

Welcome to the Guilderland Police Department. Contained in these pages is a brief outline of the activities of your police department during 2018.

2018

Guilderland Police Department Annual Report



MISSION STATEMENT

- ❖ Deter Crime and Apprehend Criminals
- ❖ Maintain strong police-community relations
- ❖ Continually enhance the training and expertise of each member



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A MESSAGE FROM THE CHIEF OF POLICE

On behalf of the men and women of the Guilderland Police Department and Guilderland Emergency Medical Services, I am pleased to introduce our 2018 Annual Report. This report summarizes who we are, how we operate and the work we accomplish.

As we go about creating and maintaining a safe and healthy community in a trustworthy manner, it is important to remember that what we do is a result of our dedicated, well trained and compassionate staff. While I am out and about in our town, I hear widespread appreciation for their commitment to our residents and visitors.

We look forward to serving you now and in the future with the best services possible. Please feel free to drop me a note or stop in my office with any comments or questions you may have.



Carol J. Lawlor
Chief of Police

COMMAND STAFF



CAROL J. LAWLOR
CHIEF OF POLICE

CURTIS A. COX
DEPUTY CHIEF OF POLICE

DANIEL P. MCNALLY
CAPTAIN

ERIC H. BATCHELDER
LIEUTENANT

CHAPLAIN

Greetings from the Chaplains desk;

It has been my honor and privilege to continue to serve the Guilderland Police Department as Police Chaplain for another year. The Guilderland Police Department recognizes the support that the Law Enforcement Chaplaincy program provides both to the law enforcement community and to the citizens the police department serves. As the department Chaplain, my duties include confidential counseling of agency personnel and their families in stress management, personal crisis and family life, provide assistance in making death notifications, responding to incidents where a Chaplain may be of assistance to the first responders or to the public and provide support to department personnel or their families following line-of-duty injury or death. Other duties include ministering to any person upon the request of officers, responding to the scene of major incidents, serving as a liaison to area clergy and assisting with ceremonial functions. In this important work, I can assist personnel as they deal with the pressures and responsibilities of their stressful work and maintaining work/life balance, as well as respond to victims of crime and tragedy.

This has been a busy year, full of opportunities to serve the community and department personnel. It has been a tremendous help to have participated in further Police Chaplain training. I am a member of the International Conference of Police Chaplains (ICPC) and have been blessed to be supported by the department to participate in a 3-day training in New Jersey. This training focused on active intruder incidents; including causation, prevention and impact upon the first responder community. This training, along with the support I have received from the ICPC, has helped me to focus my priorities to supporting the members of the department, who daily commit themselves to provide for the safety and welfare of our community. This includes uniformed officers, civilian department employees, dispatchers and the Paramedics and EMT's who make up our towns incredible Emergency Medical Services (EMS).

This past year, I have had the privilege to offer prayers at the swearing-in of several new police officers as well as at road dedications in which the town bestows the honor of naming roadways for members of our community who have given the ultimate sacrifice in military service to our country. These times are a wonderful example of the respect that our community shows to those who are willing to don the uniform of service and be willing to sacrifice self for a greater cause. In the same way our community respects those who serve our town every day in and out of uniform. That respect is earned each day as I have witnessed every member of the Guilderland Police Department serve with distinction and honor, respecting those who we serve. In an era of increasing tensions elsewhere, the Guilderland Police Department has maintained and even strengthened its relationship with the community it serves. This is a testament to the professionalism of all members of the department. I have seen compassion shown to victims as well as those who have perpetrated crime. I have seen them perform courageously, putting themselves in harm's way day in and day out so others would not face harm. I have seen them provide professional and courteous service to the community even when they may have not been accorded that same courtesy.

I have enjoyed spending time with officers and the community, doing ride-alongs, at National Night Out at the Tawasentha Park and at the Altamont Fair. I have been requested by officers to respond to death notifications and help support victims of crime. I have also visited sick and injured officers and offered support to all in the department to help them and their families in any way I can. Thank you for the opportunity to serve my community and my GPD family this year. I pray a blessing of safety, courage, dedication, trust and compassion.

Geoffrey Ekstein

COMMUNICATIONS

The Guilderland Police Department Communications Division is staffed with certified E 911 telecommunicators. Enhanced 911 means that when a 911 call is received, the address the call was dialed from is automatically displayed on the telecommunicator's screen. This is crucial in the event a person becomes unconscious before giving the location or a crime in progress prevents the caller from giving the address. The Division is a 24 hour operation and is a vital link to the residents and businesses in this town and to the emergency personnel in the field.

The Town of Guilderland Emergency Services -which includes Police, Fire and EMS - has migrated to the Albany County 800MHz trunked Radio System. This system allows seamless communications with all Albany County emergency responder agencies as well as local schools and school busses. Future enhancements will include emergency responder communications with Saratoga, Rensselaer and Schenectady Counties.

The system employs the latest radio technology and has proven to be a great public safety asset allowing radio interoperability between agencies that once operated independently.

This year Telecommunicators received over 20,000 911 calls for service. Those 911 calls do not include non-emergency calls and transferred cellular 911 calls. 28,412 calls were taken for police, 6,561 emergency medical services (EMS) and fire calls were received for service. This brings the total to 34,973 calls for service this year.



PATROL DIVISION

The Patrol Division is the largest and most visible component of the Guilderland Police Department and its officers are normally the first to respond to calls for police service. Patrol officers always try to maintain a close relationship with the community and foster a positive police-community relationship.

The patrol division is overseen by Captain Daniel McNally. The rest of the patrol division is staffed by four Sergeants and 26 Patrol Officers which includes one canine officer.

The Patrol Division is responsible for the initial investigation of all reported crimes, traffic enforcement and responding to traffic collisions.

In 2018, the Guilderland Police Department implemented the usage of body worn cameras and in-car dash cameras with the purchase of 14 Coban Fusion Dash Cameras and 28 Coban FocusX1 body worn cameras. All video recordings are stored on a secure server and only purged after a pre-set retention period.

Some benefits of having body worn and dash cameras are that they improve the civility of police-citizen encounters and enhance citizen perceptions of police transparency.

Body worn cameras are a small digital recording device that officers wear on their person. The in-car dash cameras are mounted in each patrol vehicle and have a front-facing and rear-facing camera.

The body worn camera and the in-dash car cameras capture audio and video. Both camera systems are invaluable in assisting law enforcement allowing for a permanent recording of things that could be of evidentiary value. While it is important to keep in mind that a video of an event is still only one visual perspective, having a video recording of an event or interaction assists in the prosecution of criminal cases and provides transparency.

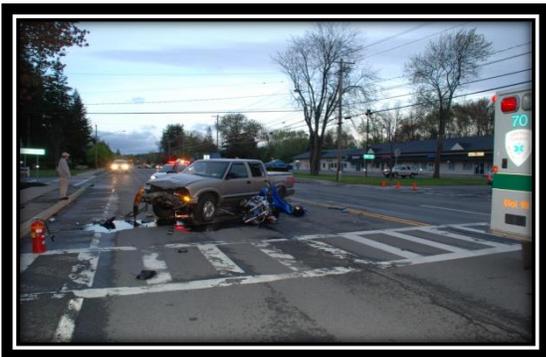


TRAFFIC SAFETY UNIT

The Town of Guilderland has some of the busiest roads in Albany County. The Guilderland Police Department is committed to providing the safest roads possible for the residents and commuters in Guilderland by vigorous enforcement of the vehicle and traffic law. In 2018, officers conducted 5,251 traffic stops which resulted in the issuance of 3,173 traffic citations. Of the citations issued, 96 were for driving while intoxicated offenses and 103 were for aggravated unlicensed operation.

The Traffic Safety Unit is actively involved in the Albany County Stop DWI program and continues to host the Stop DWI Victim's Impact Panel six times per year. The Guilderland Police Department also participate in Buckle Up New York, Operation Safe Stop Education and Enforcement Day, No Empty Chair, and the STEP (Selective Traffic Enforcement Program) which is the aggressive enforcement of such violations as aggressive driving, speeding, and driver distraction such as cellular phone use. Supplemental funding is provided for traffic enforcement by the Governors Traffic Safety Committee. The Guilderland Police Department applies for this grant every year, which provides extra enforcement to targeted areas of high violations and crashes at no expense to the residents of Guilderland. The Guilderland Police Department also participated in ten DWI enforcement sweeps in 2018 which is funded by STOP-DWI.

In September, the Governors Traffic Safety Committee presented the Guilderland Police Department with the "Recognition in Excellence" award due to our effort in the 2018 Buckle Up New York campaign which took place in May. The Guilderland Police Department was the only department in New York State to receive this special award. Members of the Guilderland Police Department wrote over 300 traffic citations on two separate road checks during this campaign.

