of the TASER 7, which replaced our TASER X26 and X26P models. The TASER 7's updated technology enhances our ability to safely and effectively de-escalate volatile situations with less lethal force.



To ensure proficiency with the TASER 7, we implemented scenario-based training that focused on TASER manipulation, effective communication, and decision-making in high-stress situations. Safe, effective, and properly applied use of force remains a primary focus of our annual mandatory in-service training. Our officers engage in realistic scenarios designed to better prepare them for real-world encounters and safer decision-making.

In addition to use-of-force training, we emphasize effective communication, particularly in high-stress situations, as it is our most important tool. Our officers participated in various classes and webinars to stay current on laws and case law regarding community interactions, ensuring the protection of our citizens' rights. Additionally, three officers completed crash reconstruction training to enhance our ability to investigate serious vehicle crashes.





## Communications

The Guilderland Police Communications Division is the E-911 Public Safety Answering Point (PSAP) for the Town of Guilderland, making Guilderland 1 of 5 PSAP's in Albany County. The Communications Division answers all cellular, VOIP and landline 911 calls made in the town and dispatches for the Guilderland and Altamont Police, Guilderland EMS and the 8 volunteer fire departments protecting the town residents. The Communications Division also handles walk-in complaints and answers all non-emergency phone calls to the police department. The Communications Division also acts as the afterhours contact for other town departments, such as the highway and water departments.



Our Communications staff continue to use RapidSOS and strongly encourage residents to create their free Emergency Health Profile at [www.emergencyprofile.org](http://www.emergencyprofile.org). This provides first responders with critical medical information in an emergency to get you the right care at the right time. RapidSOS also allows dispatchers to communicate via text with callers and allows callers to share media and livestream with the dispatcher.

The Communications Division is currently staffed with 2 supervisors and 10 dispatchers. Each dispatcher completes approximately 6 months of training, which includes a 40-hour basic dispatcher course, 24 hours of Emergency Medical Dispatch, and CPR/AED training.

This year Guilderland Communications transitioned from the Central Square 911 phone system to a new and more sophisticated Intrado system allowing the capability to integrate text-to-911 and video-to-911 services.

In 2024, the Communications Division handled a total of 11,333 911 calls. This included 8,535 wireless 911 calls and 2,798 Landline/VOIP 911 calls. Additionally, the division received 31,975 administrative phone calls.

Furthermore, the Communications Division dispatched 6,939 EMS calls, 1,233 Fire calls, and 26,837 police calls which includes officer-initiated activity.

### The Communications Division

**Handled a total of 11,333 911 calls:**  
8,535 wireless 911 calls  
2,798 Landline/VOIP 911 calls

**Received 31,975 administrative phone calls**

**Dispatched:**  
6,939 EMS calls  
1,233 Fire calls  
26,837 Police calls/officer-initiated activity



Dispatcher Infante



## Patrol

Our police department welcomed four new officers through lateral transfers from local law enforcement agencies:

- \* Officer Nicholas Crodelle from the University Police Department at Albany
- \* Officer Matthew Iuorno from the Albany County Sheriff's Office
- \* Officer Steven Clermont from the Troy Police Department
- \* Officer Christian Cooper from the North Greenbush Police Department

These officers have filled vacancies created by recent retirements, allowing us to maintain our current staffing level of 43 sworn officers.

Additionally, Sergeant Matthew Egnor was promoted to Lieutenant and Officer Matthew McCaffrey to Sergeant.

The four new officers and Sergeant McCaffrey have been assigned to the Patrol Division, our largest unit with 25 officers and 5 sergeants. Our Patrol Division is responsible for responding to calls for service, traffic enforcement, crime prevention, and misdemeanor criminal investigations.



Bike Patrol Officers Crodelle and Collen



D.A.R.E Officer Graduates  
Officer Montemagno and Officer Stevens



Officer Marcella and Officer Kelley accepting  
baked goods from Logan

## Traffic Safety

The Guilderland Police Department is committed to ensuring the safety of our roads. This is achieved through a combination of traffic law enforcement, deterrence measures, and public education efforts. In 2024, our officers conducted 4,945 vehicle stops, resulting in 2,253 traffic citations and 53 DWI arrests. These figures highlight our officers' dedication to upholding traffic safety. It's important to note that officers issue far more warnings than citations. Traffic safety remains a top priority for our department, and we will continue to work diligently to keep our roads safe for everyone.

The Guilderland Police Department's Traffic Safety Unit plays an active role in traffic safety initiatives within our community. We are involved in the Albany County Stop DWI program and, through state funding, participate in several other key programs: Buckle Up New York, Operation Safe Stop Education and Enforcement Day, No Empty Chair, and STEP (Selective Traffic Enforcement Program). STEP focuses on aggressive enforcement of violations such as aggressive driving, speeding, and driver distraction, including cell phone use.

We continue to partner with the Guilderland Central School District for Operation Safe Stop. We utilize portable traffic speed signs to assist in monitoring vehicle speeds and identify areas needing increased patrols.

These portable signs are moved throughout the town as needed. The town also has four permanent traffic signs that have been placed in different areas of the town.

The Guilderland Police Department Traffic Safety Unit also conducts accident investigations and reconstructions. These officers have specialized training in accident reconstruction and utilize a Trimble workstation and scanner. The Trimble provides precise measurements, resulting in exact accident reconstructions. This tool is used in cases

involving serious personal injury or fatal motor vehicle accidents. The equipment was purchased new this year through grant funding.

In 2024, there was one fatal motor vehicle accident in the town. Additionally, officers responded to 1,002 property damage accidents, 89 personal injury accidents, and 44 unknown motor vehicle accidents.



Sgt. McCaffrey managing a portable traffic speed sign.



(L-R) Chief McNally, Officer Doynow, Sgt. Roberts. Officer Doynow proudly holding a plaque he received from M.A.D.D. in recognition of his outstanding DWI enforcement efforts.



## Community Service Unit

The Guilderland Police Department's Community Services Unit (CSU) is dedicated to strengthening ties within our community and beyond. The CSU includes a Youth Services Officer, two School Resource Officers (SROs), and an Investigator. It is further supported by the Patrol Division, which provides D.A.R.E. Officers, R.A.D. Instructors, and bicycle patrol officers.

Our CSU members are certified juvenile officers who focus on engaging with the youth in our community. The Unit collaborates with local schools to offer educational programs for students, covering topics such as Drug Abuse Resistance Education (D.A.R.E.), bullying prevention, forensics, public policy, and internet safety.

Outside of the school environment, our unit actively engages with the community through several programs, including:

- \* Guilderland Police Cadets
- \* Rape Aggression Defense (RAD) Program
- \* Drug Take Back Day
- \* Coffee with a Cop
- \* Civilian Response to Active Shooter Events Training (CRASE)
- \* Fraud Prevention for seniors
- \* Child Passenger Safety Seat Installations
- \* Halloween Safety Awareness

Our largest event is National Night Out, which takes place at Tawasentha Park. This national community-building campaign aims to foster stronger relationships between the police and the community.



