



Guilderland Police Department

Annual
Report
2009

Administration

Chief Carol Lawlor
Captain Curtis Cox

Patrol Division

Lieutenant Daniel McNally

Criminal Investigation Unit

Sr. Inv. Thomas Funk

Community Services Unit

Sr. Patrol Officer Brian Forte

Communications Division

Sr. Telecommunicator
Gina Spadaro

Emergency Medical Services

Medical Director
Dr. Donald Doynow
EMS Director Thomas Deleon

Animal Control

Director Richard Savage

In 1971, the Guilderland Town Board authorized the creation of a small Community Police Force. Robert Byers, a former Albany Police Narcotic Sergeant became Guilderland's first chief of police. Guy Comparetta, James Murley, Thomas Gagnier, Raymond Pachucki, Charles Harris and Alan Andres became the first six police officers.

In 1972 the police department purchased its first three patrol cars, moved into the newly constructed Town Hall, and the Emergency Control Center was installed. The police department only operated from 10am until 1am, after which calls were turned over to the state police. In 1976 the hours were expanded from 8am until 5am.

In 1986 the department began its police-paramedic program and over the next four years, hired six police paramedics. In 1987 the department began operating 24 hours per day. Due to increasing call volume, in 1997 the police paramedic program was phased out to a civilian medic program.



Chief Carol Lawlor

In 1993 the criminal investigation unit was established and Officer John Tashjian became the department's first investigator.

In 1994, as enhanced 911 began, the department created a computer network connection with Albany Police and began utilizing computer aided dispatching. In 1999 this is expanded to include mobile data terminals in the cars.

Since 1971 the Guilderland Police Department has expanded to nearly forty sworn members and in September of 2009 became an accredited agency demonstrating proficiency in 130 standards. This prestigious benchmark is granted to a limited number of police agencies statewide.



The Guilderland Police Department is proud to announce that on September 3, 2009 we had completed our accreditation efforts and received full accreditation through the New York State Division of Criminal Justice Services. In June of 2009, a select team of current and retired law enforcement professionals from across the state spent three days at the Guilderland Police Department reviewing our procedures and verifying compliance of over 130 standards established by the New York State Accreditation Advisory Council.

Receiving this status is just the beginning. Our agency must continue to ensure compliance with all of these standards and be subject to review at all times. An assigned program manager, within the police department, will oversee this ongoing task and prepare our department for our re-accreditation process in 2014.

ACCREDITATION BACKGROUND

New York was the first State in the Country to sponsor a law enforcement accreditation program. Community leaders embraced the initiative from the outset and the program was immediately endorsed by leading statewide organizations of law enforcement and elected officials.

The impact of the accreditation initiative has not gone unnoticed. It received national recognition in 1992 when the Council of State Governments determined that New York's program "has dealt with a significant problem in an effective and innovative manner and has the potential to be transferred to other States." The program was one of just eight in the entire country that the Council selected for recognition that year.

More than half of the States have requested information about the program, and law enforcement officials from as far away as California, Virginia and Kentucky have visited New York to study the program firsthand. Several other States including Oklahoma, Michigan, Massachusetts and Pennsylvania have invited New York officials to meet with representatives of their program planning committees. Several States have used New York's accreditation structure and resource materials as models when developing their own programs.

In the final analysis, the impact of the Accreditation Program stems from the profound commitment that New York's law enforcement executives have made to professionalism, and from their desire to provide the best possible services to the communities that they serve. It is anticipated that the Accreditation Program will continue to grow and have an even greater impact in the years ahead.



L to R: Captain Cox, Henry Boland – NYS Division of Justice Services, Chief Lawlor, Lieutenant McNally.

Table of Contents

| | |
|----------------------------------|----|
| Message from the Chief..... | 4 |
| Calls for Service | 5 |
| Patrol Division..... | 6 |
| Training..... | 8 |
| New Sidearm..... | 9 |
| Criminal Investigation Unit..... | 10 |
| Traffic Safety..... | 14 |
| Community Services Unit..... | 15 |
| Technology..... | 17 |
| Communications..... | 18 |
| Emergency Medical Services..... | 19 |
| Animal Control | 23 |

Message from the Chief

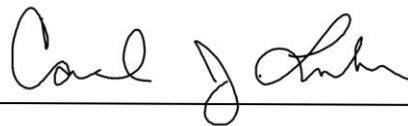
Welcome to the Annual Report for the Guilderland Police Department and Guilderland Emergency Medical Services. The men and women of the Police Department and G.E.M.S. continue to proudly serve you, and the many visitors to the Town of Guilderland.

We move forward in our goal to serve you in the most professional and skilled manner we can. More changes in personnel, including the promotion of Officer Carl Duda to Sergeant and hiring Matthew Hanzalik as a police officer, took place in 2009.

In 2009 the Guilderland Police Department became an accredited agency with the New York State Division of Criminal Justice Services. This has been a career long objective of mine, and through the work of many, this historic goal was reached and culminated in a ceremony at a September Town Board meeting. I am very proud of this accomplishment and thank the many people who assisted me in attaining this much sought after recognition.

We continue to face the economic challenges that municipalities are confronted with across the country. We work hard to keep our budget in order, at the same time, keeping our community safe. The Police Department and G.E.M.S. are run proficiently and competently, keeping our residents and visitors secure and healthy.

Please visit our website at www.townofguilderland.org to learn more about the Police Department and possibly use one of our new on-line forms. I would also encourage anyone who is interested to learn more about us to stop in my office at the Guilderland Town Hall.

A handwritten signature in cursive script, reading "Carol J Lawlor", positioned above a horizontal line.