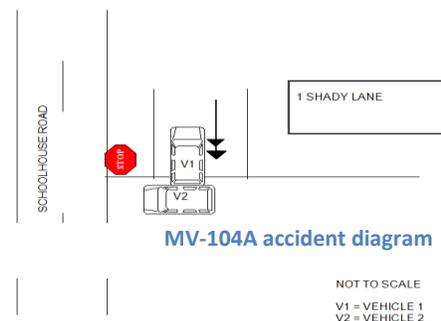


Personal injury automobile accident

Of the 950 crashes, 146 were personal injury, and 22 were alcohol related.

Accident investigation and reconstruction is also conducted by members of the Guilderland Police Department Traffic Safety Unit. These officers are highly trained in accident reconstruction and utilize a Total Station. The Total Station provides detailed measurements, resulting in accurate accident reconstructions. This tool is used in serious personal injury and fatal motor vehicle crashes. This year there were no fatal motor vehicle accidents within the town. Officers responded to 950 crashes resulting in the

completion of accident reports.



COMMUNITY SERVICES UNIT

Since he first became Governor of New York, one of Gov. Andrew Cuomo's biggest agenda items has been to raise the age of criminal responsibility from 16 years of age to 18 years of age. There have been reasons cited for this change in legislation but one of the biggest is because New York was the last state in the Union to raise the age to 17 or 18. In an effort to change the law, Governor Cuomo appointed a commission (2017) to research how to go about making the needed changes and how to implement them. Once the Commission submitted its final draft, the Governor decided that the implementation would be done in stages. Below are the critical provisions of the legislation as per the NYS Unified Court System.



The critical provisions for raising the age of criminal responsibility will occur in two stages. The law will take effect for 16-year-olds on October 1, 2018, and 17-year-olds on October 1, 2019.

- All 16- and 17-year-olds who commit non-violent crimes will receive the intervention and evidence-based treatment they need.
- Adolescent Offender (AO) is a new category created by the Raise the Age legislation. AOs are 16- or 17-years-old who are accused of committing a felony-level crime. These individuals have their cases heard in the Youth Part of Criminal Court.
- Young people will no longer be permitted to be housed in adult facilities or jails. They are to be placed in specialized juvenile detention facilities certified by the State Office of Children and Family Services, in conjunction with the State Commission of Correction.
- The state will also create a Raise the Age implementation task force.
- Individuals who have been crime free for ten years after serving a sentence will be able to apply for the sealing of previous criminal convictions. Individuals who were convicted of two or more felonies, a sex offense, violent felony, or other serious felonies will not be eligible to have their records sealed.

Over the past several years the members of the CSU have undergone extensive training and were well prepared to help GPD navigate these new and difficult waters.



The Guilderland Police Department and its SRO (School Resource Officer) program continue to be a model that is continuously sought after by other school districts and law enforcement agencies across New York State. Moreover, our SRO, in conjunction with the State Of New York Police Juvenile Officers Association (SNYPJOA), have conducted a series of Basic SRO courses, and have trained more than 120 new SRO's for this coming school year.

The New York State Department of Criminal Justice Services (DCJS) awarded the SNYPJOA a grant which not only covered the aforementioned training initiative, but have also called upon the agency to rewrite and revamp the Basic Juvenile Officers Course and the School Resource Officers Course. Chief Lawlor and Lt. Batchelder have always been strong advocates of the Juvenile Justice System and the SNYPJOA and played a vital in role in involving our Agency in this process.

Rape Aggression Defense Course

Over the past year the Guilderland Police Department conducted multiple R.A.D. classes for the Guilderland Public Library and the Guilderland Central School District Adult Continuing Education Program. The course continues to empower the women of our community and instills within them a sense of self confidence. We are very proud of this program and our instructors. This has been a flagship program for the department and continues to be one of our unit's top priorities.

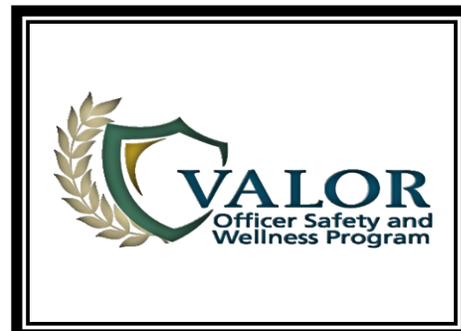
Operation Safe Child

In 2018, Sen. George Amadore provided the Guilderland Police Department with a grant to replace our old equipment which was being used for the NYS Safe Child ID program. Sen. Amadore and Chief Lawlor feel this is an extremely valuable program that must continue to be made available to the community. Like our R.A.D. program, Operation Safe Child continues to be a highly sought after program by our community and that of many other New York parents.



TRAINING

Officer Matt Hanzlik attended the Valor Officer Safety and Wellness Program which was sponsored by the New York State Police and held at their academy here in Albany. The training highlighted physical health, vehicle safety, mental wellness, and tactical safety. Officer Hanzlik was glad that he was able to bring this important information back to our department and play such a key role in our officers' health and safety.



Officers Stallmer and Hanzlik attended a Child Abduction Response and Investigation course put on by the FBI. The goal of this training was to organize a Joint Child Abduction Rapid Deployment Team here in the Capital Region. After completing the training, Officers Stallmer and Hanzlik were selected to be members of this new elite team.



EXPLORERS

Guilderland Police Department Explorer Post 0155 has entered its 26th year. It is a division of the Boy Scouts of America and is open to boys and girls between the ages of 14 and 20. This is a career-orientated program that gives the youth in our community the opportunity to explore a career in law enforcement by working closely with members of the department. The Post meets the 1st and 3rd Tuesday evening of each month. During this time the Explorers receive training in police exercises and conduct other post activities. The Explorers attended the 3rd Annual High Stress Day event which was held in Albany. This event was put together by local law enforcement explorer posts and their advisors. This training places police explorers in high stress situations which they are required to resolve. The training is conducted in a safe educational environment and is meant to be academic as well as fun. In July, the Explorers traveled to The University of Hartford to attend an annual week long academy and received numerous awards in many different aspects of the program. This year the Explorers were invited to attend the 1st annual Police and Fire Training Day held at the Colonie Municipal Training Facility in Latham. The Explorers trained with the Albany County Sheriff's Department Explorer Post and took away some valuable knowledge from this event. The Explorer Post continued to assist the police department at several events during the year doing such things as traffic control and providing crime prevention material during displays.



Coffee with a Cop

Coffee with a Cop brings police officer and the community members they serve together – over coffee- to discuss issues and learn more about each other.



Building relationships one cup at a time

CRIMINAL INVESTIGATION UNIT

The Criminal Investigation Unit handles a wide variety of cases within the police department. Members of the CIU carry a caseload, work on assigned tasks and assist the Patrol Unit when needed. The CIU primarily handles felony cases. The two investigators assigned to the unit are supervised by a Senior Investigator. Each investigator is forensically trained to process crime scenes. The functions of the CIU are distributed among the members in the unit. Some of the CIU's other responsibilities are evidence and property room management, accident investigation, photo arrays, pistol permits, employee background checks, peddlers permit backgrounds, professional standard investigations, drug investigations, death investigations and criminal investigations.

2018 CASES

January- Burglary occurred at a residence on State Farm Road while the owner had left for a short period of time. Officers responded to the residence to find a rear door had been forced open and there was a pry bar on the property that did not belong to the home owner. The residence had been gone through and the home owner noticed a class ring had been taken. The crime scene was forensically processed. Investigators learned a few hours later that a suspect in daytime burglaries in Colonie had been stopped by the Colonie Police. The suspect was in possession of a class ring and this ring was positively identified by the homeowner as the ring that was taken from his residence. The suspect was identified as Paul Harris. A few days later the homeowner from State Farm Road called to report 2 large jugs containing coins had been taken from his residence. One of the jugs had his business card inside. A search warrant was executed at Paul Harris's residence in Albany and the coin jugs were located with the business card inside. Paul Harris was arrested, sent to Albany County Jail and later was indicted by an Albany County Grand Jury. Harris's case was pending trial in 2018.



February- Market 32 reported the theft of 12 cans of Enfamil by a tall white male. Surveillance footage was reviewed and the suspect's image was captured. The suspect was later identified as Donald Daniels. Daniels was arrested, pled guilty to the theft and was sentenced to time in the Albany County Jail.



March- An employee of the Subway located in Carpenter Commons called to report she was robbed at knife point while closing the store. The employee was not physically injured and officers flooded the area in an attempt to locate the suspect. Officers spotted a person matching the suspect's description a short distance away on Vosburgh Rd. The suspect was detained, taken to the Subway for a show up and positively identified as the person who committed the robbery. The crime scene was forensically processed. The suspect was identified as Andrew Clark and he was returned to the police station



for questioning. Clark admitted he did the robbery to support a heroin addiction. Clark was arrested, pled guilty in Albany County Court and received sentence of 5 years in state prison.