(L-R) SRO Scarano, Officer Stallmer, Investigator Hanzalik at Drug Take Back Day



Dunkin' Special Olympics Fundraiser

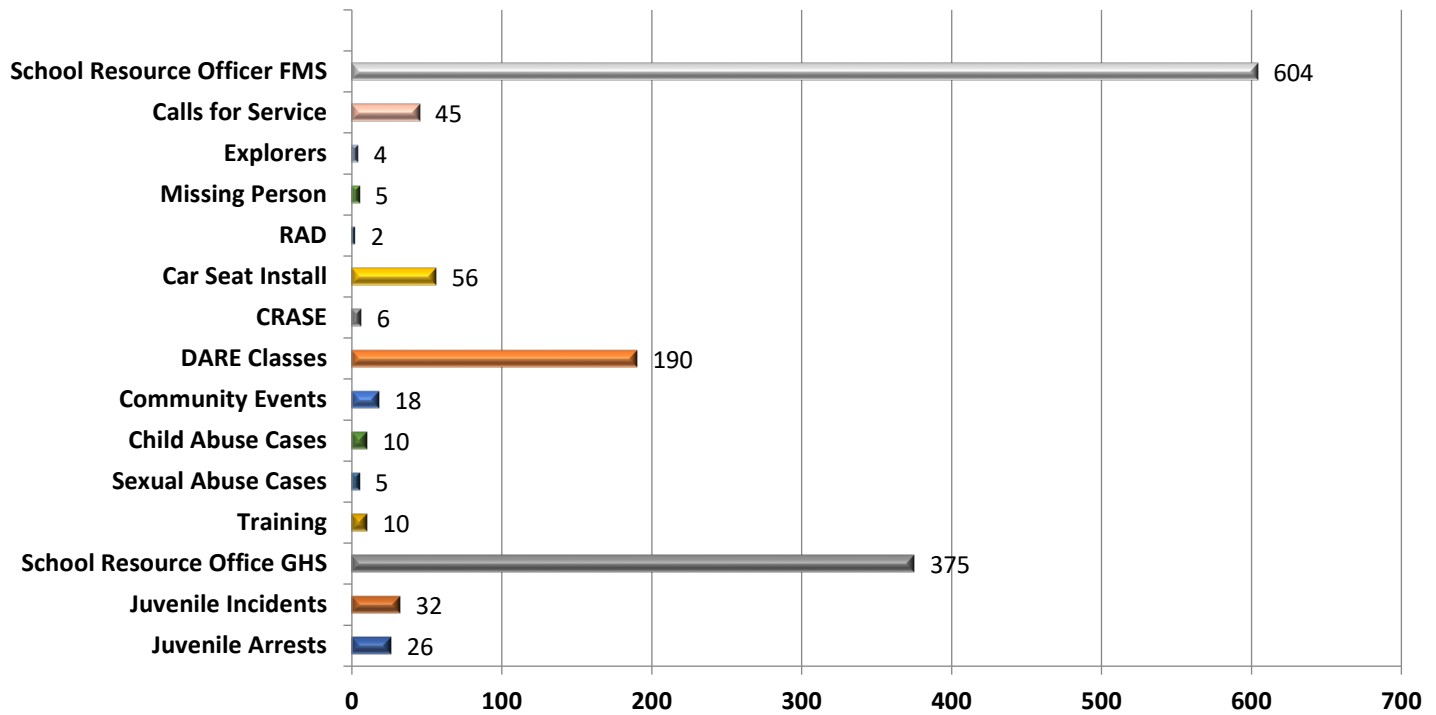
S.R.O. Scarano



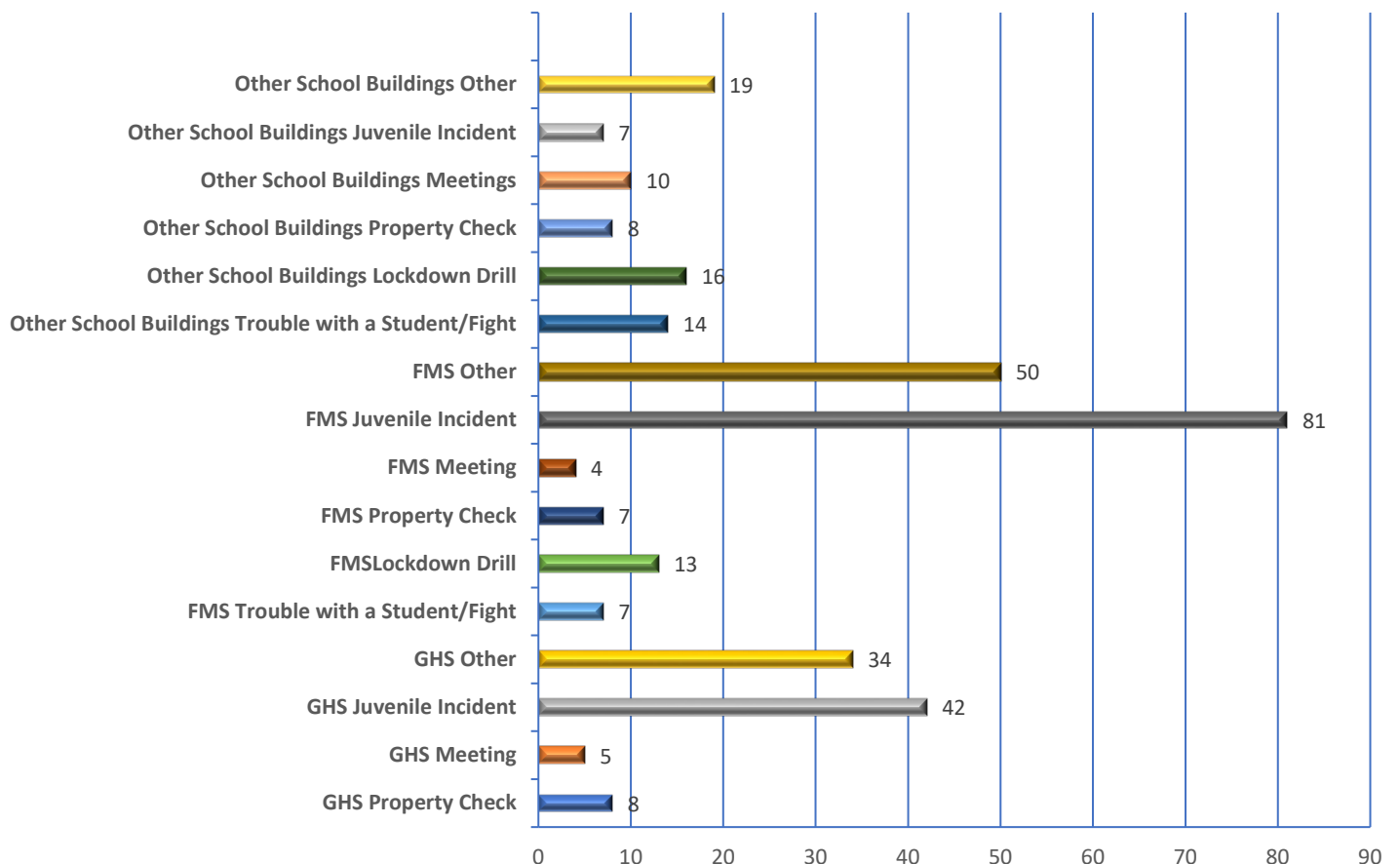
S.R.O. Ralston



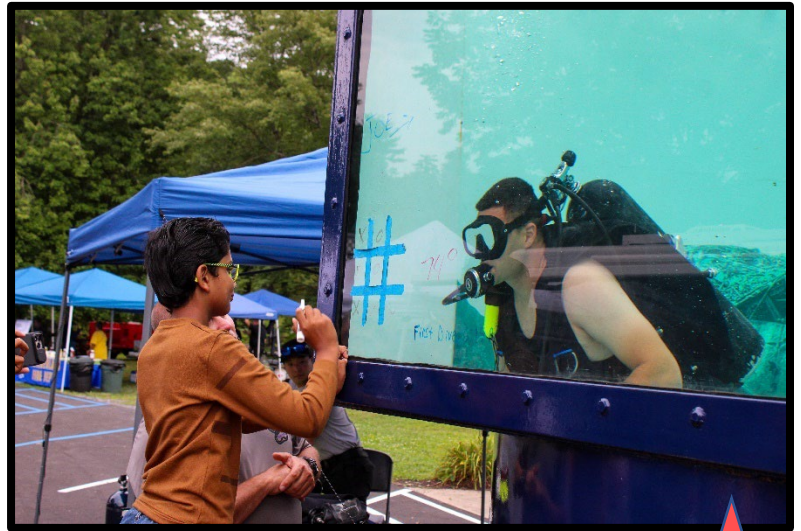
### CSU Calls 2024



### CSU Members School Calls by Building 2024









## K-9

Officer Stevens joined the department in 2006 and became our newest canine handler in 2021 with the addition of K9 Boreas, who is now approximately four years old. Officer Stevens and K9 Boreas were fully certified by DCJS in December 2021 for Explosive Detection, Tracking, Article Searches, and Handler Protection/Criminal Apprehension.

To maintain proficiency, the Guilderland Police Canine Team regularly trains with the Capital District Canine Training Group. Officer Stevens and K9 Boreas have also completed several outside training seminars and numerous training events with the Department of Homeland Security and Emergency Services, the FBI, and the New York State Police.

In 2024, Officer Stevens and K9 Boreas were frequently called upon to assist surrounding agencies with search warrants, suspicious packages, bomb threats, and large-scale community events. They also supported the Guilderland Police Department on calls for service such as shots fired, tracking for suspects and missing persons, crimes in progress, area searches, and other investigations, as well as participating in Guilderland Police community events.

Officer Stevens and K9 Boreas have visited several schools in the GCSD to speak with students and have attended multiple D.A.R.E. graduations. The Canine team enjoys engaging with the community and can be seen at local events such as the Altamont Fair, National Night Out, and Coffee with a Cop.

Officer Stevens and K9 Boreas are always happy to speak with community members, answer questions about their training and background, and greatly appreciate the community's support.



## Retail Interdiction Detail

Police Officers Barak E. Strock and David E. Grant serve as Retail Interdiction Detail (RID) Investigators for the Guiderland Police Department. In 2024, Police Officer Nicholas Crodelle temporarily assumed the role of RID Investigator while another investigator recovered from an injury sustained during a foot pursuit with a combative suspect. RID Investigators are selected for this specialized unit by the Chief of Police based on their ability to interact with the public, investigate and solve larcenies, and deter crime at Crossgates Mall.

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*RID Investigators handled 1,582 documented calls for service. 157 adult arrests made at Crossgates Mall, 123 of those arrests were made by the RID Investigators. 34 arrests that involved juveniles*

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Crossgates Mall, located in the Town of Guiderland, is the fifth-largest shopping mall in New York State. The Guiderland Police Department operates a substation within the mall to address complaints and arrests, particularly in the eastern part of the town. In 2018, Chief McNally established the Retail Interdiction Detail (RID), a specialized unit consisting of two uniformed RID Investigators dedicated exclusively to preventing retail theft, apprehending shoplifters, and enhancing safety for both shoppers and employees at Crossgates Mall. RID Investigators focus on theft-related incidents, as well as disruptive or criminal

behavior within the mall. They collaborate closely with Crossgates Mall Security & Management, and loss prevention personnel from various stores to ensure a coordinated and effective approach to crime prevention. RID Investigators leverage an extensive network of security cameras and advanced license plate readers to gather leads and share imagery with the Capital Region Crime Analysis Center for suspect identification. The intelligence gathering techniques employed by RID Investigators often leads to the issuance of arrest warrants for suspects who are not apprehended for a crime at the time of its occurrence. This targeted approach, focused on disrupting repeat offenders, enables the Guiderland Police Department and surrounding agencies to combat and dismantle organized retail theft rings more effectively.

For his extensive and tireless efforts in deterring larcenies and apprehension of shoplifters, two Crossgates Mall stores offered special recognition to RID Investigator Barak Strock. He was named the "Officer of the Quarter" by Gap Inc, the parent company of Gap and Old Navy stores, and was presented with the 2024 Certificate of Recognition by Victoria's Secret.