Carol J Lawlor
Chief of Police

2009 Guilderland Police and EMS Calls for Service

| POLICE | | POLICE | | FIRE & EMS | |
|---------------------------|------|--------------------------|------|------------------------|------|
| 911 Accidental | 550 | Juvenile Incident | 70 | Auto Accident PIAA | 4 |
| 911 Hang Up | 306 | Juvenile Shoplifter | 35 | Cancel/Duplicate | Nc |
| 911 Non Emergency | 63 | K-9 Activity | 80 | Code A Response | 1 |
| 911 Open Line | 59 | Landlord/Tenant Trbl. | 13 | Code B Response | 1 |
| Abandoned Vehicle | 25 | Larceny Just Occurred | 169 | Code C Response | 1 |
| Domestic Panic Alarm | 4 | Lock out | 130 | Code D Response | 1 |
| Alarm Drop | 48 | Loud Music | 42 | EMS/Bleeding | 61 |
| Animal Control Comp. | 1354 | Loud Party | 44 | EMS Falls/Fractures | 745 |
| Assault | 29 | Missing Person | 42 | EMS/Fire PIAA | 101 |
| Assist a Person | 1052 | Neighbor Trouble | 38 | EMS Maternity Related | 11 |
| Auto Accident PDAA | 1256 | Notification | 278 | EMS Overdose Related | 21 |
| Auto Accident PIAA | 96 | Officer Needs Assist. | 1 | EMS Psych Related | 79 |
| Auto Accident Unk. | 59 | Open Window/door | 34 | Hazardous Condition | 130 |
| Bomb Threat | 0 | Other | 190 | Hazardous Cond. Day | 17 |
| Boy/Girlfriend Trouble | 8 | P.O.P. | 4 | Hazardous Materials | 54 |
| Burglar Alarm | 1221 | Person Acting Suspicious | 30 | Heart/Breathing Call | 799 |
| Burglary in Progress | 20 | Person Annoying | 14 | Knox Box Update | 44 |
| Car Blocking | 19 | Person Attempted Suicide | 7 | Mutual Aid | 16 |
| Car Seat Installation | 87 | Person Down | 10 | Notification | 14 |
| Check a Subject | 1408 | Person Exposing Self | 5 | Other | 1 |
| Traffic Light Check | 107 | Person with a Weapon | 8 | Outdoor fire | 50 |
| Community Service Ev. | 18 | Pocketbook Snatch | 0 | PIAA Highway | 3 |
| Court Order | 51 | Police Court | 72 | PIAA Daytime | 4 |
| Criminal Mischief | 74 | Police Information | 136 | Poss. Structure Fire | 491 |
| Custodial Interference | 29 | Police Wanted Unknown | 24 | Rescue Call Spec Req | 55 |
| Detail | 97 | Property Check | 3750 | Standby / Mutual Aid | 578 |
| Disabled Motor Vehicle | 528 | Prowler | 47 | Structure Fire | 71 |
| DMV Request | 5 | Road Hazard | 242 | Test Call | Nc |
| Domestic Call | 292 | Robbery | 8 | Unknown Fire/Smoke | 1 |
| Drunk Annoying | 15 | Selling Drugs | 6 | Unknown Medical Em. | 2550 |
| Emotionally Disturbed | 174 | Shoplifter | 247 | Vehicle fire | 22 |
| EMS Juvenile Call | 12 | Shots Fired | 38 | | |
| EMS Call PD Response | 601 | Snow Emergency | 49 | | |
| Equipment Repair | 126 | Someone in Building | 12 | | |
| Executing a Warrant | 35 | Suspicious Vehicle | 184 | | |
| Fight | 63 | Test Call | Nc | | |
| File 1 Check | 17 | Traffic Enforcement | 597 | | |
| Fingerprints | 386 | Traffic Stop | 6700 | | |
| Fire Call PD Response | 209 | Tree Down | 21 | | |
| Fireworks | 44 | Trouble with a Customer | 101 | | |
| Found Property | 171 | Vehicle Annoying | 563 | | |
| Gas Drive Off | 39 | Vehicle in Violation | 202 | | |
| Get a Complaint | 967 | Warrant | 226 | | |
| Get a Report | 2029 | Water Break | 11 | | |
| Group Annoying | 27 | Welfare Check | 86 | | |
| Hazardous Material Calls | 4 | Wires Down/Arcing | 34 | | |
| Hold Up Alarm | 31 | | | | |
| Investigate Break in | 2 | | | | |
| Jail Transport | 20 | | | | |
| Total Police Calls | | 28,437 | | Total EMS Calls | |
| | | | | 5926 | |

Patrol Division

For many police departments, the patrol function is the heart and soul of the organization. The Patrol Division of the Guilderland Police Department is no exception. The Patrol Division consists of one Lieutenant, four Sergeants, two Senior Patrol Officers, a K-9 handler, and twenty-one patrol officers. The officers are deployed throughout the town and assigned to four separate zones. By separating the Town of Guilderland into zones, we can assure a quick response time for calls and maintain strong community-police relations. We provide twenty-four hour service, seven days per week inclusive of all holidays.

Our officers handled almost 30,000 calls for service, performed almost 1,400 arrests, stopped 6,700 vehicles and wrote over 3,000 traffic tickets. Unlike some officers in area police departments, the Guilderland Police Department Patrol Officers are responsible for handling much of their own investigations. Many of the calls for service include, but are not limited to, burglar alarms, domestic violence incidents, automobile accidents, larcenies, juvenile incidents, identity thefts and many quality of life issues. The following are some examples of the many different calls handled in 2009.