April- A robbery was reported by an employee of Bank of America 1450 Western Avenue. A short black male handed the teller a note demanding cash, took back the note and fled the bank with a sum of money. Witnesses were interviewed, the crime scene was forensically processed and the area was checked by a police K9. Several leads were generated and yielding negative results. A cell phone that had been found at a business next to the bank was recovered. A search warrant was granted by a Guilderland Town Justice. Selfie style photos were found on the phone which showed a short black male believed to be the owner of the phone. Phone numbers stored in the phone were

contacted in an attempt to find the identity of the phones owner. A short time later Albany Police Department had a bank robbery involving a short black male they identified as Ricky Hines. Evidence showed Hines was responsible for the bank robbery at Bank of America. Hines was later sentenced in Albany County Court to time in State prison.

May- An employee of Diamond and Gold Crossgates Mall called to report a customer had climbed over the counter and punched him in the head. Officers responded and spoke with the manager who stated he was speaking with the customer about a piece of jewelry he purchased that needed repair. The customer became irate, climbed over the counter and punched him in the side of his head. The manager was taken to the hospital and diagnosed with a perforated ear drum. The suspect was identified through investigation as Montrell Reese. Reese was later arrested, pled guilty in Guilderland Town Court and ordered to pay restitution to the victim.

June- Officers responded to a burglar alarm at a residence on State Route 146. While checking the outside, a chair was found under a window and the screen of that window had been tampered with. The officers entered the residence believing someone may be inside. The residence was check and no one was found. During the check of the residence several potted marijuana plants were discovered. Officers secured the residence and called for an investigator. Investigators responded and spoke with the homeowner who was now on the scene. The homeowner refused to give consent to search the residence and evoked his right to an attorney. Investigators applied for and were granted a search

warrant from a Guilderland Town Justice. Investigators executed the search warrant and removed the marijuana plants and additional evidence. The homeowner was arrested and later his case disposed of in the Guilderland Town Court.

July- A woman and her young children returned to their residence on Johnston Road after being gone for a short period of time. The woman discovered some things out of place and missing. One of the younger children yelled when a shorter white male was witnessed running down an inside hallway of the residence. The family went to a neighbors and called police. Officers responded and checked the residence and no one was found inside. The area was checked by officers and a police K9 with negative results. Discovered stolen were money, jewelry and a backpack belonging to one of the children. The crime scene was forensically processed. Entry had been made by breaking a basement window. It was



discovered that someone had been staying in the back shed to the residence and evidence was recovered to assist in the identification of the suspect. While driving home 4 days later the homeowner noticed a man riding a bike on Johnston Road with a backpack. The backpack looked like one his children owned and was stolen in the burglary. The homeowner was able to hold the suspect on Johnston Road until officers arrived. The suspect was identified as Dennis Grant, he had the stolen backpack and he had some of the property stolen in the burglary. Grant was wanted for other burglaries and charges from a domestic dispute. Grant was sentenced in Albany County Court to time in state prison.

August - The CIU investigated a case of trademark counterfeiting at Shatter and Case in Crossgates Mall. Acting on a complaint, investigators made 2 separate purchases of Otterbox cell phone cases and pop socket cell phone grips. After meeting with an expert in the identification of counterfeit cell phone



accessories it was determined that the items purchased were in fact counterfeit. A warrant was obtained for two kiosk locations in Crossgates Mall. One was upper level by the food court and the other was lower level in the center of the mall. The warrants were executed at the same time by members of the Guilderland Police. Items from the lower level kiosk and the storage room for the kiosk were seized. The owner of the business was later arrested, pled guilty in Guilderland Town Court and was sentenced to a year of probation.

September- Officers were called to Albany Medical Center Emergency room to meet with two juveniles that had been stabbed at Crossgates Mall. The investigation revealed two girls were stabbed near Original Cookie. The stabbing occurred after an altercation over shoplifted property. The suspect attempted to grab property from the two juveniles and a fight broke out. The suspect pulled a knife and stabbed both juveniles. One of the juveniles was stabbed twice. A suspect was developed and picked out of a photo array. Albany Police checked the suspect's residence with negative results. The suspect and suspect's friend threatened the victims over social media after they found out the victims reported the incident to the police. A few days later the Albany Police and Guilderland Police took the suspect in custody after the suspect was found hiding in the bedroom closet of her residence in Albany. The suspect later pled guilty in Albany County Court and was sentenced to time in the Albany County Jail.

October- Market 32 called reporting the theft of several cases of Red Bull by a male and female suspect.

Surveillance video was reviewed and images of the 2 suspects were put out for identification. The suspects were identified as Elizabeth Santos and Edward Harris. Santos and Harris were suspects in numerous Red Bull larcenies throughout the Capital District. Both suspect's took plea agreements in Albany County Court and were sentenced to time in State prison.



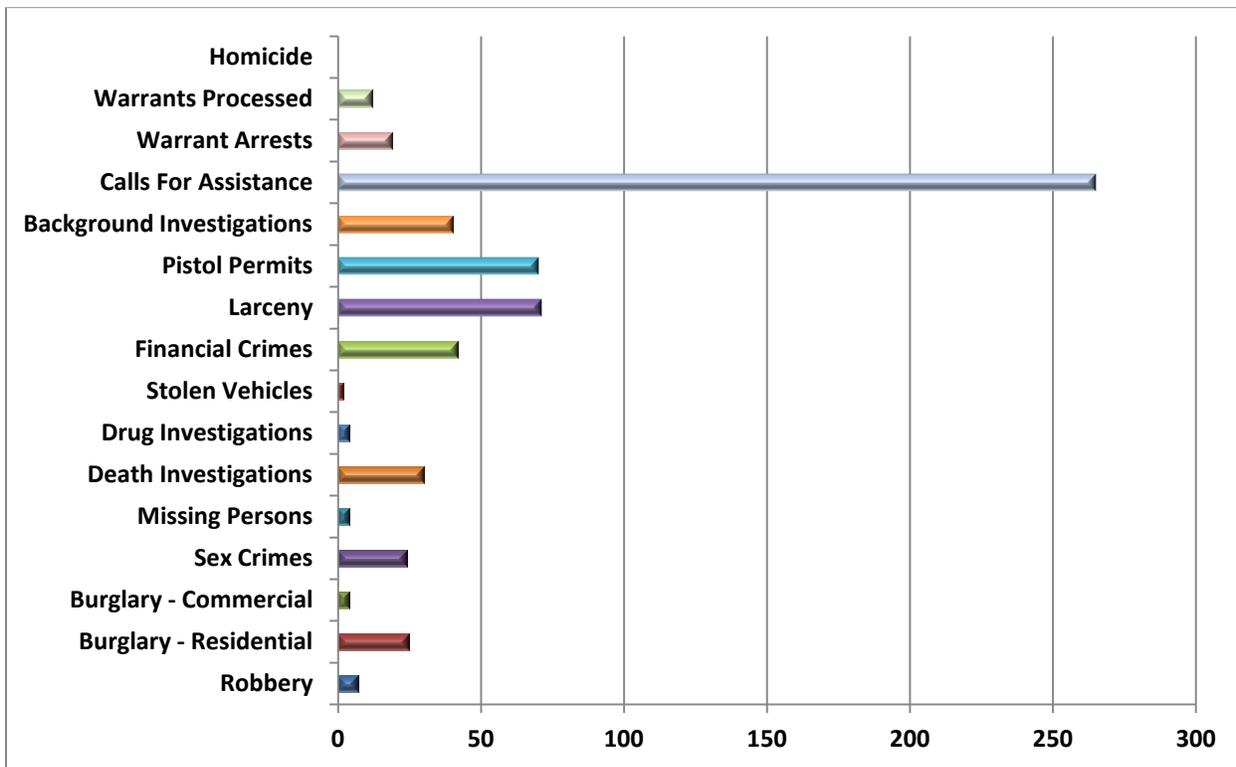
November - The Guilderland Police received a call for a gun point robbery at the Mobile station located at Carman Road and Lone Pine Road. The clerk reported he was working behind the counter when a black male approximately 5'5" walked into the store wearing a red hoodie, blue jeans, grey and white sneakers, black gloves, a black ski mask and did point a black handgun at him. The clerk states the suspect told him to get on the ground and stole money from the register, cigarettes and personal items from the clerk. The suspect fled across the street to the apartments and left in a vehicle. A potential suspect was developed but there was not enough evidence to make an arrest. No other suspects have been identified at this time and this case remains open.