In 2024, RID Investigators handled 1,582 documented calls for service. There was a total of 157 adult arrests made at Crossgates Mall, 123 of those arrests were made by the RID Investigators. Additionally, RID Investigators were responsible for making 34 arrests that involved juveniles.

CROSSGATES

## Notable Cases

**Some arrests, outside of the routine shoplifting incidents, made by RID Investigators to note:**

**April 13, 2024:** A RID Investigator arrested a 23-year-old male for an internal theft from his employer, Get Air, an entertainment venue in Crossgates Mall. An investigation uncovered that the employee had processed refunds in the amount of \$12,282 that were not requested by customers and kept the money for himself. The suspect was charged with Grand Larceny in the 3rd Degree, a Class 'D' Felony and Falsifying Business Records in the 1st Degree, a Class 'E' Felony.

**April 19, 2024:** A 58-year-old male fled on foot from a Guilderland Police RID Investigator attempting to interview him as a suspect in the larceny of \$10,750 worth of products from Le Chic, a kiosk in Crossgates Mall. The suspect was located hiding beneath a car in the parking lot. The suspect was charged with Grand Larceny in the 3rd Degree, a Class 'D' Felony.

**April 28, 2024:** A RID Investigator and other Guilderland Police patrol officers responded to a report of a larceny that had occurred at Dick's Sporting Goods. The 31-year-old male suspect attempted to leave the area in a vehicle, but was stopped near the Best Buy parking lot. \$1,117 worth of stolen merchandise was observed in plain view on the back seat of the vehicle and a subsequent search uncovered a silicone container of crack cocaine. The suspect was charged with Grand Larceny in the 4th Degree, a Class 'E' Felony, amongst other misdemeanor charges. After attempting to provide a false name during the booking process, the suspect was determined to be a wanted person out of Greenville, South Carolina for a firing a handgun at a homeowner during an armed home invasion.

**May 7, 2024:** A 24-year-old female fled from a Guilderland Police patrol officer and a RID Investigator attempting to conduct a traffic stop at Crossgates Mall. The suspect fled at speeds in excess of 90mph in a 55mph zone while holding onto a child who appeared to be 3-4 years old. Pursuit was terminated and the suspect was later apprehended on May 26, 2024 in relation to this incident. Suspect was charged with Endangering the Welfare of a Child and Unlawful Fleeing a Police Officer in a Motor Vehicle, amongst other misdemeanor charges.

**May 8, 2024:** RID Investigators responded to a report of a known shoplifter, committing a larceny inside Dick's Sporting Goods. The 34-year-old male, and his 42-year-old male accomplice, were located inside a vehicle in the Best Buy parking lot. Said vehicle contained thousands of dollars of stolen merchandise from various Crossgates Mall stores. Both subjects were charged with Criminal Possession of Stolen Property in the 3rd Degree, a Class 'D' Felony. Both subjects were later identified as suspects involved in a ring of organized retail thefts that occurred in the Town of Colonie.

**May 17, 2024:** RID Investigators responded to a report of two male occupants fleeing from a vehicle after a motor vehicle crash in the vicinity of Great Oaks Executive Park. During a brief foot pursuit, one suspect, a 16-year-old male, was observed discarding something in a large bush. The item was located and found to be a loaded Glock 43 semi-automatic handgun. The suspect was charged with Criminal Possession of a Weapon in the 2nd Degree, a Class 'C' Felony.

**August 20, 2024:** A RID Investigator responded to the report of larcenies from the Five Below and Buckle stores. The 34-year-old male suspect was pursued on foot to the parking lot of Forever 21 and apprehended as he attempted to hide inside a stolen vehicle. The suspect was charged with Criminal Possession of Stolen Property in the 3rd Degree, a Class 'D' Felony.

CROSSGATES



**September 4, 2024:** A RID Investigator observed a vehicle displaying an inspection sticker that was several years expired driving through the Best Buy parking lot. The 28-year-old male driver of the vehicle was found to have a suspended license and several outstanding warrants. During a subsequent search of the driver and the vehicle, a large quantity of crystalized methamphetamine and two types of narcotic analgesic pills were located. The suspect was charged with Criminal Possession of a Controlled Substance in the 3rd Degree, a Class 'B' Felony.



(L-R) Officer Kelley, Officer Montemagno, R.I.D. Investigator Grant, Officer Heyward, R.I.D. Investigator Strock

CROSSGATES

## Criminal Investigation Unit

The Criminal Investigation Unit (CIU) plays a crucial role within the Police Department, managing a diverse caseload, fulfilling assigned tasks, and supporting the Patrol Unit as needed, primarily focusing on felony cases. Supervised by a First Sergeant, the CIU consists of four dedicated investigators, with responsibilities distributed among its members.

### The CIU's functions include:

- \* Crime scene technicians
- \* Evidence and property room management
- \* Accident investigation
- \* Photo arrays
- \* Pistol permits
- \* Employee background checks
- \* Peddlers permit backgrounds
- \* Arresting individuals on outstanding warrants and administratively processing warrants
- \* Professional standard investigations
- \* Drug investigations
- \* Death investigations
- \* Criminal investigations

Furthermore, the Guiderland Police Department collaborates with the DEA Task Force, enhancing our ability to combat drug-related crimes through combined manpower and resources.

The CIU maintains strong collaborative relationships with various agencies to ensure successful case outcomes, including:

- \* ATF
- \* United States Postal Service
- \* DEA
- \* United States Secret Service
- \* FBI
- \* Homeland Security
- \* New York State Police
- \* New York State Narcotics Enforcement
- \* Probation/Parole
- \* Capital Region Crime Analysis Center
- \* Other area police agencies

Additionally, the CIU works closely with town fire departments and Guiderland Emergency Medical Services at emergency scenes within the Town of Guiderland.

The Criminal Investigation Unit, with the support of the Albany County District Attorney's Office, is still actively investigating the 1995 unsolved homicide of Wayne Price, who resided on Church Rd in Guiderland.

We encourage anyone with information about this case to contact either of the following:

- \* First Sergeant Tom Funk at 518-356-1501 ext. 1043 or [funkt@gpdny.org](mailto:funkt@gpdny.org)
- \* Albany County District Attorney Investigator William Ward at [william.ward@albanycountyny.gov](mailto:william.ward@albanycountyny.gov).

**2024 Notable CIU cases:**

In February, the CIU investigated a reported gunpoint robbery at the 1700 Western Ave apartments. The victim arranged to meet a woman he met on an online dating app in the apartment complex parking lot. After talking in the car, they went to McDonald's and then returned to the parking lot to eat in the car. While they were eating, two males approached the vehicle, brandishing handguns. One of them took the victim's Apple Watch, phone, and wallet, while the other appeared to be acting as a lookout. Both males pulled the victim from the driver's seat, entered the vehicle with the woman, and drove off. The suspects stopped at a deli and convenience store in Troy and tried to sell an iPhone to the clerk. The vehicle was soon found near the Hudson Pointe Apartments in Troy. The Troy Police Department had responded to a similar robbery about 30 minutes before the Guilderland incident. The same suspects were determined to be involved in both robberies. The female suspect was determined to have played an active role in the robbery, and all three suspects were arrested. All suspects pleaded guilty to the robbery and received state prison sentences. One male received a 10-year sentence, while the other male and the female received 5-year sentences. All defendants will have five years of post-release supervision upon completing their sentences.

In September, the Guilderland Police received a report of a deceased person behind an abandoned house on Western Avenue. The victim had been deceased for an extended

period of time. Members of CIU responded and collected evidence and documented the scene. The Albany County Coroner's Office transported the victim to Ellis Hospital. An autopsy revealed no signs of trauma or foul play and that the victim had likely died 4-5 months prior to the discovery. An investigation by members of the CIU determined the victim was homeless and a possible identity was obtained. Further investigation revealed a possible relative who provided a DNA sample for comparison to the victims. The DNA was submitted to the New York State Police Forensic Investigation Center who was able to confirm the identity of the victim.

Also in September, the Guilderland Police Department received complaints from customers of Juniors Bar and Grill in Hamilton Square regarding fraudulent charges on their credit cards after they dined at the establishment and paid via credit card. After reviewing surveillance video, investigators identified a suspect who, upon further investigation, was found to have a history of identity theft. Her cell phone was secured as evidence, and a search warrant was obtained from a Guilderland Town Justice. The execution of the warrant led to the discovery of additional victims. The suspect was interviewed and connected to similar cases in the area from other police agencies. The suspect has been arrested, and the case has been forwarded to the Albany County District Attorney's Office for prosecution.

Financial scams are becoming more diverse, with fraudsters using methods such as lottery wins, fake family emergencies, fraudulent checks, and claims of compromised computers to deceive victims. A common tactic is to ask victims to buy gift cards or Bitcoin as payment. Reputable companies will never request payment in these ways, nor will they ask for cash via mail, in-person pick-ups, or wire transfers. If you suspect a scam, contact your local police department for guidance, research the company for complaints, and report the incident to the FBI's Internet Crime Complaint Center at [www.IC3.gov](http://www.IC3.gov). Always be cautious before sending any money.

The CIU would like to remind everyone that identity theft remains a significant issue for police departments nationwide. The best way to prevent identity theft is to protect all your personal information and proactively monitor your credit report for any unauthorized activity. Please take precautions to protect your personal information.

**Here are some tips to help you safeguard your data:**

- \* Avoid opening emails from unfamiliar senders or companies.
- \* Use only reputable websites.
- \* When shopping online, ensure that your purchases are made through secure websites. If you're unsure, contact the company directly.