FATAL MOTORCYCLE ACCIDENT

In late August, Guilderland Police Officers were dispatched to a motorcycle accident on Dunnsville Road. An off-duty Guilderland Police Officer happened on the scene and began assisting. The patient was still alive, but in a critical state. Unfortunately, the driver later succumbed to his injuries. Officers reconstructed the accident, completed the necessary reports and assisted the family in a most difficult and emotional time with utmost professionalism and compassion.

GRAND LARCENY

In September, a male and a female were involved in a scheme at Crossgates Mall where they were using manufactured credit cards in fictitious names to purchase merchandise. Officers approached the suspects, identified themselves as police officers and attempted to interview them. The suspects threw merchandise at the officers and fled on foot through the mall and into the parking lot. The female suspect was advised not to enter her parked vehicle. She refused to comply and entered the car. She locked the doors and proceeded to back up striking both officers with her vehicle. She then drove through the parking lot at a high rate of speed entering the ring road and exiting onto the Thruway exchange. She was eventually stopped and subsequently arrested. The Investigation Unit then took over the case. A search warrant was executed on a storage unit in the City of New York where thousands of dollars worth of stolen merchandise was located and seized.

BURGLARY

In December, this agency received a call from a witness stating that the Albany County Veterinary Hospital located at 1506 Western Avenue was being burglarized. The



The suspect was seen running out of the building and toward a vehicle parked up the street. Information on the vehicle was obtained and disseminated to the responding officers. The suspect was located in the vehicle on Fuller Road and subsequently arrested for the burglary. It was later determined that the suspect had also burglarized a separate veterinary clinic in the Town of Colonie.

Another function of the patrol division is policing gatherings and events where public safety is a concern. In 2009, members assisted many organizations with this task.

PINEBUSH TRIATHLON

Each year, the Guilderland Police Department assists in traffic control for the Pinebush Triathlon hosted by the YMCA. A triathlon consists of three legs; a 325 yard swim, and 11.5 mile bicycle ride and



culminates in a 3.25 mile run. A majority of the bicycle leg and all of the running leg take place in the Town of Guilderland. Nine Officers are deployed throughout the course to keep participants safe and traffic flowing smoothly. The Police Lieutenant leads the race and assists in the planning phase.

Zone 5 Law Enforcement Academy

In addition to protecting and serving the residents of our community, officers also teach at the Zone 5 Law Enforcement Academy and elsewhere throughout the State of New York. Newly hired police, and Campus Safety and Security recruits from the area learn accident reporting, accident reconstruction and responding to missing person cases. The recruits are also led in physical training by the Lieutenant and assisted by an officer from the Guilderland Police Department.



COUNTRYFEST

A local radio station hosts a country music festival at the Altamont Fairgrounds called "Countryfest". Approximately 30,000 country music fans descend on the small and quiet Village of Altamont to enjoy a day of county music. This has the potential of causing a major traffic problem. Twenty-two Guilderland Police Officers, one Captain, one Technical First Sergeant, and one Sergeant are scheduled to assist for the sixteen hour duration of the event. Officers are assigned traffic posts throughout the town, village and posts in the parking lots.

TRAINING

The Guilderland Police Department Training Division provides proactive, state of the art training to its members on a variety of topics. The average officer receives approximately forty-eight (48) hours of scheduled physical force training each year. This training includes the review of laws, policy and procedures as well as range qualification. Each officer must qualify on their sidearm (45 caliber pistol) as well as our 12 gauge shotguns, M-4 patrol rifles, TASER, O.C Spray (pepper spray), sock gun (beanbags) and baton.

The Guilderland Police Department continues to train and provide the latest techniques and theories to our specialized units. These specialized units include our Criminal Investigation Unit, Youth Services Division, Homeland Security, Traffic Safety Unit, K-9 Team, Emergency Response Team, Fire Cause and Origin Team, Sex Offender Registry and Domestic Violence.

Each year, an additional 32 hours of In-Service Training is taught to all officers. Often

this training is taught by guest presenters. Several mandatory topics must be covered such as Bloodborne Pathogens, Hazardous Materials Awareness, Right to Know Law, A.E.D (CPR and Automatic External Defibrillator), Active Shooter Training, Rules and Regulation Review, Legal Updates and Handicap Parking Enforcement.

Often, other agencies or affiliations conduct seminars and conferences pertaining or various aspects of policing. In 2009 members attended Drug Enforcement Training, Commercial Vehicle Enforcement Training, Forensic Interviewing, Taser Instructor Certification, Domestic Violence Review and Updates, Law Enforcement Accreditation Training, DWI Testimonial Training, Sexual Assault Training and Homeland Security Training.

Ongoing up to date training is of extreme importance. It allows us to provide the best possible most modern police services to our community.



Investigator Ken Harrison takes a bite from Rocky in training



SGT Duda (center) and Officer Romano in service training

New Sidearm Transition

In November 2009 the Guilderland Police Department transitioned to the Smith and Wesson M&P 45 (Military and Police 45 caliber) as the official firearm of the Guilderland Police Department. The transition was completed with support from the Command Staff to replace the Smith and Wesson model 4506-1, which had been the primary firearm of the uniformed patrol division since May 1993. The decision was made to transition to the M&P 45, as the current issued model 4506-1 was no



M&P 45

longer being manufactured making additional firearms and replacement parts very hard to obtain.

After a brief testing and evaluation period, the department agreed that the M&P 45 was the obvious choice to replace the 4506-1.