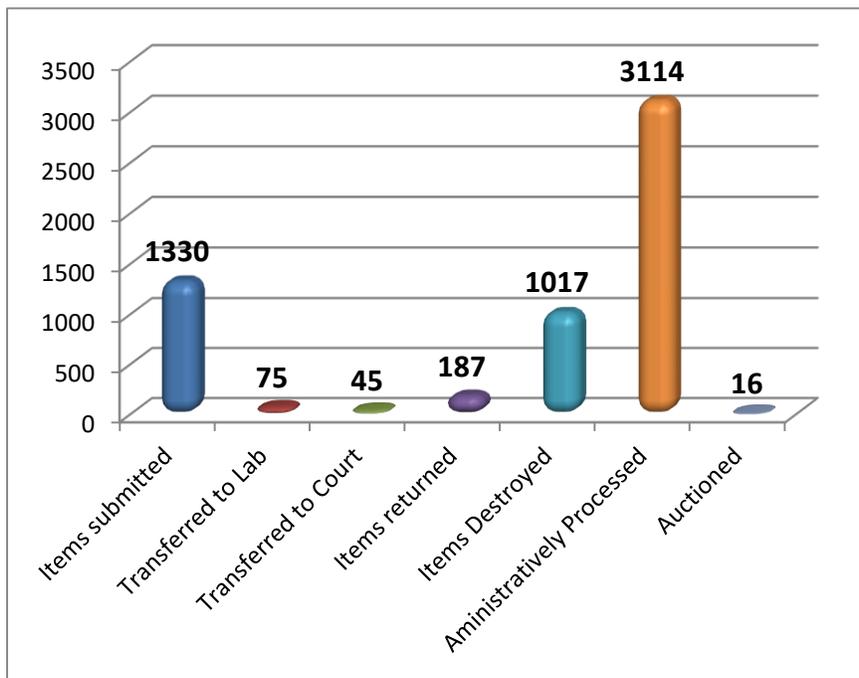
December - A couple posted the sale of a gold necklace on Craigslist. A person responded and the couple agreed to meet the buyer in the parking lot of Crossgates Mall outside Dave and Busters. The suspect showed up, looked at the necklace and paid the couple with \$20.00 bills in a white envelope. As the couple began to count it they realized the money was counterfeit. The suspect ran off in the parking lot and could not be located. There were similar types larcenies occurring in the Capital District. A suspect was eventually arrested and all the cases were turned over to the Albany County District Attorney's Office for prosecution.

Officers responded to a call that someone was knocking on the front and back doors of a residence on LandBridge Drive. While officers were responding, the woman heard a smash at the front door and thought someone was shooting the windows out. The woman and her daughter hid in a room in the house believing someone was inside. When officers arrived they set up a perimeter and checked the residence for a suspect with negative results. Officers found someone threw a rock through the front side glass door window. It did not appear entry had been made. Surveillance video in the area was reviewed and a suspect vehicle was identified. The owner of the suspect vehicle was identified and later the suspect was identified as David Andino. Andino was arrested and the case was transferred to Albany County Court for prosecution.





CIU Cases Handled in 2018



2018 Evidence Statistics

GUILDERLAND EMS

Guilderland Emergency Medical Services (GEMS) remodeled its organization and fundamentally changed the EMS system design in 2018. By all accounts 2018 was a seminal year for GEMS and the town EMS system at large which saw a momentous transformation from an Advanced Life Support First Response (ALSFR) agency, to a fully developed Ambulance Service. The expansion followed notification to the Town that the Western Turnpike Rescue Squad (WTRS) was to cease operations by the end of 2018. The notice required a new formation, acquisition and integration of emergency medical technician (EMT) positions, ambulances, two buildings (Station 1 and Station 2) and the entire infrastructure necessary to support the existing ALSFR, as well as, the newly acquired ambulance component. The additional responsibility of providing ambulance and transportation service to the community presented GEMS with an opportunity to make the town EMS system more responsive, efficient and economical. This was accomplished by transforming the existing two tiered response model, which required the deployment of both Basic Life Support (BLS) and Advanced Life Support (ALS) vehicles, to a single tier that would deploy one ALS ambulance staffed with an EMT and a paramedic. The new deployment model also reduced public safety risk and improved System Status Management (SSM). SSM improved the quality of life for the residents, business owners and commuting traffic by having only one unit responding lights and sirens to emergencies.

On July 3rd, 2018 the NYS Department of Health issued the Town of Guilderland ambulance operating authority in the form of a Municipal Certificate of Need (CON). On July 16th, the

Town began operating one ambulance to fill an identified need. This specially equipped ambulance (5680) filled a dual role, one of bariatric capability, as well as, coverage to the zone two corridors (Carman Road area); this resulted in a reduction in response times from approximately 13 minutes to 6 minutes for that area. On December 1st, 2018 GEMS added two additional ALS ambulances to the system and assumed full responsibility for the entire service area previously covered by WTRS. The Altamont Rescue Squad still provided BLS coverage to their service area which is the West side of town and includes the Village of Altamont. In addition to the town of Guilderland, the Guilderland Paramedics are the primary ALS responders to the Village of Altamont, Town of Knox, a portion of the SUNY Albany Campus, as well as a stretch of the NYS Thruway. Over the course of the year GEMS responded to over 5,600 emergencies ranging from sick and injured patients to firefighter and police officer support. Every patient requiring prehospital emergency medical care in the town was evaluated by a paramedic. After initial assessment the patient was transported by a town ambulance under the care of either an EMT or paramedic depending on the condition of the patient.

By the end of 2018, EMS in the town of Guilderland had fundamentally changed in constitution, construction and composition. This enormous effort was only achieved through a whole team approach and with the visionary guidance of key officials and personnel. While doing a series on the state of EMS in New York, Channel 13 News featured GEMS as the solution to the complex issues that many municipalities across the state are facing in the delivery of emergency medical services. The Guilderland EMS system is now admired by many for its unification of services.

The Department

Staff – The EMS Department is currently comprised of 25 paramedics and 21 EMT's inclusive of a Senior Paramedic Supervisor and, five Field Supervisors. The Police Department Captain provides general oversight and direction to the entire unit as Director of EMS. Of the twenty five paramedics, 17 are full time and 8 are part time. Of the EMTs, 4 are full-time and 17 are part-time. The all Advanced Life Support -Ambulance Service is available 24 hours a day, seven days a week.

EMS Command Staff

EMS Director – Daniel McNally

Senior Paramedic Supervisor – Jay Tyler

Full-Time

Field Supervisor- Dick Hughes

Field Supervisor- Bonnie-Jean Johnson

Field Supervisor - Sean McGaughnea

Field Supervisor- Cory Nichols

Field Supervisor- Matt Phelps

Paramedic- John Brayer

Paramedic- Kelly Brooks

Paramedic- Bob Bump

Paramedic- Caitlin D'Allessandro

Paramedic- Amy Daub

Paramedic- Alex Downey

Paramedic- Mike Leonard

Paramedic- Rich Reuther

Paramedic -Marc Scholer

Paramedic- Dave Spangler

Paramedic- Genna VanCort

EMT- Pete Austin

EMT-Bettany Sterritt

EMT- Alex Stevens

EMT- Ben Unverhau

Part-Time

Paramedic- Pete Annely

Paramedic- Nick Deso

Paramedic- Kyle Henderson

Paramedic- Greg Lambert

Paramedic- Dave O'Hehir

Paramedic -Caitlin Overholt

Paramedic- Ashley Schnore

Paramedic- Harjup Singh

EMT- Nichole Adams

EMT- Ben Bingenheimer

EMT- Sean Cahill

EMT- Mike Colacino

EMT- Donesea D'Andrade

EMT- Matt Dombrowski

EMT- Will Doynow

EMT- Jim Harnett

EMT- Sarah Hoffman

EMT- Quasi Hossan

EMT- Jeff Laudano

EMT- Laura Leonard

EMT- Quinn Malone

EMT- Brandon Murphy

EMT- Jim Raucci

EMT- Chris Scholer

EMT- CJ Semos

Medical Control – The Ambulance Service provides Advanced Life Support under the medical direction of Donald Doynow, MD. Dr. Doynow is an emergency room physician at St. Peters Hospital and Bassett Hospital. In addition, he is the medical director for both Hudson Valley Community College and SUNY Cobleskill's paramedic programs. He is chairman of the State Emergency Medical Advisory Committee (SEMAC), as well as, a member of the Regional Emergency Medical Organization which provides medical oversight for a six county area in New York State. He is a vital part of the system and responds to high acuity emergencies when requested; his guidance has ensured the success of the unit.

Department – Continued

System- The Town EMS System is comprised of three zones; Zone 1, Zone 2 East/ West and Zone 3, all encompassing the town of Guilderland. The town of Knox is considered Zone 3 as well. The Town deploys three ambulances from three separate locations throughout Zones 1 and 2 during the day-time and two during the night-time hours. Altamont Rescue Squad covers Zone 3 with a Town Paramedic providing the ALS.

Vehicles- Sport Utility Vehicles ranging from 2007 to 2018 are used by the Medical Director, Sr. Paramedic Supervisor and field supervisors for response to EMS emergencies.

Ambulances ranging from 2007 to 2016 are used to respond and to provide transportation for the patients to the hospital. All GEMS Ambulances are ALS and are staffed with one EMT and one paramedic.