**If you believe you have been a victim of identity theft:**

- \* Run a credit report and flag your credit to protect against future unauthorized activity.
- \* File reports directly with the institutions where your identity was used without your authorization. Note that most financial institutions will require you to also file a report with your local police department.
- \* The police will review your case, request supporting documentation, and attempt to identify a suspect. Please be aware that suspect identification can be difficult, especially when purchases are made over the Internet and in different states or countries.
- \* Report the theft to the Federal Trade Commission (FTC) online at [www.ftc.gov](http://www.ftc.gov) by following the prompts.



## Fire Investigation



The Town of Guilderland Fire Investigation team was formed in 1977 and as of 2024 is composed of two police officers, one volunteer firefighter, the Town of Guilderland Fire Prevention Bureau and Code Enforcement. The team is led by

Police Chief Daniel McNally.

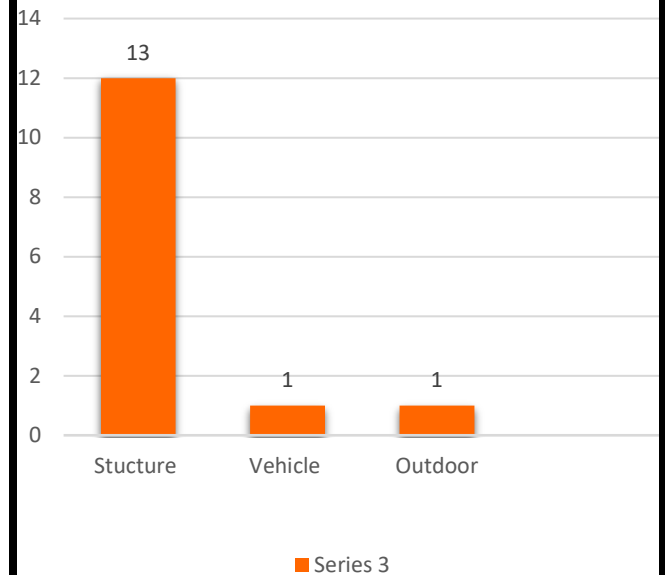
In 2024, the Town of Guilderland Fire Investigation Team responded to 15 fires. A total of 231 hours were devoted to investigating these fires.

Investigating a fire is an arduous task. There are many factors that come in to play when investigating a fire scene that can help to determine the cause classification of a fire. Fires are classified by four categories; Accidental, Natural, Incendiary and Undetermined.

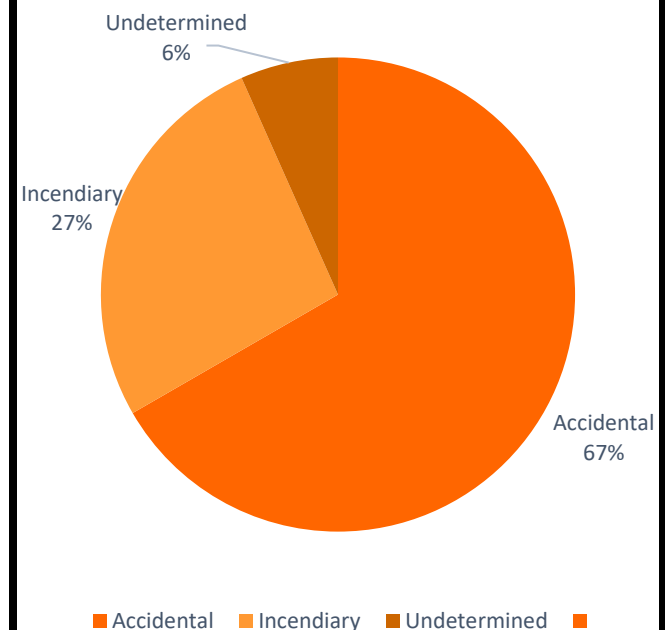
In 2024, the Town of Guilderland Fire Investigation Team investigated a total of 15 fires. Four of those fires were considered 'Incendiary' meaning a fire that is intentionally ignited in an area or under circumstances where and when there should not be a fire. Incendiary fires and 'Arson' are often confused. While both of these are intentional in nature, they are two different types of events. 'Incendiary' fires are ones that are set intentionally, regardless of context or motive. 'Arson', on the other hand, is defined as an intentional act of setting fire or causing an explosion whether it was done maliciously, intentionally or recklessly. The individual motive would be to cause damage to property. In simple terms, all arson is a form of incendiary fire, but not all incendiary fires are considered arson.

In the New York State Penal Law there are specific legal consequences of arson that range from misdemeanor to felony level. Consequences for such could be fines and imprisonment in some cases. One subject was arrested in 2024 for setting fire to a residential structure, which destroyed the entire building, leaving several people homeless.

### Types of Fires Investigated



### 2024 Fires by Classification



## Animal control



The Town of Guiderland Animal Shelter is located at 6363 Frenches Mill Road, Guiderland Center NY. Our Animal Control staff operates from this location, handling various responsibilities, including ensuring the best possible care for the animals and reuniting lost dogs with their owners.

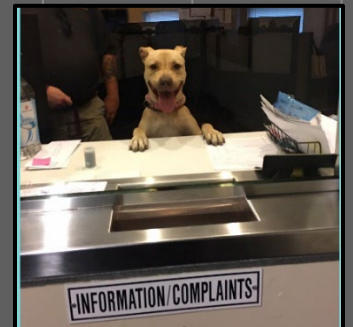
Our Animal Control Officers are dedicated to public safety, enforcing relevant sections of the Town Law, and adhering to NYS Agriculture and Markets Law Article 7. They also

manage a range of issues, such as collecting stray dogs, addressing basic wildlife concerns like raccoons in garages or sick animals, and handling occasional bat encounters in homes. Please note that Town Animal Control Officers are not licensed to trap or remove wildlife.

To ensure the safety and well-being of our community, please keep your animals safe, ensure their rabies vaccinations are current, and license them with the town as required by law.



### ANIMAL CONTROL CALLS FOR SERVICE



#### RICHARD R. MURRAY TOWN OF GUILDERLAND ANIMAL SHELTER

6363 French's Mill Road

Guiderland Center, New York 12085

Hours: Sunday through Saturday - Open by Appointment ONLY

## Quality Assurance Survey

Once a month, cases are randomly picked from each of the three shifts; midnights, days and afternoons. Letters are then sent to the person(s) who requested our services or the person(s) that had contact with us, promising anonymity inquiring if their service was prompt; if the officer(s) was knowledgeable and helpful; and if the officer(s) acted in a professional and courteous manner. Once we receive the survey back, the Chief of Police, Captain and Lieutenant reviews the survey and follows-up when necessary.

"Friendly and courteous."

|   | Strongly Agree | Agree | Disagree | Strongly Disagree |
|---|----------------|-------|----------|-------------------|
| The officers responded promptly                       | 25             | 8     | 0        | 0                 |
| The officers were knowledgeable                       | 27             | 6     | 0        | 0                 |
| The officers acted in a professional/courteous manner | 29             | 4     | 0        | 0                 |

"Answered all my questions thoroughly."

"The officers were knowledgeable, helpful, respectful and kind."

"Dispatcher was very helpful and the call back was prompt."

"Professional and efficient."

| Month     | Surveys Sent Out | Surveys Received Back |
|-----------|------------------|-----------------------|
| January   | 7                | 2                     |
| February  | 8                | 2                     |
| March     | 6                | 4                     |
| April     | 7                | 4                     |
| May       | 12               | 6                     |
| June      | 10               | 4                     |
| July      | 9                | 1                     |
| August    | 9                | 4                     |
| September | 6                | 2                     |
| October   | 8                | 2                     |
| November  | 7                | 2                     |
| December  | 9                | 0                     |
| Total     | 98               | 33                    |

"No complaints, officers were great!"

"Thank you to all the men and woman of the GPD."

"Satisfied with prompt response, empathy and professionalism."

## New Hires



**Officer Nick Crodelle is from the SUNY Police Department**



**Officer Matthew Luorno is from the Albany County Sheriff's Department**



**Officer Steven Clermont is from the Troy Police Department**



**Officer Christian Cooper is from the North Greenbush Police Department**



**Dispatcher Michaela Shulman**



**Dispatcher Octavia Turner**



## Promotions



### Lieutenant Matthew P. Egnor

Matt Egnor has been a police officer since 2002 where he began his career as an Environmental Police Officer for the City of New York for a brief period of time. Matt transferred to the Cobleskill Police Department where he was a Patrolman for about ten years. He joined the Guilderland Police Department in 2014 where he held the rank of Patrolman until 2020 and was then promoted to the position of Sergeant. As a Sergeant, Matt's duties included being a shift supervisor, Retail Interdiction Detail supervisor, Accreditation Program Manager and Statistical Coordinator. Matt has long had an interest in police administration as he received his master's degree in Public Administration in 2011.



### Sergeant Matthew J. McCaffrey

Before Matt McCaffrey started a career in law enforcement, he graduated from the University of Albany with a bachelor's degree and did a short stint working in the Capitol for the NYS Assembly. In 2016, Matt was hired by the Albany County Sheriff's Office as a patrol deputy and would later transfer to Guilderland PD in 2018. Matt began his career with Guilderland on the midnight shift patrol for 2 years, then moved to the afternoon shift for another two years. For the last year and a half Matt has worked as Guilderland PD's Traffic Safety Officer. During his time with Guilderland, some of Matt's trainings and accomplishments include: Accident Reconstruction, ARIDE (Advanced Roadside Impairment Detection Enforcement), Crisis Intervention Training, Defensive Tactics Instructor, General Police Topics Instructor, and R.A.D. Instructor.

## Retirements

### Eric Batchelder

After 27 years of dedicated service to the Guilderland community, Captain Eric Batchelder has retired.