The M&P 45 has many features that make it superior to the 4506-1. Some benefits to the M&P 45 are; a greater ammunition

capacity allowing officers to carry more ammunition. It is smaller in size and has a polymer frame which makes the firearm weigh significantly less than the all stainless steel frame of the 4506-1. This size and weight difference helps reduce officer fatigue. The polymer frame also incorporates an accessory rail which allows a light to be affixed to the firearm which enhances the officer's ability to identify threats.



S&W 4506-1

Some added safety features of the M&P 45 are: a passive trigger safety to prevent the firearm from firing if accidentally dropped, a sear deactivation lever that eliminates the need to press the trigger in order to disassemble the firearm, which help prevents accidental discharges, and a loaded chamber indicator on top of the slide which allows the officer to see at a glance if the firearm is loaded.

Criminal Investigation Unit

The Criminal Investigation Unit compliments the Patrol Division and assists patrol with cases that are primarily felonies. This unit is made up of a senior investigator and two investigators. All investigators have a case load, are trained evidence technicians and each investigator has special assignments. The Property Room is handled by an investigator and the senior investigator. Accident investigation, warrants, photo arrays, pistol permit applications, employee background investigations and drug investigations are assigned to different investigators in the unit. The Criminal Investigation Unit works closely with other agencies such as the New York State Police, Capital District Narcotics Enforcement Task Force, United States Secret Service, DEA, FBI, Albany County Sheriffs, Probation/Parole and area police agencies. The Criminal Investigative Unit always has an Investigator on call, if not working, to handle cases that develop during off work hours.

The following are examples of some significant cases handled the CIU in 2009.

January The CIU investigated a case at a local business where \$38,500.00 worth of hats were stolen over a few months from their Crossgates and Rotterdam Square Mall stores. The ring leader would call after each large larceny and offer to stop the thefts if a large cash payment was made. Surveillance was conducted and photos were obtained of a few of the main suspects. The case is pending.

February The CIU investigated a home invasion, assault case in Guilderland Center. A man was hit over the head with an ax, taken to his basement with his wife, in an attempt to tie them up after robbing him. The man fought



Senior Investigator Funk Lifting Fingerprints

back and the attackers fled the scene on foot to a nearby awaiting vehicle. Interviews were conducted and forensic evidence collected. This evidence was submitted to the New York State Police Lab. The case is pending.

April The CIU arrested an Albany man for Grand Larceny 3rd after he stole a fur jacket from a local business. He was later identified through law enforcement and photo arrays, arrested, convicted and sentenced to state prison.

April The CIU investigated a commercial burglary at a local business on Railroad Ave. Taken was a large amount of sheetrock, plywood and tar paper. The material was moved by the perpetrators with trucks and a forklift. Through investigation, the building material was located in a garage in Albany. A search warrant was obtained for this location and the building material was recovered. This agency is waiting for the District Attorney's Office to indict the owner of the garage.

April The CIU investigated a case where a driveway sealing company scammed an elderly female out of a large sum of money. The company was identified and the owner was

interviewed. The owner did cash the check from the woman at the bank. Through an agreement with the complainant the owner of the driveway sealing company made restitution in this case and the criminal complaint was withdrawn.

May The CIU arrested a man from Albany who was taking pictures of young girls in the dressing rooms at stores in Crossgates Mall. The man was hearing impaired which made it difficult to interview him. With the assistance of a sign language interpreter he later confessed to the crimes and a search warrant was obtained for the residence he was staying at. Computers were seized as well as other evidence. He is currently serving a 4 year state prison sentence.



Investigator Harrison Examining Evidence

June The CIU was investigating a burglary at a dental office. Evidence was obtained and a suspect was interviewed. A search warrant was issued, which led to the arrest of the suspect for aggravated harassment because he had also threatened the dentist by phone. An order of protection was issued for the dental staff.

July The CIU arrested a woman from NYC who came to Crossgates Mall with manufactured

credit cards to buy merchandise. A search warrant was obtained for her vehicle. Several credit cards were found as well as material to disguise her appearance. She was sentenced to a state prison term and the merchandise was returned to the store. This agency was assisted by the Organized Retail Crime Detection group and the United States Secret Service.

September The CIU arrested a man from Colonie that had been touching women on the buttocks repeatedly at stores in Crossgates Mall. This occurred over a period of months. During interviews, conducted by this Unit, the suspect gave a full confession.

September The CIU arrested a woman from NYC, with ties to Troy for use of manufactured credit cards. This agency was alerted by the Organized Retail Crime Detection group and responded to Crossgates Mall. A male and female were leaving the store shortly after our units arrived. The suspects refused to stop and investigators engaged in a foot pursuit through the mall. The suspects separated and members from the Criminal Investigation Unit followed the female outside to the parking lot. She refused to comply and entered her vehicle striking both Investigators that were trying to apprehend her. She was later stopped by patrol units in the city of Albany. A search warrant was obtained for her vehicle where several more cards were found. A search warrant was obtained for a storage unit in the Bronx and approximately 60 more cards were located. Proceeds of this crime were also found in the storage unit in the amount of \$36,000.00. A rental truck was rented and the items were returned to this agency. The female is serving a 2 ½ to 5 year state prison sentence. This case was conducted with the assistance of the United States Secret Service.

September The CIU arrested a woman that was employed at the local rescue squad, where she stole approximately \$10,000 from the squad. The case was investigated and records of proof collected. She is currently waiting a final disposition in this case.

October After a man argued with his ex-girlfriend and her boyfriend in Albany. The man, later that night, went to the ex-girlfriend's house. He entered house unlawfully and assaulted her new boyfriend and destroyed property. The man was arrested and later convicted of attempted burglary.