Initial Care- The Town of Guilderland Communications Division answers all 911 calls received for the town and dispatches the Emergency Medical Calls for the EMS System and Ambulance Service by Priority Dispatch, Alpha through Echo determinants. A paramedic may receive a dispatch for a non- emergency call in the town to assist the Police Department in drawing blood samples on subjects with possible substance abuse. A non- emergency call may consist of a welfare check on a senior resident living in the community or a request for an ambulance to standby for a fire department call. In addition, several large events held in the town and on the SUNY Campus are provided EMS staff, ambulances and fly-cars to remain onsite in order to provide advanced medical care for the events.



Sport Utility Vehicle



Ambulance 5680

Buildings- In 2018 the Town became the fiduciary to the EMS stations previously owned and occupied by the Western Turnpike Rescue Squad. The main station (Station 1) is located at 200 Centre Drive in Guilderland and Station 2 is located at 3686 Carmen Road. Station 1 is a *state-of-the-art* EMS building with 4 drive-through bays, a training center, kitchen, day room, bunk rooms and a decontamination center. Station 2 has 3 back-in bays, bunk rooms, kitchen and a day room.

Guilderland Fire District- In the spirit of a whole community approach to the delivery of emergency services, the Guilderland Fire District allowed the Town to house Ambulance 5680 in one of its bays. Their firehouse is exquisitely placed in the center of town which was instrumental in the reduction of ambulance response times. Their participation in the Town's ambulance endeavor was critical to its success. The Fire District's generosity also served to foster esprit-de-corps between the fire service and EMS which ultimately benefits the same communities we serve.

Equipment Upgrades-

The newly acquired ambulances were all refurbished and the stretchers upgraded for safety and to accommodate the bariatric patient.

Guilderland EMS purchased additional iPads for the ambulance operation. The iPads include EKG/Data import which allows data to be transmitted directly from monitors to the electronic chart. As well, allows staff to document patient care reports while positioned in a system status mode thereby mitigating overtime by reducing necessary documentation after shift.



Training

In 2018, the Guilderland EMS American Heart Association Training Center provided training to the community and the Emergency Services Staff of the Town of Guilderland. The Training Center organized and trained a total of 450 students in the various disciplines (Healthcare Provider CPR, Heart Saver CPR and Heart Saver CPR with First Aid).

In February of 2018, Guilderland EMS participated in the “Journey Through the Body” event at Crossgates Mall; sponsored by St. Peters Hospital. The two day event was free to the public and provided educational exhibits and life sized models of the body systems. Guilderland EMS was invited to provide Hands Only CPR instruction to children and parents. The paramedics reviewed the importance of recognizing an emergency, contacting 911 and performing “Hands Only CPR”. Children and parents from all over the capital region participated in this event and it was met with great success with over 600 participants instructed.

In the summer of 2018, the training center participated in the “National Night Out” sponsored by the Guilderland Police Department. The event enabled the training center to continue the “Hands Only CPR” initiative. During the event, “Hands Only CPR” instruction was provided and the importance of activating 911 was stressed. In addition, the training center was able to review signs and symptoms of stroke and heart attacks. This event resulted in the training of an additional 150 people in “Hands Only CPR”.



The Town’s
NAEMT
Training Center

held a Prehospital Trauma Life Support (PHTLS) course for its EMTs and paramedics. NAEMT’s PHTLS is recognized around the world as the leading continuing education program for prehospital emergency trauma care. It is an international education program available to EMS providers in 47 countries. PHTLS is developed by NAEMT in cooperation with the American College of Surgeons’ Committee on Trauma.

PHTLS courses improve the quality of trauma care in the town and decrease mortality. It promotes critical thinking too. The program is based on a prehospital trauma care philosophy, stressing the treatment of the multi-system trauma patient as a unique entity with specific needs. This may require an approach to the trauma patient that varies from traditional treatment modalities.

GEMS has its own instructors for PHTLS; in 2018 they became instructors for NAEMT’s Advanced Medical Life Support (AMLS) too, which will be taught in 2019.



Community Outreach

In 2018, the Guilderland Community Outreach Program continued to provide educational events for the residents in the community. The goal of the Community Outreach Program is to educate the public about Emergency Medical Services provided in the town and to teach school aged children the importance of 911. Over the course of the year, the Outreach Program attended the Town of Guilderland National Night Out, YMCA Healthy Kids Day, and YMCA Hero's Day. The paramedics provide valuable information on Heart Attack, Stroke recognition and Hands Only CPR. In addition, coloring books and games are provided to school aged children to encourage the recognition of an emergency and activation of 911. This useful information is also provided to parents and the public.

Community outreach is a great program that provides an opportunity to increase health awareness, demonstrate our equipment, and provide valuable information on courses sponsored by the EMS division for the public.

Accomplishments

Guilderland EMS far surpassed its stated goals for 2018 which, was to educate, train and equip its staff to the highest industry standards. By the end of the year GEMS held two permanent CONs, hired 21 EMTs, moved into and managed two EMS stations, purchased and upgraded 6 ambulances. GEMS evolved into a premier ambulance service all while continuing to educate, train and equip its existing staff; upgraded the new facilities and assets and began initiatives to educate the public through a Stop-the-Bleed and Hands Only CPR program for the public.

Reflection of 2018 Goals

Most succinctly, remodeling the fundamental design of the system offers the most merit to the community that GEMS serves. The change from a two tier response to a single one eliminates the need for two responding emergency vehicles, reduces the crew configuration from three to two, shortens hospital turn-around times, improves the management and movement of vehicles, raises the standard of care and is more economical than it was in 2017.

Companies doing their best to fix issues plaguing EMS system ↓



<https://wnyt.com/news/fixing-ems-system-issues/5166065/>



Goals for 2019

In the coming year Guilderland EMS will continue to refine the single tier model, as well as, focus on provider (EMT and paramedic) continuing education and training, as well as, upgrades to existing facilities and equipment. This includes assisting Central Garage with developing the acumen required to ready a fleet that includes ambulances. A heavy duty vehicle lift will be necessary and additional mechanical support will be a priority. Support services are an essential part of a successful future for Emergency Medical Services.



In 2019 Guilderland EMS will initiate a *Stop-the-Bleed* campaign, coupled with the *Hands-Only-CPR* course for the public. This will make the town a more resilient community.

Stop the Bleed is a national awareness campaign and call-to-action. Stop the Bleed is intended to cultivate grassroots efforts that encourage bystanders to become trained, equipped, and

empowered to help in a bleeding emergency before professional help arrives.

No matter how rapid the arrival of professional emergency responders, bystanders will always be first on the scene. A person who is bleeding can die from blood loss within five minutes, therefore it is important to quickly stop the blood loss. This coupled with CPR enables those nearest to someone with life threatening injuries positioned to provide first care, capable of doing so. Guilderland EMS is a registered training center, recognized by the Department of Homeland Security and will be training the Town of Guilderland residents and surrounding communities on regular intervals throughout the year.



When a need emerges in out of hospital care, GEMS will be there to trumpet the solution. Having a vision for the future is an incredibly important part of achieving goals and the vision for EMS in the town is to preserve life, prevent further injury or illness, and to promote a resilient community. GEMS will accomplish these goals by focusing on early detection, early reporting, quick response, excellent on scene care and field care, delivering the most advanced care in transit and assuring that the patient is delivered to the most appropriate definitive care.

The Town of Guilderland EMS will ensure a comprehensive EMS system is ready every day for every kind of emergency.

2018 Call Statistics

PATIENT CATEGORY	Total
Abdominal Pain	287
Allergies	54
Animal Bite	4
Assault	24
Back Pain	50
Blood Draw for PD/No Patient	9
Breathing Problems	380
Cardiac Arrest	35
Check The Welfare	118
Chest Pain	250
Chest Pain - Confirmed STEMI	3
Choking	29
Convulsions/Seizures	130
Diabetic Problem	71
Eye Problem	3
Fall Victim	687
Fire Call	690
Headache	23
Heart Problems	38
Heat/Cold Exposure	4
Hemorrhage/Laceration	88
Ingestion/Poisoning	59
Pain	162
Pregnancy/Childbirth	14
Psychiatric Problems	217
Respiratory Arrest	2
Sick Person	456
Stab/Gunshot Wound	1
Stroke/CVA	86

Traffic Accident	239
Transfer/Palliative Care	6
Traumatic Arrest	1
Traumatic Injury	175
Unconscious/Fainting	201
Unknown Problems	1062
TOTAL	5659

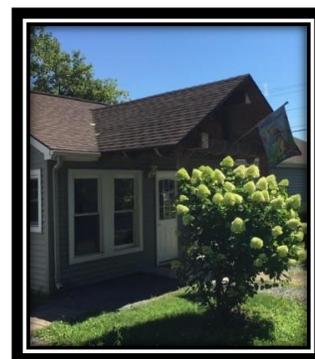
Emergencies are dispatched by type according to the Emergency Medical Dispatch protocol and as received by the telecommunicator.