Throughout his distinguished career with the Police Department, Captain Batchelder held various critical roles:

- \*Dispatcher (1997-2001): He began his service with the town as a Dispatcher.
- \*Patrolman (2001-2008): After attending part-time police academy from 2000-2001, he was hired as a Police Officer. During this time, he served as an Accident Reconstructionist and facilitated the purchase of the agency's first accident reconstruction Total Station.
- \*Sergeant (2008-2015): He supervised the Traffic Safety Unit and the Juvenile Unit (now the Community Services Unit).
- \*Lieutenant (2015-2020): He supervised the Communications Division and was instrumental in implementing the body-worn and in-car dash camera programs.
- \*Captain (2020-Retirement): He assisted with revamping dispatch communications systems and implemented Axon systems consisting of body-worn cameras, in-car dash cameras, interview/interrogation cameras, and tasers, which are vital to current police operations.

In addition to his service as a Police Officer, Captain Batchelder was also a member of the Guilderland Center Fire Department and the Altamont Rescue Squad as an EMT. His extensive experience, knowledge, and leadership will be greatly missed. We congratulate him and wish him all the best in his retirement.



### Robert Bailey

Officer Robert Bailey, shield number 29, joined the Town of Guilderland Police Department on January 17, 1997, and has served the community for over 27 years. Throughout his career, Officer Bailey has been a dedicated member of the patrol division and has received the agency's "Lifesaving Award" multiple times for his heroic actions.

## Milestones

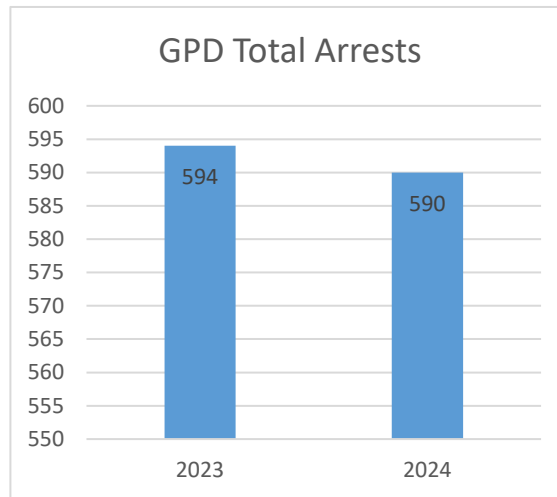
*In recognition of those who have 20 or more years of dedicated service to the Guilderland Police Department*



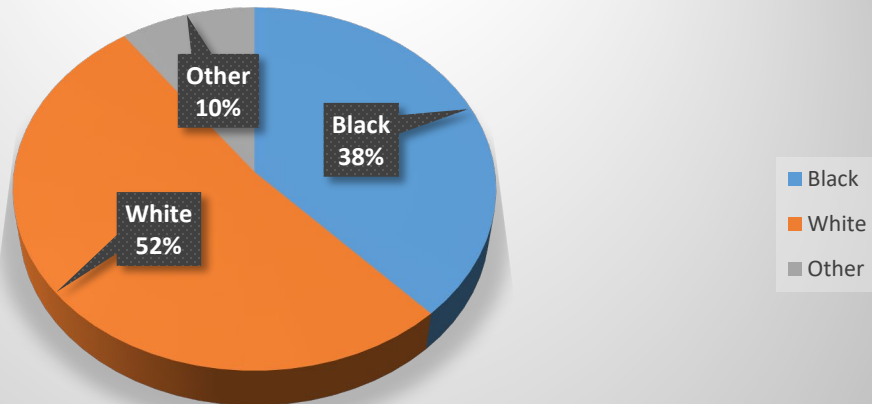
| Employee                 | Position                       | Hired       | Years     |
|--------------------------|--------------------------------|-------------|-----------|
| <i>Daniel McNally</i>    | <i>Chief of Police</i>         | <i>1988</i> | <i>36</i> |
| <i>Thomas Funk</i>       | <i>First Sergeant</i>          | <i>1994</i> | <i>30</i> |
| <i>Gina Spadaro</i>      | <i>Senior Telecommunicator</i> | <i>1995</i> | <i>29</i> |
| <i>Charles Tanner</i>    | <i>Investigator</i>            | <i>1995</i> | <i>29</i> |
| <i>Carl Duda</i>         | <i>Sergeant</i>                | <i>1995</i> | <i>29</i> |
| <i>Robert Meyers</i>     | <i>Animal Control Officer</i>  | <i>1996</i> | <i>28</i> |
| <i>Robert Bailey</i>     | <i>Officer</i>                 | <i>1997</i> | <i>27</i> |
| <i>Eric Batchelder</i>   | <i>Captain</i>                 | <i>2001</i> | <i>23</i> |
| <i>Brian Leach</i>       | <i>Investigator</i>            | <i>2001</i> | <i>23</i> |
| <i>Steven Witham</i>     | <i>Telecommunicator</i>        | <i>2001</i> | <i>23</i> |
| <i>Susan Infante</i>     | <i>Telecommunicator</i>        | <i>2001</i> | <i>23</i> |
| <i>Giuliana Iannuzzi</i> | <i>Officer</i>                 | <i>2003</i> | <i>21</i> |
| <i>Patricia Stallmer</i> | <i>Officer</i>                 | <i>2003</i> | <i>21</i> |