October The CIU investigated a burglary case from a residence in the town. Through the assistance of Albany Police Department Criminal Investigation Unit, suspects were identified and interviewed jointly. The suspects were arrested by Albany Police Department and the case turned over to the District Attorney's Office. Some of the property was recovered and the case was going to be handled at the County Court level for all agencies involved.

November The CIU arrested a local man with an extensive scam history for stealing furniture from a mobile home he rented. Paperwork was compiled, along with photos of the stolen items for prosecution. This man was on parole and was a suspect in 4 other cases from this agency. He currently is serving a sentence in state prison.

November The CIU arrested a man from NYC living in Albany for theft from his employer. Through his employer's interview, a skimming type device was found. Investigators responded and interviewed this man. He admitted to using the skimming device to capture credit card numbers for a co defendant in Albany. He agreed to cooperate and wear a body wire. The

co-defendant was stopped in Albany and had manufactured Wal-Mart debit cards in his possession. A search warrant was obtained for his vehicle and further evidence was found. A search of the co-defendant's residence, with federal probation officers led to more evidence. Investigators from this unit have been to Federal Court twice on this case. One case was a probation violation, for which he is serving a federal sentence and the second, for indictment on new charges. The co-defendant was indicted and is awaiting trial scheduled for September 2010.

November The CIU arrested a man from Syracuse that was a suspect of a burglary at a local gas station. Patrol units had responded to the apartments next to the service station for a domestic between mother and daughter. They were arguing over a man that was there without the mother's permission. The daughter said she met him over the internet and he came to see her. The man fled the scene of the domestic and was later returned to the police station for interview. During the interview, proceeds from the burglary were discovered on him. He had pending burglary charges from Syracuse. The case was prosecuted by the Albany County District Attorney's Office.

December The CIU arrested a Troy man that had a manufactured credit card and was attempting to purchase merchandise. Through interview, it was learned he was an associate of the woman of the case mentioned above and was probably the man that fled the mall that day. He was on parole and his parole was violated. He is currently serving a state prison sentence.

December The CIU investigated a burglary from a residence where a jewelry salesman claimed he lost \$100,000.00 worth of product

and approximately \$25,000.00 United States currency. There was no forced entry and interviews were conducted. An acquaintance of the salesman was discovered with product from

this burglary during a traffic stop in Saratoga. This case has gone through several stages and remains under active investigation.

Members of the Criminal Investigation Unit handled the following cases under the below categories during 2009:

| | |
|---|-----|
| Death Investigations | 25 |
| Residential Burglaries | 40 |
| Commercial Burglaries | 20 |
| Robbery Investigations | 10 |
| Sexual Assault Investigations (rape, sexual abuse and forcible touching) | 18 |
| Stolen Vehicle Investigations | 10 |
| Missing Person Investigations | 2 |
| Drug related Investigations (drug buys) | 12 |
| Financial Crimes (ID Theft, CPFI 2 nd , Grand Larceny involving a credit card and falsifying business records) | 120 |
| Pistol Permits | 20 |
| Background Investigations (employment, peddlers) | 20 |
| Bad Check Investigations | 15 |
| Calls for service (assist patrol, bomb threats, emotionally disturbed person) | 100 |

TRAFFIC SAFETY UNIT

The Guilderland Police Department is dedicated to keeping our roads safe through strict enforcement of vehicle and traffic laws as well as deterrence and public education efforts. In 2009, members of the Guilderland Police Department conducted 6,741 vehicle stops and issued 3,142 traffic citations. This high level of enforcement effort serves the residents well, as many times these vehicle stops result in arrests for crimes such as DWI, operating with a suspended or revoked license and/or registration and drug possession.



Traffic Safety Show

The Traffic Safety Unit is actively involved in the Albany County STOP DWI program and continues to host the STOP DWI



License Plate Reader

Victim's Impact Panel six times per year. We also participate in Buckle Up New York, Operation Safe Stop Education and Enforcement Day, and the STEP (Selective Traffic Enforcement Program) which is the aggressive enforcement of such violations as aggressive driving, speeding and cellular phone use. We assist the Guilderland Central School District with educating young drivers by teaching the dangers of drunk and impaired driving as part of their driver education program. As an active member of the Albany County Traffic Safety Awareness Committee we also participate in the annual awareness weekend held at Crossgates Mall which is an opportunity to further educate the public as to the importance of traffic safety.

Accident investigation and reconstructions are also conducted by members of the Traffic Safety Unit. In 2009 there were a total of five (5) fatal motor vehicle accidents in Guilderland, two (2) involving motorcycles, two (2) vehicle vs. pedestrian, and one (1) single car that was an alcohol involved crash. There were also five (5) serious physical injury crashes investigated by this unit.

COMMUNITY SERVICES UNIT

The community services unit is comprised of members of the patrol division, with specialties in Youth Services, Crime Prevention and Police Explorers.

YOUTH SERVICES

The Youth Services officers are specially trained in juvenile law, sexual abuse and child abuse. These officers also perform the role of school resource officer for the Guilderland Central School District, with Officer Forte at the Guilderland High School and Officer Ingle at Farnsworth Middle School. In addition, they are available to any of the elementary schools or private and parochial schools within our town. The Youth Services officers coordinate with other members of the community services unit and provide many youth related programs to our community. Some of these programs are; Stranger - Danger, bicycle rodeo's, bike safety, fire safety, drug awareness, alcohol awareness and DWI, forensics, computer crimes, personal safety, puppet shows on all topics of safety, baby sitting courses and boaters safety. Because juvenile law and juvenile offenders require special handling, these officers are available to the other members of the department when necessary. The unit also continues to provide the Halloween Extravaganza at the Town Hall with a Halloween safety puppet show, haunted house, child safety ID, crafts, food, and lots for kids to do, as a fun filled, educational event for families.