ANIMAL CONTROL

The function of the Guilderland Animal Shelter is for the temporary housing of dogs and cats that are left unattended, stray or found within the Town of Guilderland. When an owner cannot be located, the shelter will commence an adoption process.

There are currently two animal control officers who are responsible for;

- Enforcing laws and ordinances in the Town concerning animals,
- Supervise the care and protection of animals impounded,
- Seize and impound stray and dangerous animals,
- Issue tickets in accordance with provisions of law,
- Investigate and take corrective action on complaints concerning animals at large and unlicensed dogs,
- Maintains records relating to the investigation of animal complaints,
- Impounds unlicensed animals running at large and in the case of licensed animals takes them into custody and returns them to their registered owner,
- Secures uncontrollable animals,
- Investigates reports of cruelty to animals,
- Testifies in court, as required,
- Enforces quarantine laws and ordinances applicable to dogs,
- Picks up and disposes of deceased animals,
- Transports sick or injured animals to veterinarian for treatment,
- May be required to maintain records and information regarding the licensing of dogs and other animals in accordance with the provisions of applicable laws,
- Investigate complaints regarding stray, dangerous and/or injured animals,
- Assist with the maintenance and operation of the animal shelter and the care of any animal thereat,
- May perform a dog census,
- Assist with animal adoptions and related paperwork,
- Assists with animal adoption clinics,
- Conducts animal redemptions.



Animal Control Conference

Every year the Animal Control Division hosts a seminar for ACO's from all over the state. Professional speakers give lectures on a number of animal related topics including new laws and changes in existing laws, how to handle aggressive dogs and other animals as well as many other topics. This year there were approximately 90 attendees.



2018 Animal Control Statistics

Stray dog calls	310
Wildlife calls	538
Barking complaints	39
Lost or runaway pets reunited with their owners	32
Tours of the Animal Shelter	16
Dogs entered into the Animal Shelter	41
Farm animal calls	31
Home visits to check on animals	15
Animal bite reports	11
Dogs placed in permanent adoptive homes	10
Cat complaints	54
Dogs or cats hit by a car	38
Animal cruelty calls	68
Total	1,203

RICHARD R. MURRAY
TOWN OF GUILDERLAND ANIMAL SHELTER
 6363 Frenche's Mill Road
 Guilderland Center, New York 12085

Appointments: Tuesday, Wednesday, Thursday 9am – 4pm
Open House: Saturdays 12pm to 5pm

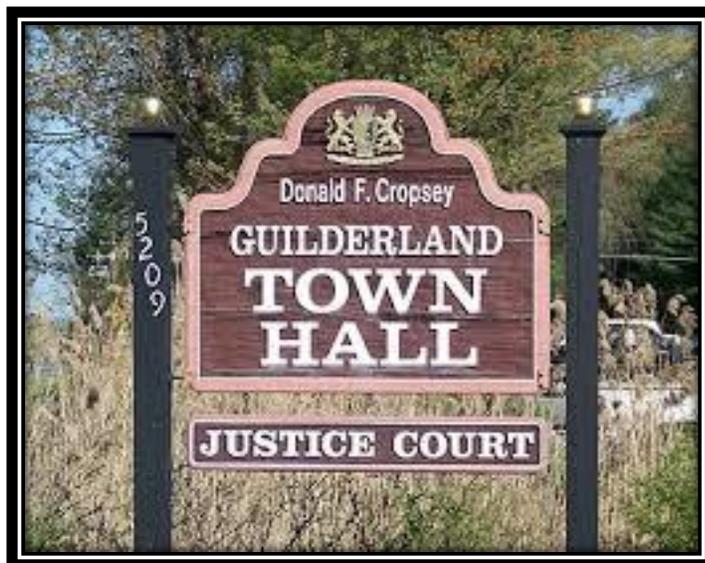
COURT ATTENDANTS

In 2018 there was restructuring in the Town where the court attendants would now fall under police operations. Previously the chief court clerk was responsible for the court attendants.

The court attendants are responsible for the security of the immediate area where the public enters the Town Hall and then into the court room.

Duties of the Court Attendants are:

- To secure and prepare the lobby of the town hall for the entry of those appearing in court.
- Screen all persons entering the court by use of the magnetometer and hand held metal detector. They are checking for any metal objects in a person's possession that could be used as a weapon.
- Keeping decorum in the court room, keeping the court room quiet and enforcing the rules of the court.



HIRES/PROMOTIONS/RETIREMENTS

Officer Justin Ferraioli is a lateral transfer from the Albany Police Department and was sworn in on July 16, 2018



Officer Joseph DeVoe was promoted to the rank of sergeant on October 17, 2018

Officer Gregory Babcock is a lateral transfer from the Albany Police Department and was sworn in on October 17, 2018.



Officer Matthew Hanzalik was officially assigned to the Community Services Unit as a Juvenile Officer and currently serves as one of our D.A.R.E. officers.

[The Enterprise photo](#)

Officer Matthew McCaffrey is a lateral transfer from the Albany County Sheriff's Department and was sworn in on December 17, 2018.



Sergeant Gary Lee retired on September 19, 2018 culminating 32 years with the department.

MILESTONES

**In recognition of those with
20 years or more of dedicated service to the
Guilderland Police Department**



Employee	Serving Since	Years of Service
Chief Carol Lawlor	1978	40
Deputy Chief Curtis Cox	1984	34
Sergeant Gary Lee	1986	32
Captain Daniel McNally	1988	30
Telecommunicator Kris Kelley-Sweeney	1991	27
Administrative Aide Gail VanPatten	1991	27
Officer Adam Myers	1992	26
Sr. Patrol Officer Daniel Coburn	1993	25
Sr. Investigator Thomas Funk	1994	24
Officer Roger Ginder	1994	24
Sr. Telecommunicator Gina Spadaro	1995	23
Investigator Charles Tanner	1995	23
Sr. Patrol Officer James Brust	1995	23
Sergeant Carl Duda	1995	23
Officer Nicholas Ingle	1995	23
Officer Russell Tallman	1995	23
Animal Control Officer Robert Meyers	1996	22
Officer John Cordi	1997	21
Officer Robert Bailey	1997	21
Officer Timothy Halloran	1997	21
Officer Donald Jones	1997	21
Telecommunicator John Ginder	1997	21



TRAINING

Active Shooter Incidents in the United States continue to be an enormous concern for both civilians and law enforcement. According to the FBI, in 2018, there were 27 active shooter incidents occurring in 16 states. These include 213 casualties, 85 people killed and 128 wounded. The majority of the incidents occurred in commerce related environments. Law enforcement must remain vigilant regarding prevention efforts and aggressively training officers to better respond, and help communities recover from active shooter events.

In 2018 the Guilderland Police Department received a \$5,000 grant from Senator George Amedore to purchase equipment to be used for active shooter training. This equipment included simunition guns and safety equipment. Simunition guns operate the same as our department weapons but use a special projectile that does not cause injury. This maximizes safety and provides a realistic training effect in a controlled environment.



The Guilderland Police continues to train as many civilians, retail workers, school administrators and staff, as possible, in the Civilian Response to Active Shooter Events (CRASE) course. The CRASE course is designed and built on the Avoid, Deny, Defend (ADD) strategy developed by Advanced Law Enforcement Rapid Response Training (ALERRT) in 2004. This course provides strategies, guidance and a proven plan for surviving an active shooter event. Topics include the history and prevalence of active shooter events, civilian response options, medical issues, and considerations for conducting drills. To date we have trained in excess of 1,500 civilians. In 2018 Officer Matt Hanzalik became an instructor and assists with this training.

The Guilderland Police Department continues to support and build on the principals taught to all of our officers in ALERRT 1 and ALERRT 2. ALERRT 1 is a dynamic course of instruction designed to prepare the first responders to isolate, distract, and neutralize an active shooter. This course includes cover shooting, moving and shooting, threshold evaluation, concepts and principals of team movement, approach, and breaching at the crisis site. The ALERRT 2 course picks up where the ALERRT 1 course leaves off with the suspect down and no actionable intelligence driving the first responders forward. At this point the focus must shift from stopping the killing to stopping the dying. In order to stop the dying first responders must provide immediate life saving intervention to themselves, other responders and victims on the scene.