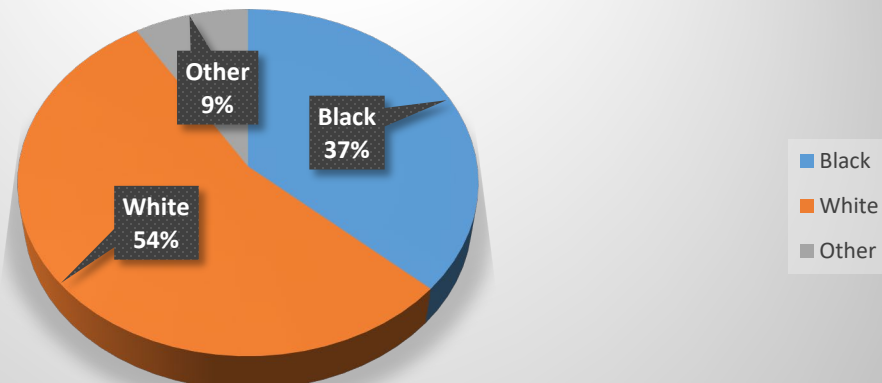
## Statistics



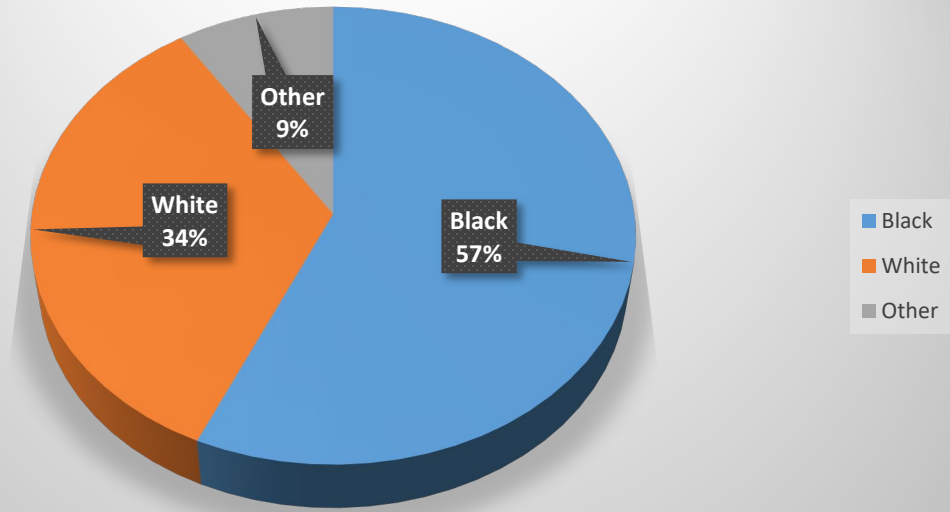
### 2023 Arrests By Race



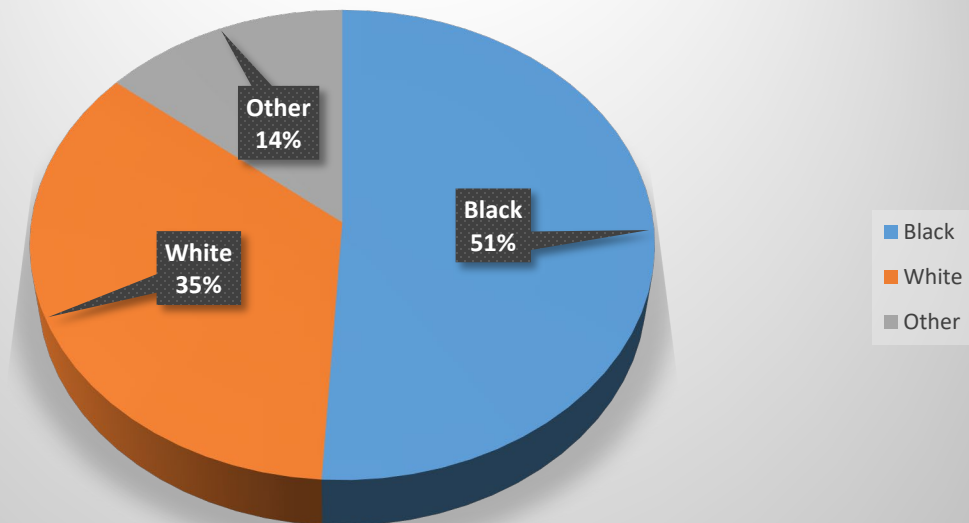
### 2024 Arrests By Race

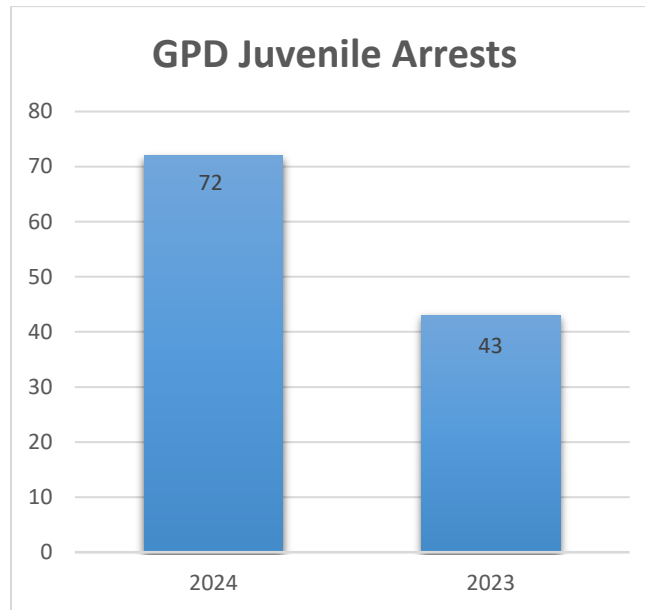
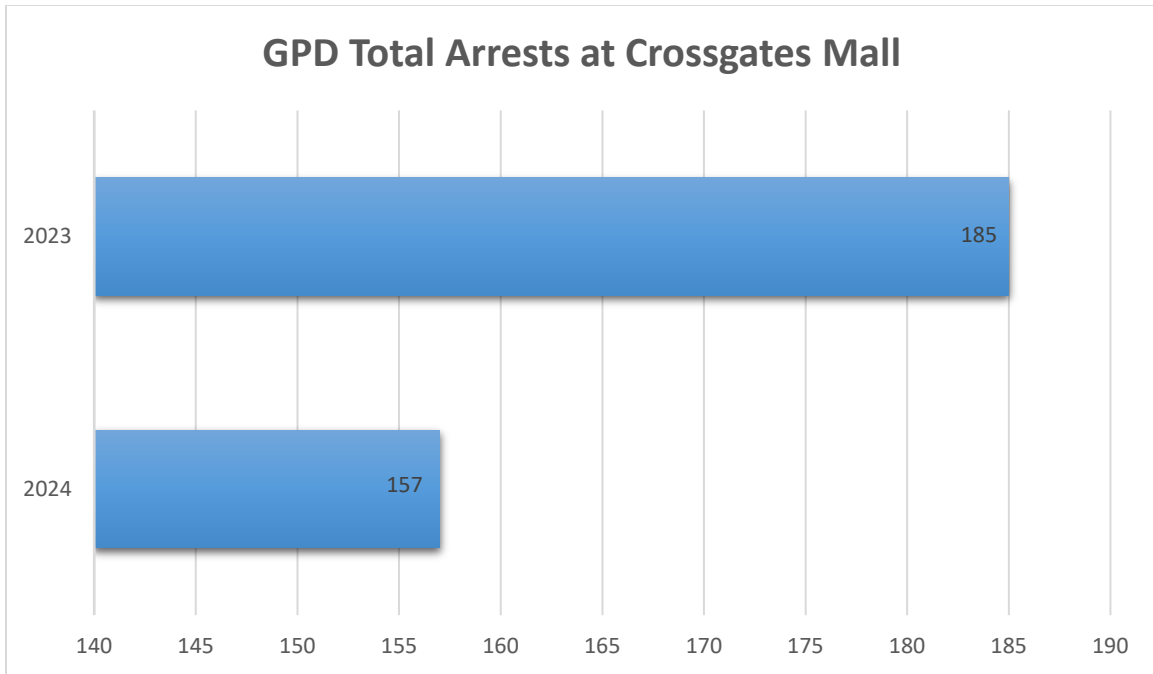


### 2023 Crossgates Mall Arrests By Race

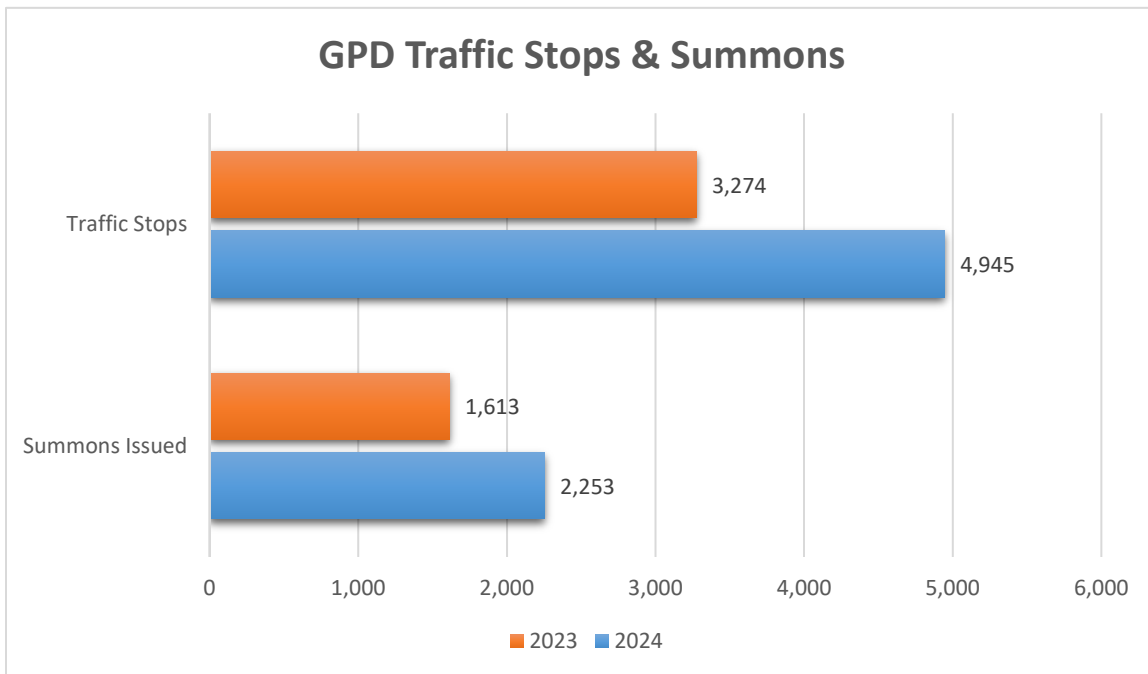
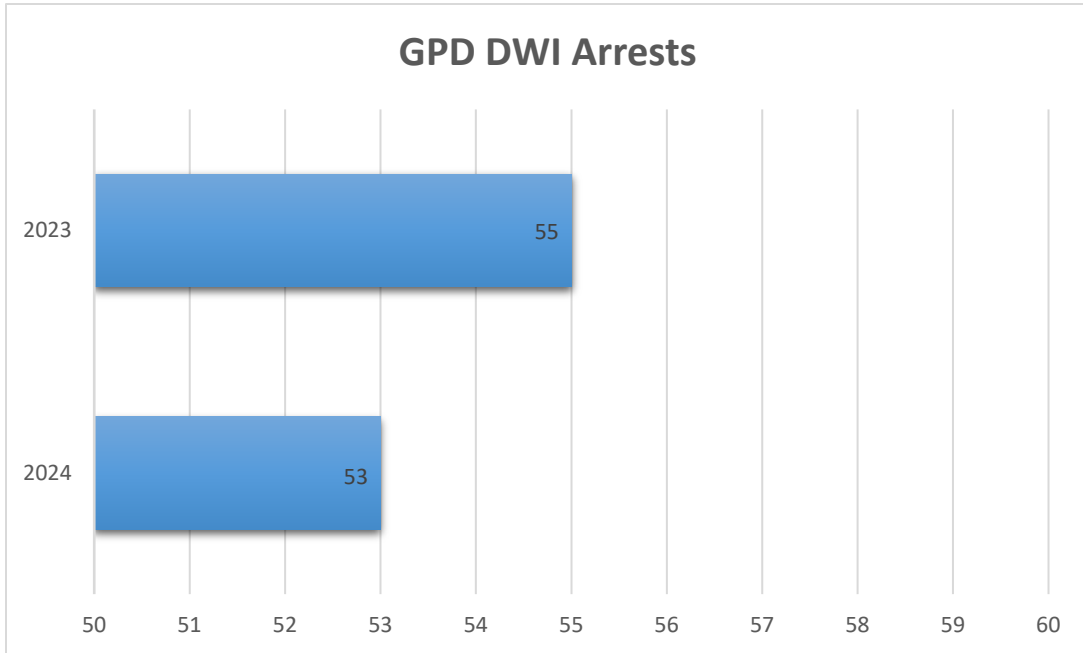