CRIME PREVENTION

The Crime Prevention Officers coordinated with other members of the Community Services Unit provide crime prevention training and programs ranging from personal safety, security survey's, Neighborhood Watch, Mall Watch, National Night Out and Rape Aggression Defense (RAD) training to name a few. This year we were able to launch the RAD program at The Guilderland High School, for senior girls.



National Night Out

National Night Out is a national program which, on the first Tuesday of August, agencies from all over the United States host events to get the public out of their homes and meet the members of their community. The purpose is to drive crime out of their communities and neighborhoods. This year's National Night out was a huge success with over 2500 attendees at Tawasentha Park. With the help of various other agencies and wellness/help organizations, the crime prevention unit was able to provide an educational, as well as a fun evening for the community. The unit was able to provide a booth in the hometown hero's building at the Altamont Fair, beside other police agencies, as well as the Town Fire Service. This year, the unit with the help of NYS-DCJS, provided Operation Safe Child, an ID program aimed to



assist parents should their children become lost or abducted. The unit processed over 600 operation ID's to families. Unit members continue to meet with local neighborhood associations to keep them informed of events and occurrences in the neighborhoods around the town, as well as, provide any assistance to these community groups as needed. The unit also has been working with groups and businesses around the town displaying crime prevention material.

Guilderland Police Explorers Post

The Guilderland Police Department has an active explorer post under the direction of post advisors. Law Enforcement Exploring is a worksite-based program for young men and women who have completed the eighth grade and are 14 years of age and have not yet reached their 21st birthday. Law enforcement explorer posts help youth to gain insight into a variety of programs that offer hands-on career activities. Explorers this year attended the Stations Day Competition with other posts from

around the east coast. The members of the post also attended the Explorer Law Enforcement Academy at Hartford University, which is a weeklong training. Posts from all over the eastern seaboard attend with more than 500 explorers in attendance. For young men and women who are interested in careers in the field of law enforcement, exploring offers experiential learning with lots of fun-filled, hands-on activities that promote the growth and development of adolescent youth.



Requests for any community service program can be directed to the Chief's office by phone 356-1980 x 1030 or by email to; police@townofguilderland.org.

Community Services Unit Contacts:

Supervisor: S.P.O. Brian Forte forteb@guilderlandpd.org (356-1501)
CSU Secretary: Amy Boyt boyta@guilderlandpd.org (356-1980x1030)

Youth Services:

SPO Brian Forte
Officer Nick Ingle

Crime Prevention:

Officer Patti Stallmer stallmer@guilderlandpd.org 356-1501

Explorer Post Advisors:

Officer Nick Ingle
Telecommunicator John Ginder

inglen@guilderlandpd.org (356-1501)
ginderj@guilderlandpd.org (356-1501)

Technology

Document Archiving

In 2009 the Docuware digital records management system was purchased and put into service. The Department began to digitize the thousands of past arrest records, which will allow us to vacate storage space that the physical records currently occupy. The Docuware system uses a high speed, two sided scanner that automatically detects document size, corrects any skewing and adjusts exposure. The database of document images can be searched by many fields contained in the arrest information.

As we continue to add arrests, they can be instantly accessed from our server by authorized personnel through a web based interface. These records can then be reviewed and printed as needed. In the past, when a record was requested, it required a time consuming task of physically searching and copying the record. Now this process is almost

instant, and the physical space the records occupied can be utilized for another purpose.

Evidence records

The evidence computer was upgraded in anticipation of an advanced evidence record and tracking system. This new computer replaced a 9 year old obsolete laptop.

Network Infrastructure

The network hubs and interconnections were upgraded with the installation of two 24 port high speed switches. These intelligent switches detect packet density and efficiently direct the traffic to its destination. This increased the speed and reliability of our network. At the same time these were replaced, the cabling was organized and labeled.

Future Plans

In 2010 we anticipate completing the evidence hardware and software upgrade, adding card-scan to the RICI fingerprint system, and completing the arrest file imaging.

COMMUNICATIONS

Two new radio towers and the replacement of microwave equipment to enhance our communications capability has been completed. One of the radio towers was constructed and placed on Berne Altamont Road and the other radio tower was constructed and placed at the Guilderland Town Hall.



The Communications Division is equipped with a computer aided phone system, which includes four incoming 911 lines, three 7 digit lines and ten 911 transfer lines.

Recently, nine incoming cell phone lines have been added. Before the cell phone addition, telecommunicators received incoming cell phone calls in the Town of Guilderland, on the seven digit phone line transferred from the state police. Now, that the cell phone lines have been added, telecommunicators receive those transfer cell 911 calls directly to the 911 cell phone lines. Telecommunicators now receive and can answer up to nine cell phone calls with the new addition. Cell phone callers continue to be transferred by the State Police along with the Albany County Sheriff's Department.

In addition to the nine cell phone lines, ten wireless agency transfer lines have been added. Before the addition, any cell phone calls that were received and needed to be transferred to another agency had to be done by calling that particular agencies seven digit phone number. Now, telecommunicators can transfer those callers directly from the wireless tab on the phone system.