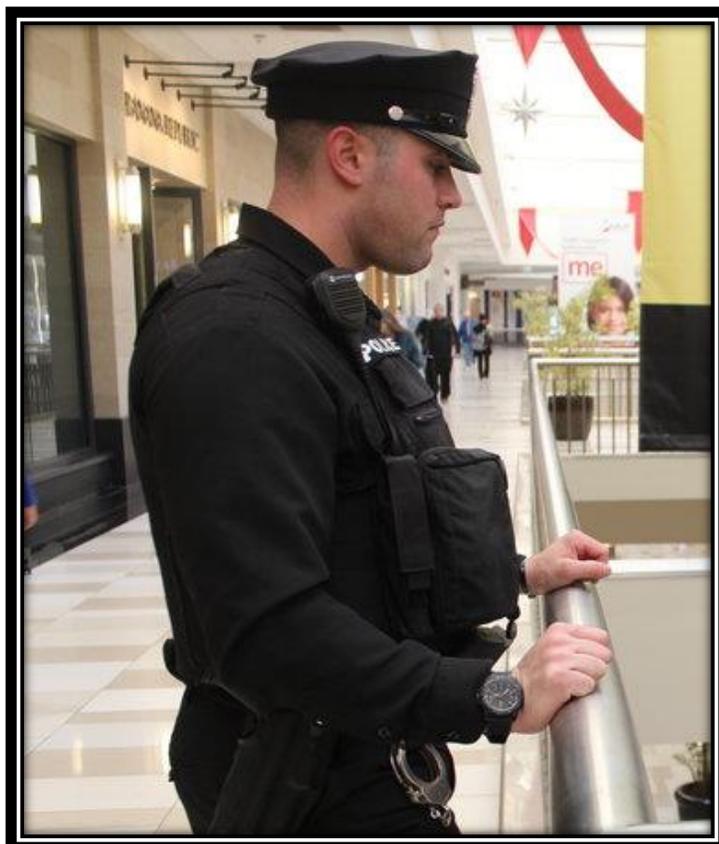
In May of 2018 the Guilderland Police Department in conjunction with the Watervliet Arsenal Police Department, hosted the newest ALERRT Active Shooter Program. This new course, Active Attack Integrated Response (AAIR) was conducted at the Watervliet Arsenal. Forty- two instructors comprised of twenty-five law enforcement, fifteen fire/EMS and two dispatchers were in each class. The AAIR course is a performance level direct delivery course designed to improve integration between law enforcement, fire, EMS, and telecommunications in active attack / shooter events. The course provides a model framework for law enforcement, fire, and EMS to integrate responses during an attack / shooter

event through the rescue task force concept. This course has been designed to improve the safety and survivability of victims of active attack / shooter events and increase the effectiveness, coordination, and resource integration between law enforcement, fire, telecommunications, and EMS when responding to these events. Since the training of the instructors occurred, eight classes have been taught to members of the law enforcement, fire, and EMS communities throughout the Capital Region.

The Guilderland Police Department will continue to train our officers to the highest level possible. It is not enough to train only to mandated topics such as firearms, use of force, and legal updates. We must stay ahead of the curve and embrace technology changes, pay close attention to current best practices, remain vigilant regarding prevention efforts, partner with surrounding agencies and provide a fast but effective response to all types of incidents that may occur in our community.

R.I.D. RETAIL INTERDICTION DETAIL

On November 8, 2018 the Guilderland Police Department initiated the Retail Interdiction Detail at Crossgates Mall in anticipation of the holiday shopping season and due to several instances of public disorder. This detail consisted of two patrol officers, Officer Adam Myers and Officer John Laviano, who were assigned specifically to Crossgates Mall with the mission of targeting retail theft and the quality of life issues that often coincide with these thefts. The goals of the detail were to create a presence in the mall in order to apprehend and deter criminals. The detail officers teamed up with Crossgates Mall Security as well as loss prevention personnel from various stores to form a unified effort in reducing crime and public inconvenience. Crossgates Mall Security utilized a ban system which would require persons who were arrested or who violated Crossgates Mall's code of conduct to stay off the property for specified amounts of time depending on the offense. In November and December of 2018 the detail yielded 108 arrests which significantly reduced the amount of disturbances throughout the holiday shopping season.



The Enterprise – Michael Koff

KEEPING THE PUBLIC INFORMED



www.facebook.com/guilderlandpolice



[@guilderlandpd](https://twitter.com/guilderlandpd)



Stay Informed!

Guilderland Police now offering important community alerts through texts and email

Text ALERTMEGPD to 888777 to opt in to text alerts
OR

Sign up at www.guilderlandpd.org for text and email alerts and to view frequently asked questions

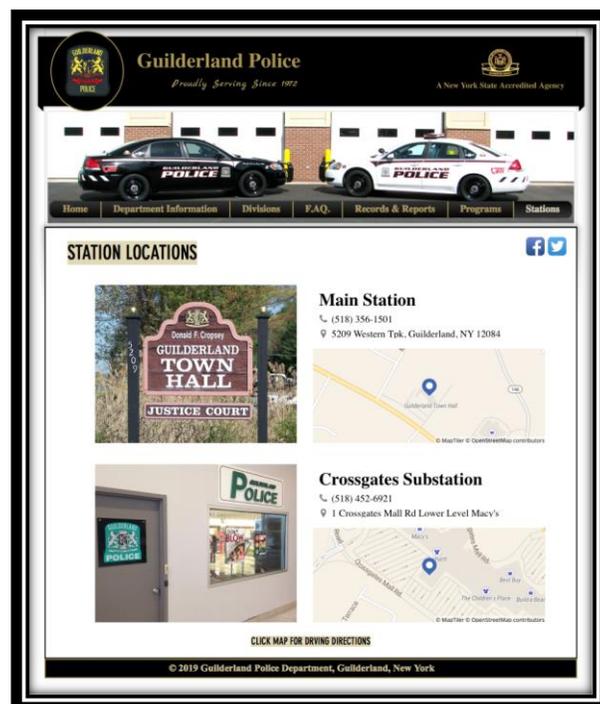
The Guilderland Police Department strives to keep the public informed and up to date on not only department news but also emergency and other need to know events that may impact the lives of residents and visitors of Guilderland.

The police department maintains a website at www.guilderlandpd.org. The website provides department news, information about the department, and programs offered such as Rape Aggression Defense (RAD), Car Seat Installation, Drug Take Back Day, Civilian Response To Active Shooter Events (CRASE) course, National Night Out, and the Take Me Home program to name a few. Website visitors are also able to access accident reports through links provided to save a trip to the police station. The department partners with Offender Watch to provide information on sex offenders living in town through a link on the website. With Offender Watch residents can provide their home or work address to sign up for notifications that will notify them via e-mail when an offender moves into the area they provided.

The department is also active on Facebook and Twitter. The department is followed by over 4,300 followers on its Facebook page at www.facebook.com/guilderlandpolice and its Twitter, located at [www/twitter.com/@guilderlandpd](https://twitter.com/guilderlandpd) has over 870 followers. Both popular social media platforms allow the department to publish news, events and notifications.

In addition to the department website and social media, the Guilderland Police offer free text and/or e-mail alert through Nixle. Nixle has been used around the country to help find missing seniors or children; evacuate flooded areas, alert community of criminal activity, emergency road closures, and other events that impact travel and public safety. The power in the Nixle system is also its diversity of content, allowing not only those types emergency alerts, but informing the public of wanted persons, arrests, important community events, and other relevant "want to know" information. Anyone can sign up for Nixle notifications through the department website or by simply sending a text to 88877 with the keyword *alertmegpd*. The departments Nixle system also forwards alerts sent to its Facebook webpage and Twitter account. By forwarding the alerts, the department is able to reach more people on different social media platforms at the same time an alert is sent and maximize reach.

The department looks continue to improve its highly successful online presence by expanding features and looking for addition means to keep the public informed reach even people in 2019.