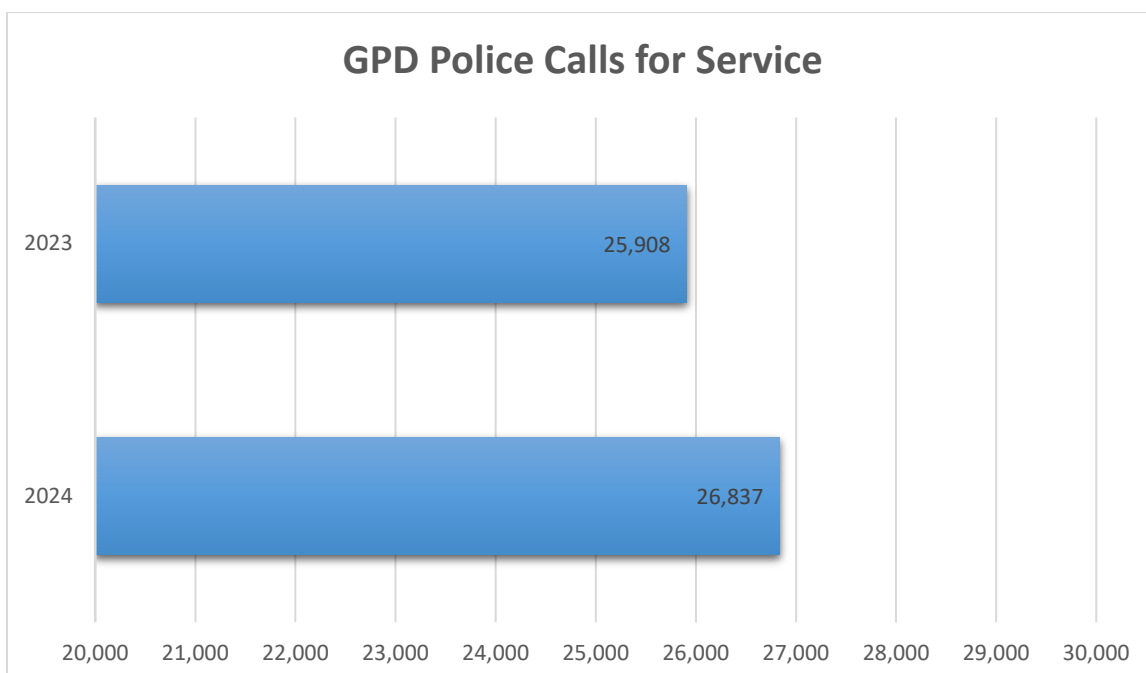
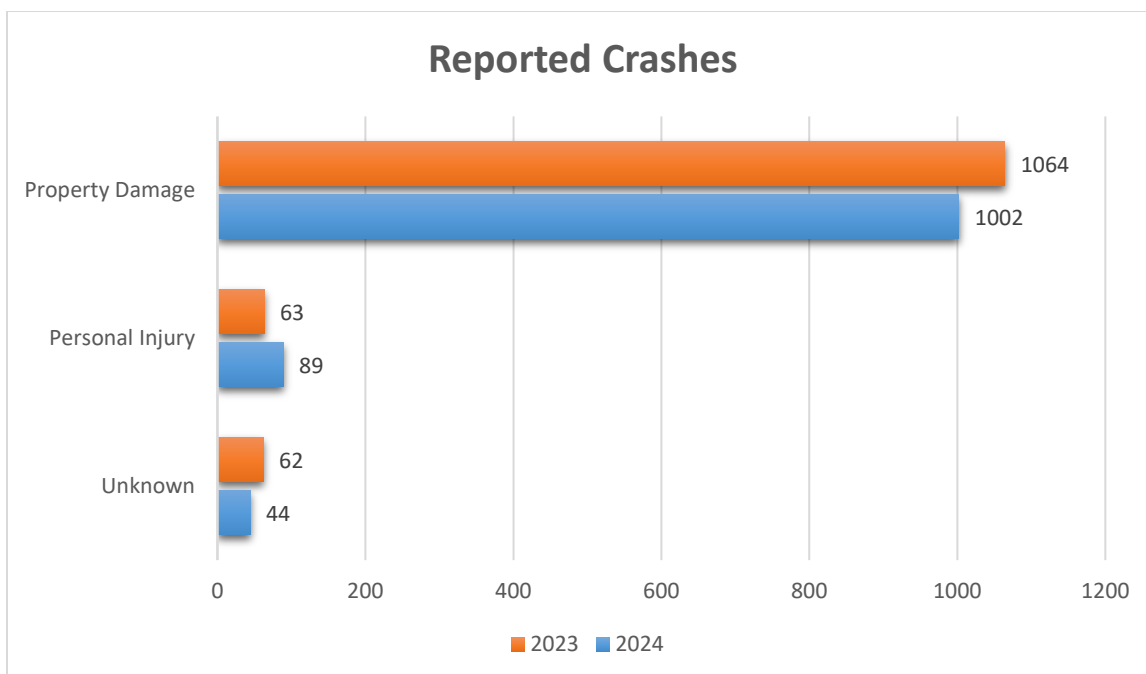
### 2024 Crossgates Mall Arrests By Race











| Police Calls for 2024          |      |                | Police Calls for 2023          |      |
|--------------------------------|------|----------------|--------------------------------|------|
| CALL TYPE                      |      | Percent Change | CALL TYPE                      |      |
| 911 ACCIDENTAL CALL (RAPIDSOS) | 98   | 92             | 911 ACCIDENTAL CALL (RAPIDSOS) | 51   |
| 911 ACCIDENTAL CALL            | 757  | -34            | 911 ACCIDENTAL CALL            | 1146 |
| 911 HANG-UP (RAPIDSOS)         | 268  | -10            | 911 HANG-UP (RAPIDSOS)         | 297  |
| 911 HANG-UP CALL               | 525  | -38            | 911 HANG-UP CALL               | 841  |
| 911 NON-EMERGENCY / NUISANCE   | 134  | 31             | 911 NON-EMERGENCY / NUISANCE   | 102  |
| 911 OPEN LINE                  | 280  | -29            | 911 OPEN LINE                  | 393  |
| 911 TRANSFER                   | 746  | -15            | 911 TRANSFER                   | 876  |
| ABANDONED VEHICLE              | 8    | -11            | ABANDONED VEHICLE              | 9    |
| ALARM DROP                     | 39   | -17            | ALARM DROP                     | 47   |
| ANIMAL CONTROL COMPLAINT       | 986  | -3             | ANIMAL CONTROL COMPLAINT       | 1017 |
| ASSAULT                        | 10   | -47            | ASSAULT                        | 19   |
| ASSIST A PERSON                | 1476 | 3              | ASSIST A PERSON                | 1428 |
| ASSIST BY COM DIV              | 89   | 82             | ASSIST BY COM DIV              | 49   |
| AUTO ACC PROP DAMAGE           | 1002 | -6             | AUTO ACC PROP DAMAGE           | 1064 |
| AUTO ACCIDENT PERSONAL INJURY  | 89   | 41             | AUTO ACCIDENT PERSONAL INJURY  | 63   |
| AUTO ACCIDENT UNKNOWN          | 44   | -29            | AUTO ACCIDENT UNKNOWN          | 62   |
| BOLO                           | 60   | 9              | BOLO                           | 55   |
| BOMB THREAT (PD)               | 0    | -100           | BOMB THREAT (PD)               | 1    |
| BOY/GIRLFRIEND TROUBLE         | 32   | 113            | BOY/GIRLFRIEND TROUBLE         | 15   |
| BURGLAR ALARM                  | 902  | 1              | BURGLAR ALARM                  | 897  |
| BURGLARY IN PROGRESS           | 7    | -30            | BURGLARY IN PROGRESS           | 10   |
| CANCEL/DUPLICATE               | 288  | 138            | CANCEL/DUPLICATE               | 121  |
| CAR BLOCKING                   | 2    | -60            | CAR BLOCKING                   | 5    |
| CAR SEAT INSTALLATION          | 60   | -15            | CAR SEAT INSTALLATION          | 71   |
| CHECK A SUBJECT                | 1037 | 2              | CHECK A SUBJECT                | 1016 |
| CHECK A TRAFFIC LIGHT          | 63   | 21             | CHECK A TRAFFIC LIGHT          | 52   |
| CHECK FOR HUNTER               | 15   | -40            | CHECK FOR HUNTER               | 25   |
| COMMUNITY SERVICES EVENT       | 223  | 1              | COMMUNITY SERVICES EVENT       | 220  |
| COURT ORDER                    | 82   | 74             | COURT ORDER                    | 47   |
| CUSTODIAL INTERFERENCE         | 21   | -13            | CUSTODIAL INTERFERENCE         | 24   |
| DETAIL                         | 98   | -6             | DETAIL                         | 104  |
| DIG SAFE NOTIFICATION          | 1    | 100            | DIG SAFE NOTIFICATION          | 0    |
| DISABLED MOTOR VEHICLE         | 301  | 7              | DISABLED MOTOR VEHICLE         | 282  |
| DMV REQUEST                    | 2    | 0              | DMV REQUEST                    | 2    |
| DNA                            | 14   | 100            | DNA                            | 0    |
| DOMESTIC CALL                  | 299  | 8              | DOMESTIC CALL                  | 278  |