A 2-1-1 phone line tab has been added. 2-1-1 connects people in need to agencies and



other organizations that can help them. These professionals specialize in providing emergency food, shelter, clothing and crisis counseling. They help with substance abuse issues, employment, financial and legal issues, physical and mental health needs and more. Like 911 for emergencies, 2-1-1 provides direct assistance for human services. Telecommunicators can now transfer those with just a click of a button. Help is available 24 hours a day, 365 days a year and in multiple languages.

| IMPORTANT PHONE NUMBERS | |
|---|-----------------|
| Police/Fire/Medical EMERGENCY | 9-1-1 |
| Police NON Emergency Complaints Animal Control | 356-1501 |
| Police NON Emergency Chief of Police Police Administration Reports/Records Director of EMS | 356-1980 |
| Human Services Questions Get Connected / Get Answers | 2-1-1 |

Guilderland Emergency Medical Services

In 2009, the Town of Guilderland Paramedic Division continued to provide its residents and visitors with the finest advance emergency care in the area. Over the course of the year, we responded to 5,209 emergency calls. Every emergency call was responded by a town paramedic unit on duty and all patients were evaluated by a paramedic. Upon initial assessment, treatment may be continued by the paramedic (an advance life support call) or the care of the patient may be turned over to one of the local ambulance services for transport to the hospital (a basic life support call). The total number of emergency calls has increased by 281 calls (5.7%) from the previous year.



The Department

Staff- The Civilian Paramedic Division is comprised of twenty paramedics, inclusive of an EMS director. Of the twenty paramedics, 16 are full time and 4 are part time. The paramedic unit is available 24 hours a day. In addition, the paramedics continue their education throughout the year (approximately 480 hours) to maintain their skills, comply with regional standards and increase their medical knowledge.

Medical Control – The paramedic unit provides Advance Life Support under the medical direction of Dr. Donald Doynow. Dr. Doynow is an emergency room physician at St. Peters Hospital and Bassett Hospital where, in addition, he is a member of the Regional Emergency Medical Organization which oversees a five county area in New York State. He is a vital part of the system and his guidance has ensured the success of the unit.

Vehicles - Sport Utility Vehicles (ranging in year from 2001 to 2009) are used by paramedics to respond to emergency calls. A new Chevrolet Trailblazer was purchased in 2009 to replace the older paramedic supervisor vehicle. The new vehicle is more than capable of providing a safe method of emergency response and provides enough room to accommodate the equipment required to assist a person in an emergency. This purchase updates the paramedic vehicle fleet and reduced overall repair costs.



Initial Care- The Town of Guilderland Communications Division answers all 911 calls received for the town and dispatches the EMS calls for the paramedic division. At times, the paramedic may receive a dispatch for a non- emergency call in the town. A non- emergency call may consist of a welfare check on a senior living in the community, a request for a paramedic to standby for a fire department call and requests to assist the police department. In addition, several large events held in the town are provided a paramedic to remain onsite and provide advance medical care.

Accomplishments

As EMS Director of the Paramedic Division, I, Thomas Deleaon, would like to take the opportunity to list a few calls from 2009 that demonstrates the outstanding service provided by the paramedics in the Town of Guilderland.



Cardiac Event

January 2009 Paramedic Renee Brisson, Paramedic Supervisor Cory Nichols and Western Turnpike Rescue Squad responded to a priority one emergency call for a 47 year old male experiencing chest pain. The patient was found to be in acute distress and a cardiac monitor was placed on the patient. Paramedic Brisson determined the patient was having an acute myocardial infarction (i.e.; a heart attack). The patient was given advance medical care and St. Peters Hospital was notified to activate the Cardiac Catheterization Laboratory. In addition, time saving information was transmitted via fax to the emergency room physician. The quick assessment, rapid treatment and early notification to the emergency department enabled the patient to recover from the cardiac condition and was released from the hospital one week later.

Maternity Related

May 2009 Paramedic Richard Beebe, Paramedic David O'Hehir and Altamont Rescue Squad responded with the Altamont Police Department to a priority one emergency call for a 31 year old female with a significant loss of blood post home birth delivery of a new born infant. The patient was deemed to be in critical condition due to a significant loss of blood and continued loss of consciousness. Due to the location of the patient and the condition of the patient, Medic O'Hehir requested Albany Med Flight helicopter to respond to the scene. The patient was treated and transferred into the care of the flight crew. The patient was later released without any known complications.

Motor Vehicle Accident

June 2009 Paramedic Supervisor Cory Nichols, Paramedic Phillip Tyler Jr., and Police Sergeant Glenn Stevens responded with Western Turnpike Rescue Squad, for a priority one emergency call for an unknown injury motor vehicle accident. Upon arriving, an elderly female patient was found to be entrapped in her vehicle with severe injuries. The patient's condition rapidly deteriorated and Albany Med Flight helicopter was dispatched to the scene. The patient was successfully extricated from the vehicle; initial life saving treatment was provided by Guilderland Paramedics. The patient was then transferred to the Flight Crew for transport to Albany Medical Center Hospital.

Allergic Reaction

August 2009 Paramedic Renee Brisson, Paramedic Supervisor Cory Nichols and Altamont Rescue Squad responded to a priority one emergency call for a 38 year old male patient with a bee sting. The patient was found in to be in severe respiratory distress and his condition was rapidly deteriorating. The quick assessment, life saving treatment, and transport to Albany Medical Center Hospital, enabled him to have a complete recovery without any known complications.

Reflection of the 2009 Goals

In the 2008 Statistical Report, our medical director Dr. Donald Doynow set specific goals to be achieved in 2009. The unit continued to provide the highest level of advance care to the residents and visitors of the Towns of Guilderland and Knox.