APPENDIX

Police Calls for 2018			Police Calls for 2017	
CALL TYPE		Percent Change	CALL TYPE	
911 ACCIDENTAL CALL	920	23	911 ACCIDENTAL CALL	749
911 HANG-UP CALL	867	11	911 HANG-UP CALL	778
911 NON-EMERGENCY / NUISANCE	66	-32	911 NON-EMERGENCY / NUISANCE	97
911 OPEN LINE	330	-14	911 OPEN LINE	384
911 TRANSFER	421	91	911 TRANSFER	220
ABANDONED VEHICLE	30	-9	ABANDONED VEHICLE	33
ALARM DROP	75	47	ALARM DROP	51
ANIMAL CONTROL COMPLAINT	1255	5	ANIMAL CONTROL COMPLAINT	1198
ASSAULT	21	40	ASSAULT	15
ASSIST A PERSON	1048	-3	ASSIST A PERSON	1086
AUTO ACC PROP DAMAGE	1299	-1	AUTO ACC PROP DAMAGE	1312
AUTO ACCIDENT PERSONAL INJURY	64	-30	AUTO ACCIDENT PERSONAL INJURY	91
AUTO ACCIDENT UNKNOWN	38	-7	AUTO ACCIDENT UNKNOWN	41
BOLO	21	31	BOLO	16
BOMB THREAT	1	100	BOMB THREAT	0
BOY/GIRLFRIEND TROUBLE	5	67	BOY/GIRLFRIEND TROUBLE	3
BURGLAR ALARM	1256	-5	BURGLAR ALARM	1318
BURGLARY IN PROGRESS	9	200	BURGLARY IN PROGRESS	3
CANCEL/DUPLICATE	78	-17	CANCEL/DUPLICATE	94
CAR BLOCKING	11	-54	CAR BLOCKING	24
CAR SEAT INSTALLATION	85	-31	CAR SEAT INSTALLATION	123
CHECK A SUBJECT	872	-6	CHECK A SUBJECT	924
CHECK A TRAFFIC LIGHT	81	-7	CHECK A TRAFFIC LIGHT	87
CHECK FOR HUNTER	35	-3	CHECK FOR HUNTER	36
COMMUNITY SERVICES EVENT	204	76	COMMUNITY SERVICES EVENT	116
COURT ORDER	48	-14	COURT ORDER	56
CROSSGATES MALL DETAIL	1	-86	CROSSGATES MALL DETAIL	7
CUSTODIAL INTERFERENCE	14	-48	CUSTODIAL INTERFERENCE	27
DETAIL	58	-33	DETAIL	87
DISABLED MOTOR VEHICLE	420	5	DISABLED MOTOR VEHICLE	399
DMV REQUEST	1	-80	DMV REQUEST	5
DOMESTIC CALL	202	3	DOMESTIC CALL	197
DRUG COMPLAINT	0	-100	DRUG COMPLAINT	2
DRUNK ANNOYING	19	-10	DRUNK ANNOYING	21
DUPLICATE CALL	1	100	DUPLICATE CALL	0
EMOTIONALLY DISTURBED PERSON	228	8	EMOTIONALLY DISTURBED PERSON	211

Police Calls for 2018			Police Calls for 2017	
CALL TYPE		Percent Change	CALL TYPE	
EMS (JUVENILE) CALL	27	13	EMS (JUVENILE) CALL	24
EMS CALL	847	24	EMS CALL	681
EQUIPMENT REPAIR	149	-15	EQUIPMENT REPAIR	175
EXECUTING A WARRANT	25	-26	EXECUTING A WARRANT	34
FALLS/DANGEROUS BODY AREA/GROUND OR FLOOR	0	-100	FALLS/DANGEROUS BODY AREA/GROUND OR FLOOR	1
FALLS/UNKNOWN STATUS/GROUND OR FLOOR	0	-100	FALLS/UNKNOWN STATUS/GROUND OR FLOOR	1
FIGHT	117	23	FIGHT	95
FINGERPRINTS	143	13	FINGERPRINTS	126
FIRE CALL	308	23	FIRE CALL	250
FIRE INVESTIGATION	0	-100	FIRE INVESTIGATION	1
FIREWORKS	34	-37	FIREWORKS	54
FOLLOW UP ON PREV. CALL	92	11	FOLLOW UP ON PREV. CALL	83
FOLLOW UP	10	233	FOLLOW UP	3
FOUND PROPERTY	132	4	FOUND PROPERTY	127
GAS DRIVE OFF	12	-48	GAS DRIVE OFF	23
GET A COMPLAINT	1100	-11	GET A COMPLAINT	1235
GET A REPORT	1710	-2	GET A REPORT	1747
GROUP ANNOYING	46	-13	GROUP ANNOYING	53
HAZ PACKAGE	4	300	HAZ PACKAGE	1
HAZARDOUS MATERIAL CALL	0	-100	HAZARDOUS MATERIAL CALL	1
HOLD-UP ALARM	37	-3	HOLD-UP ALARM	38
HOUSE-VACATION	20	-47	HOUSE-VACATION	38
INVESTIGATION	2	-67	INVESTIGATION	6
JAIL RUN	9	200	JAIL RUN	3
JUVENILE INCIDENT	104	28	JUVENILE INCIDENT	81
JUVENILE SHOPLIFTER	20	-52	JUVENILE SHOPLIFTER	42
K-9 ACTIVITY	61	-12	K-9 ACTIVITY	69
LANDLORD/TENANT TROUBLE	14	-18	LANDLORD/TENANT TROUBLE	17
LARCENY JUST OCCURRED	184	69	LARCENY JUST OCCURRED	109
LOCK OUT	100	-6	LOCK OUT	106
LOUD MUSIC	56	37	LOUD MUSIC	41
LOUD PARTY	23	0	LOUD PARTY	23
MISSING PERSON	80	7	MISSING PERSON	75
NEIGHBOR TROUBLE	33	65	NEIGHBOR TROUBLE	20
NOTIFICATION	545	-6	NOTIFICATION	581

Police Calls for 2018			Police Calls for 2017	
CALL TYPE		Percent Change	CALL TYPE	
OFFICER(S) NEEDS ASSISTANCE	1	0	OFFICER(S) NEEDS ASSISTANCE	1
OPEN WINDOW/DOOR	24	-29	OPEN WINDOW/DOOR	34
OTHER	210	7	OTHER	197
P.O.P.	1	100	P.O.P.	0
PERSON ACTING SUSPICIOUS	46	18	PERSON ACTING SUSPICIOUS	39
PERSON ANNOYING	40	-44	PERSON ANNOYING	71
PERSON ATTEMPTING SUICIDE	17	143	PERSON ATTEMPTING SUICIDE	7
PERSON DOWN	2	200	PERSON DOWN	0
PERSON EXPOSING SELF	7	40	PERSON EXPOSING SELF	5
PERSON WITH A WEAPON	8	33	PERSON WITH A WEAPON	6
PISTOL PERMIT	69	-13	PISTOL PERMIT	79
POCKETBOOK SNATCH	0	-100	POCKETBOOK SNATCH	1
POLICE COURT	107	-7	POLICE COURT	115
POLICE INFORMATION	35	-35	POLICE INFORMATION	54
POLICE WANTED UNKNOWN	28	56	POLICE WANTED UNKNOWN	18
PROJECT LIFE SAVER	1	100	PROJECT LIFE SAVER	0
PROPERTY CHECK	3695	0	PROPERTY CHECK	3686
PROWLER	42	31	PROWLER	32
ROAD HAZARD	175	10	ROAD HAZARD	159
ROBBERY	2	200	ROBBERY	0
SCHOOL CROSSING	1	100	SCHOOL CROSSING	0
SHOPLIFTER	178	-16	SHOPLIFTER	212
SHOTS FIRED	3	50	SHOTS FIRED	2
SNOW EMERGENCY (BIRD)	11	-80	SNOW EMERGENCY (BIRD)	55
SOMEONE IN BUILDING	17	13	SOMEONE IN BUILDING	15
STOLEN VEH CHECK	7	250	STOLEN VEH CHECK	2
STRUCTURE FIRE	7	700	STRUCTURE FIRE	0
SUSPICIOUS VEHICLE	262	-32	SUSPICIOUS VEHICLE	384
TEST CALL	49	58	TEST CALL	31
TRAFFIC ENFORCEMENT	394	36	TRAFFIC ENFORCEMENT	290
TRAFFIC ENFORCEMENT COUNTY LINE	13	550	TRAFFIC ENFORCEMENT COUNTY LINE	2
TRAFFIC ENFORCEMENT CURRY RD	5	-58	TRAFFIC ENFORCEMENT CURRY RD	12
TRAFFIC ENFORCEMENT E OLD STAT	2	-60	TRAFFIC ENFORCEMENT E OLD STAT	5
TRAFFIC ENFORCEMENT FULLER STA	1	-90	TRAFFIC ENFORCEMENT FULLER STA	10
TRAFFIC ENFORCEMENT GUILD CTR	29	7	TRAFFIC ENFORCEMENT GUILD CTR	27

Police Calls for 2018			Police Calls for 2017	
CALL TYPE		Percent Change	CALL TYPE	
TRAFFIC ENFORCEMENT HURST RD	0	-100	TRAFFIC ENFORCEMENT HURST RD	135
TRAFFIC STOP	5589	-34	TRAFFIC STOP	8504
TREE DOWN	80	-10	TREE DOWN	89
TROUBLE WITH A CUSTOMER	94	15	TROUBLE WITH A CUSTOMER	82
VEHICLE ANNOYING	285	-26	VEHICLE ANNOYING	384
VEHICLE IN VIOLATION	94	-3	VEHICLE IN VIOLATION	97
VIOLENT DOMESTIC	1	-75	VIOLENT DOMESTIC	4
WARRANT	397	0	WARRANT	397
WATER BREAK	30	131	WATER BREAK	13
WELFARE CHECK	146	-22	WELFARE CHECK	186
WIRES DOWN/ARCING	79	80	WIRES DOWN/ARCING	44
TOTAL	28412		TOTAL	31261

2018 Annual Report is produced by members of the Guilderland Police Department Administrative Staff with written and photographic contributions from members of the department.

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