| Police Calls for 2024             |      |      | Police Calls for 2023             |      |
|-----------------------------------|------|------|-----------------------------------|------|
| DRUG COMPLAINT                    | 2    | 0    | DRUG COMPLAINT                    | 2    |
| DRUNK ANNOYING                    | 32   | 3    | DRUNK ANNOYING                    | 31   |
| EMOTIONALLY DISTURBED PERSON      | 249  | 19   | EMOTIONALLY DISTURBED PERSON      | 210  |
| EMS (JUVENILE) CALL               | 9    | -47  | EMS (JUVENILE) CALL               | 17   |
| EMS CALL                          | 481  | -10  | EMS CALL                          | 535  |
| EMS CALL - ECHO/DELTA RESPONSE    | 1    | 100  | EMS CALL - ECHO/DELTA RESPONSE    | 0    |
| EQUIPMENT REPAIR                  | 65   | -24  | EQUIPMENT REPAIR                  | 85   |
| EXECUTING A WARRANT               | 6    | -50  | EXECUTING A WARRANT               | 12   |
| FIGHT                             | 105  | 7    | FIGHT                             | 98   |
| FINGERPRINTS                      | 108  | -8   | FINGERPRINTS                      | 117  |
| FIRE CALL                         | 172  | -9   | FIRE CALL                         | 189  |
| FIRE INVESTIGATION                | 17   | 0    | FIRE INVESTIGATION                | 17   |
| FIREWORKS                         | 34   | -6   | FIREWORKS                         | 36   |
| FOLLOW UP ON PREV. CALL           | 84   | 20   | FOLLOW UP ON PREV. CALL           | 70   |
| FOLLOW UP                         | 9    | 100  | FOLLOW UP                         | 0    |
| FOOT PATROL                       | 1    | -50  | FOOT PATROL                       | 2    |
| FOUND PROPERTY                    | 82   | -12  | FOUND PROPERTY                    | 93   |
| GAS DRIVE OFF                     | 42   | 24   | GAS DRIVE OFF                     | 34   |
| GCSD TIP LINE                     | 1    | 100  | GCSD TIP LINE                     | 0    |
| GET A COMPLAINT                   | 1035 | 24   | GET A COMPLAINT                   | 836  |
| GET A REPORT                      | 1535 | -7   | GET A REPORT                      | 1652 |
| GROUP ANNOYING                    | 51   | -16  | GROUP ANNOYING                    | 61   |
| HAZARDOUS CONDITION EMS           | 2    | 100  | HAZARDOUS CONDITION EMS           | 0    |
| HOLD-UP ALARM/PANIC ALARM         | 31   | -34  | HOLD-UP ALARM/PANIC ALARM         | 47   |
| HOUSE-VACATION CHECK              | 37   | 0    | HOUSE-VACATION CHECK              | 37   |
| INVEST BREAK                      | 0    | -100 | INVEST BREAK                      | 1    |
| INVESTIGATION                     | 17   | -6   | INVESTIGATION                     | 18   |
| JAIL RUN                          | 14   | 17   | JAIL RUN                          | 12   |
| JUVENILE INCIDENT                 | 378  | 17   | JUVENILE INCIDENT                 | 323  |
| JUVENILE SHOPLIFTER               | 0    | -100 | JUVENILE SHOPLIFTER               | 2    |
| K-9 ACTIVITY                      | 17   | -39  | K-9 ACTIVITY                      | 28   |
| LANDLORD/TENANT TROUBLE           | 19   | 19   | LANDLORD/TENANT TROUBLE           | 16   |
| LARCENY FROM VEH/VEH GONE THROUGH | 8    | -69  | LARCENY FROM VEH/VEH GONE THROUGH | 26   |
| LARCENY JUST OCCURRED             | 281  | -16  | LARCENY JUST OCCURRED             | 335  |
| LARCENY INVESTIGATION             | 363  | 100  | LARCENY INVESTIGATION             | 350  |
| LOCK OUT                          | 60   | -38  | LOCK OUT                          | 96   |
| LOUD MUSIC                        | 35   | -34  | LOUD MUSIC                        | 53   |

| Police Calls for 2024     |      |      | Police Calls for 2023     |      |
|---------------------------|------|------|---------------------------|------|
| LOUD PARTY                | 10   | -62  | LOUD PARTY                | 26   |
| MEDICAL CALL              | 0    | -100 | MEDICAL CALL              | 1    |
| MEETING                   | 6    | -50  | MEETING                   | 12   |
| MISSING PERSON            | 52   | -22  | MISSING PERSON            | 67   |
| NEIGHBOR TROUBLE          | 56   | 33   | NEIGHBOR TROUBLE          | 42   |
| NOISE COMPLAINT           | 82   | 141  | NOISE COMPLAINT           | 34   |
| NOTIFICATION              | 324  | 20   | NOTIFICATION              | 270  |
| OPEN WINDOW/DOOR          | 24   | 50   | OPEN WINDOW/DOOR          | 16   |
| OTHER                     | 105  | -23  | OTHER                     | 137  |
| OUTDOOR FIRE EMS          | 1    | 100  | OUTDOOR FIRE EMS          | 0    |
| OVERDOSE                  | 10   | 900  | OVERDOSE                  | 1    |
| PANIC ALARM               | 19   | 36   | PANIC ALARM               | 14   |
| PARKING VIOLATION         | 2    | 100  | PARKING VIOLATION         | 1    |
| PERSON ACTING SUSPICIOUS  | 63   | 29   | PERSON ACTING SUSPICIOUS  | 49   |
| PERSON ANNOYING           | 73   | 9    | PERSON ANNOYING           | 67   |
| PERSON ATTEMPTING SUICIDE | 11   | 450  | PERSON ATTEMPTING SUICIDE | 2    |
| PERSON DOWN               | 1    | -75  | PERSON DOWN               | 4    |
| PERSON EXPOSING SELF      | 9    | 125  | PERSON EXPOSING SELF      | 4    |
| PERSON WITH A WEAPON      | 13   | 8    | PERSON WITH A WEAPON      | 12   |
| PIAA EMS                  | 1    | 100  | PIAA EMS                  | 0    |
| PISTOL PERMIT             | 48   | 17   | PISTOL PERMIT             | 41   |
| POLICE COURT              | 96   | -9   | POLICE COURT              | 106  |
| POLICE INFORMATION        | 6    | -25  | POLICE INFORMATION        | 8    |
| POLICE WANTED UNKNOWN     | 29   | -6   | POLICE WANTED UNKNOWN     | 31   |
| PROPERTY CHECK            | 2877 | -7   | PROPERTY CHECK            | 3106 |
| PROWLER                   | 14   | -33  | PROWLER                   | 21   |
| REPORT OF BURGLARY        | 0    | -100 | REPORT OF BURGLARY        | 1    |
| ROAD HAZARD               | 121  | -5   | ROAD HAZARD               | 128  |
| ROBBERY                   | 0    | -100 | ROBBERY                   | 1    |
| SCHOOL LOCKDOWN           | 0    | -100 | SCHOOL LOCKDOWN           | 2    |
| SEX OFFENDER REGISTRANT   | 15   | -25  | SEX OFFENDER REGISTRANT   | 20   |
| SHOOTING                  | 1    | 0    | SHOOTING                  | 1    |
| SHOPLIFTER                | 24   | -11  | SHOPLIFTER                | 27   |
| SHOTS FIRED               | 3    | -40  | SHOTS FIRED               | 5    |
| SNOW EMERGENCY (BIRD)     | 42   | 163  | SNOW EMERGENCY (BIRD)     | 16   |
| SOMEONE IN BUILDING       | 12   | -8   | SOMEONE IN BUILDING       | 13   |
| SPECIAL REQ/RESCUE EMS    | 1    | 100  | SPECIAL REQ/RESCUE EMS    | 0    |

| Police Calls for 2024                |              |      | Police Calls for 2023                |              |
|--------------------------------------|--------------|------|--------------------------------------|--------------|
| STABBING                             | 1            | 100  | STABBING                             | 0            |
| STOLEN VEH CHECK                     | 7            | 40   | STOLEN VEH CHECK                     | 5            |
| STRUCTURE FIRE DAYTIME-EMS           | 1            | 100  | STRUCTURE FIRE DAYTIME-EMS           | 0            |
| SUSPICIOUS PACKAGE                   | 0            | -100 | SUSPICIOUS PACKAGE                   | 1            |
| SUSPICIOUS VEHICLE                   | 195          | 18   | SUSPICIOUS VEHICLE                   | 165          |
| TEST CALL                            | 93           | 121  | TEST CALL                            | 42           |
| TRAFFIC ENFORCEMENT                  | 662          | -4   | TRAFFIC ENFORCEMENT                  | 693          |
| TRAFFIC ENFORCEMENT COUNTY LINE      | 0            | 100  | TRAFFIC ENFORCEMENT COUNTY LINE      | 2            |
| TRAFFIC ENFORCEMENT CURRY RD         | 4            | -50  | TRAFFIC ENFORCEMENT CURRY RD         | 8            |
| TRAFFIC ENFORCEMENT E OLD STAT       | 14           | -48  | TRAFFIC ENFORCEMENT E OLD STAT       | 27           |
| TRAFFIC ENFORCEMENT GUILD CTR        | 8            | -20  | TRAFFIC ENFORCEMENT GUILD CTR        | 10           |
| TRAFFIC STOP                         | 4945         | 51   | TRAFFIC STOP                         | 3274         |
| TREE DOWN                            | 129          | 63   | TREE DOWN                            | 79           |
| TROUBLE WITH A CUSTOMER              | 181          | 2    | TROUBLE WITH A CUSTOMER              | 177          |
| UFO SIGHTING                         | 4            | 100  | UFO SIGHTING                         | 0            |
| VEH FIRE EMS                         | 1            | 100  | VEH FIRE EMS                         | 0            |
| VEHICLE ANNOYING                     | 402          | 0    | VEHICLE ANNOYING                     | 400          |
| VEHICLE IN VIOLATION                 | 57           | 39   | VEHICLE IN VIOLATION                 | 41           |
| VEHICLE LARCENY/VEHICLE GONE THROUGH | 24           | -31  | VEHICLE LARCENY/VEHICLE GONE THROUGH | 35           |
| VERBAL FIGHT                         | 2            | 100  | VERBAL FIGHT                         | 1            |
| VIOLENT DOMESTIC                     | 3            | -25  | VIOLENT DOMESTIC                     | 4            |
| WARRANT                              | 143          | -14  | WARRANT                              | 166          |
| WATER BREAK                          | 14           | -30  | WATER BREAK                          | 20           |
| WELFARE CHECK                        | 304          | 20   | WELFARE CHECK                        | 254          |
| WIRES CALL DOWN/ARCING               | 51           | -42  | WIRES CALL DOWN/ARCING               | 88           |
| <b>TOTAL</b>                         | <b>26837</b> |      | <b>TOTAL</b>                         | <b>25908</b> |