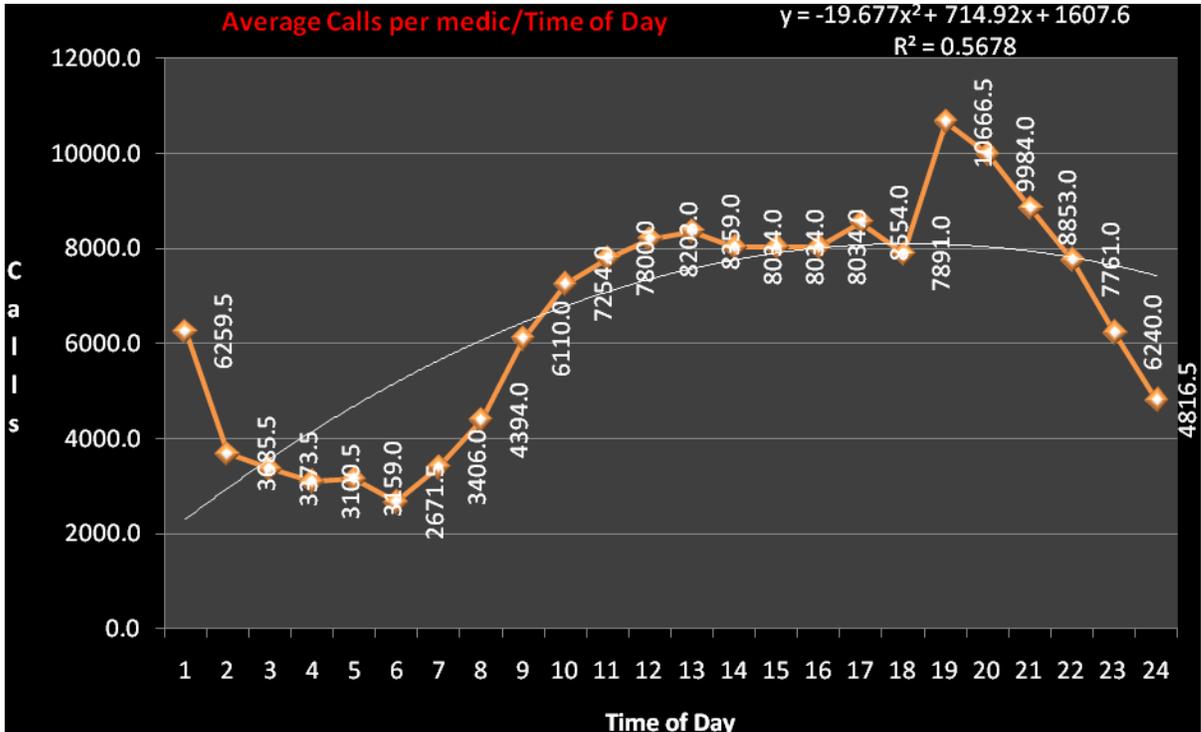
Seniors Project

The Paramedic Unit continued to work with local rescue squads and the Town of Guilderland Senior Services, to provide information to the senior population in our community. This information included the importance of the Vial of Life program, which provides health history and medication documentation to assist the paramedics in times of emergency.

Community Outreach

Over the year, the paramedic unit participated in a number of public community events to promote information on health and prevention including National Night Out. In May of 2009, a paramedic vehicle was placed in Crossgates Mall and a booth was established to provide information on the H1N1 flu vaccine and blood pressure health checks. The booth was staffed by volunteers and off duty paramedics. It was a great success and provided an opportunity to inform the community on prevention and health related topics.

In addition, a paramedic was sent to several area elementary schools and school events to provide children an opportunity to see the equipment, vehicles and discuss dialing 911. This program provides children the opportunity to learn about emergency services and 911 in a fun and interactive way. In addition, children are provided with coloring books and information on hand washing and bicycle safety.



2010 Goals

In the coming year, Guilderland EMS will continue to provide the highest level of advance care to the residents of the Towns of Guilderland and Knox. We will continue to inform the community of health related issues. In addition, we will continue the Community Outreach Program for the children in the community. The Paramedic unit will also participate in the new protocol for cardiac arrest management, with the addition of cold fluid therapy. I look forward to providing information on this new Protocol and the benefits of this therapy upon initiation of the protocol. I look forward to providing information on this new protocol and the benefits of this therapy.



ANIMAL CONTROL

A highlight for 2009 is the search and rescue of Clyde, a black Labrador owned by Leslie Evans. Ms. Evans was involved in an automobile accident on I-90 near Exit 24 on September 17, 2009. Clyde was able to escape from the car through the broken rear window before Ms. Evans was able to secure him. Clyde was on the loose for 12 days. With the assistance of many local families involved with the search, as well as friend of Ms. Evans who came over from her home town in Massachusetts, we were able to reunite Ms. Evans with her beloved Clyde.

| | |
|--------------------------------|---|
| Animal Control Calls | 1371 |
| Bite Calls | Dogs 11 Cats 5 |
| Dead Animals Picked Up | Dogs 12 Cats 44 Wildlife 48 |
| Dogs Retrieved | 73 |
| Dogs Adopted | 12 |
| Dogs Redeemed | 61 |
| Avg. Stay per Dog | 6 days |
| Cats Dropped Off | 30 |
| Cats Adopted | 27 |
| Home Visits | 86 |
| Phone Calls to Shelter per Day | 28 |
| Walk Ups to Shelter | 4 per Day |
| Tours of Shelter | 35 Average Size is 12 Schools and Groups - 41 |
| Donations | \$1,800.00 – plus Food and Blankets |