

GUILDERLAND POLICE DEPARTMENT

Annual Report 2008



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Guilderland Police Department

Message from the Chief of Police

2008 Annual Report

Thank you for your interest in the 2008 Annual Report for the Guilderland Police Department and Guilderland Emergency Services (G.E.M.S.) The men and women of the Police Department and G.E.M.S. are dedicated to the health and well-being of Town residents and visitors. We work hard every day to keep Guilderland a safe and healthy place to live and to visit.

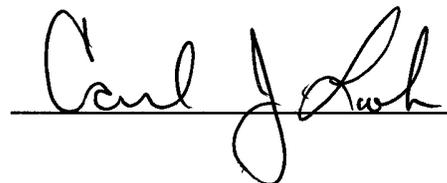
The changes and improvements to the Police Department continued into the year 2008. In June I was sworn in as your Chief of Police, a position that I am honored to serve in. Lieutenant Curtis Cox was promoted to the rank of Captain, Investigator Thomas Funk became the Senior Investigator and Officer Roger Ginder rose to the rank of Sergeant. I congratulate these devoted and hard working officers.

This year we were confronted with the same economic challenges of police departments and emergency services nationwide. We have worked very hard securing our community without disrupting services, while at the same time working with the administration to keep our budgets in line. We will continue to do the same for the years to come by operating our departments as efficiently and competently as possible.

We have continued to search out grant monies available in the State and Federal governments. Numerous vendors contracted for our services, therefore easing the burden of overtime costs even more. Our youth, crime prevention and community services programs continue and I encourage all residents to participate in them.

I have set 2009 as the year to become accredited by the New York State Division of Criminal Justice Services. Becoming accredited has been our goal for some time and I believe we will accomplish this monumental task in 2009. Please watch for information next year on this most important objective.

Again I would like our residents and visitors to know that the goals of the dedicated staff of the Guilderland Police Department and Emergency Medical Services, sworn and civilian, remain the same: keeping Guilderland a wonderful place to call home.

A handwritten signature in black ink, reading "Carol J. Lawlor", written over a horizontal line.

Carol J. Lawlor
Chief of Police

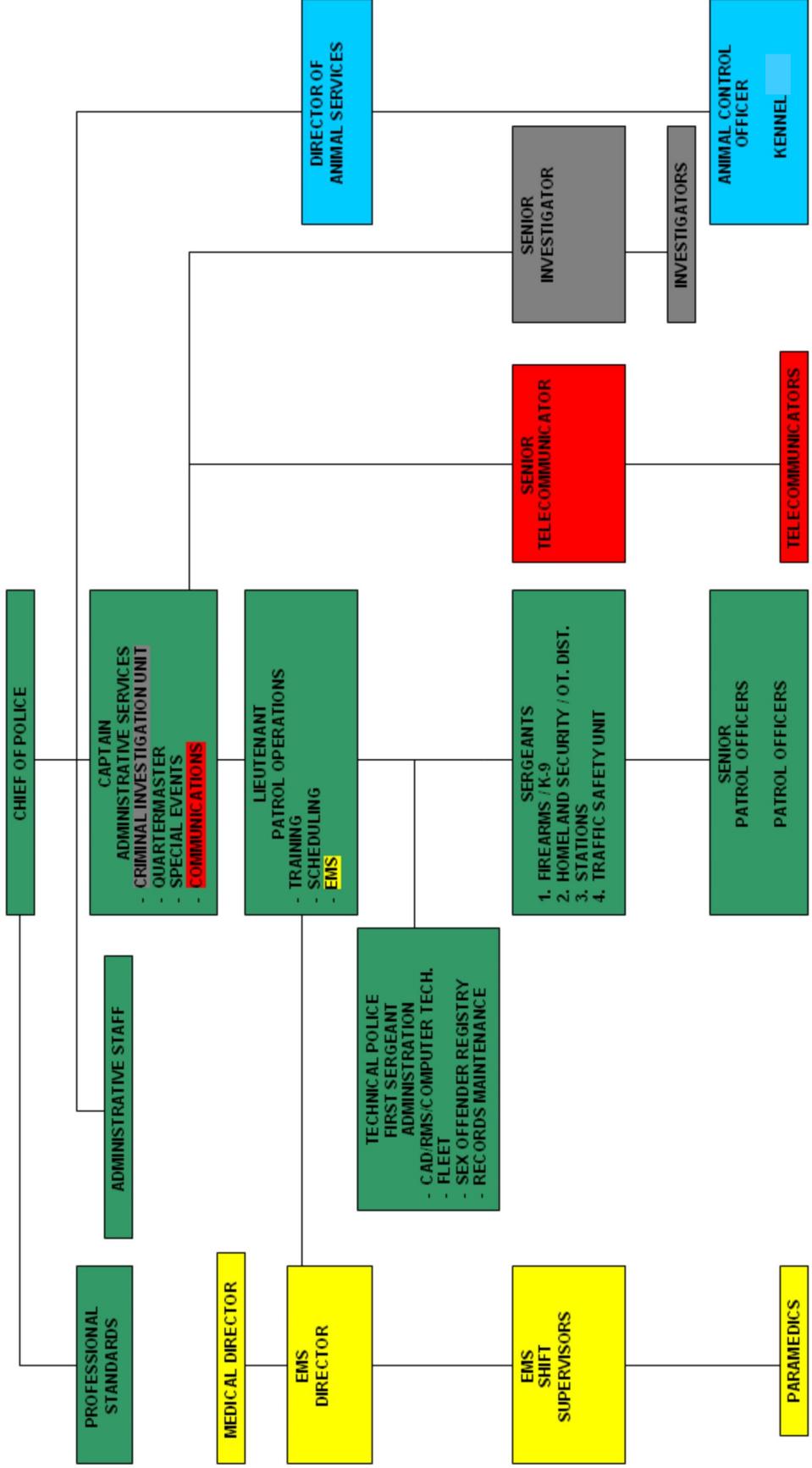
The Mission of the Guilderland Police Department is to:

1. *Deter crime and apprehend criminals;*
2. *Maintain strong police-community relations; and,*
3. *To continually enhance the training and expertise of each member of the police force.*

The Goals of the Guilderland Police Department are:

1. *To identify criminal activity, pursue and apprehend criminal offenders, and proceed in the prosecution of known offenders.*
2. *To maintain a proactive patrol and investigation force and thus reduce the opportunity to commit crime.*
3. *To facilitate the movement of people and vehicles through analysis and commitment of selective traffic enforcement resources.*
4. *To perpetuate a sound managerial environment that focuses upon Department goals and provides for career development through training, advancement and reward for exemplary performance.*
5. *To instill public confidence in the agency by maintaining a high degree of professionalism, dedication and expertise in the development of police service.*

ORGANIZATIONAL CHART OF THE GUILDERLAND POLICE DEPARTMENT



ACCREDITATION

The Guilderland Police Department's accreditation efforts are in the final stages. We have been working on the accreditation process for several years. It is a priority for 2009 that the Guilderland Police Department joins the ranks of accredited police departments in New York State.

A New York State Department of Criminal Justice review will be in the spring of 2009 with full accreditation expected in September 2009.

Please watch for further information in the fall of 2009 regarding the Guilderland Police Department's accreditation status.

New York was the first state in the country to sponsor a law enforcement accreditation program. Community leaders embraced the initiative from the outset, and the program was immediately endorsed by leading statewide organizations of law enforcement and elected officials.

The impact of the accreditation initiative has not gone unnoticed. It received national recognition in 1992 when the Council of State Governments determined that New York's program "has dealt with a significant problem in an effective and innovative manner and has the potential to be transferred to other states." The program was one of just eight in the entire country that the council selected for recognition that year.

More than half of the states have requested information about the program, and law enforcement officials from as far away as California, Virginia and Kentucky have visited New York to study the program firsthand. Several other states including Oklahoma, Michigan, Massachusetts and Pennsylvania have invited New York officials to meet with representatives of their program planning committees. Several states have used New York's accreditation structure and resource materials as models when developing their own programs.

In the final analysis, the impact of the accreditation program stems from the profound commitment that New York's law enforcement executives have made to professionalism, and from their desire to provide the best possible services to the communities that they serve. It is anticipated that the accreditation program will continue to grow and have an even greater impact in the years ahead.

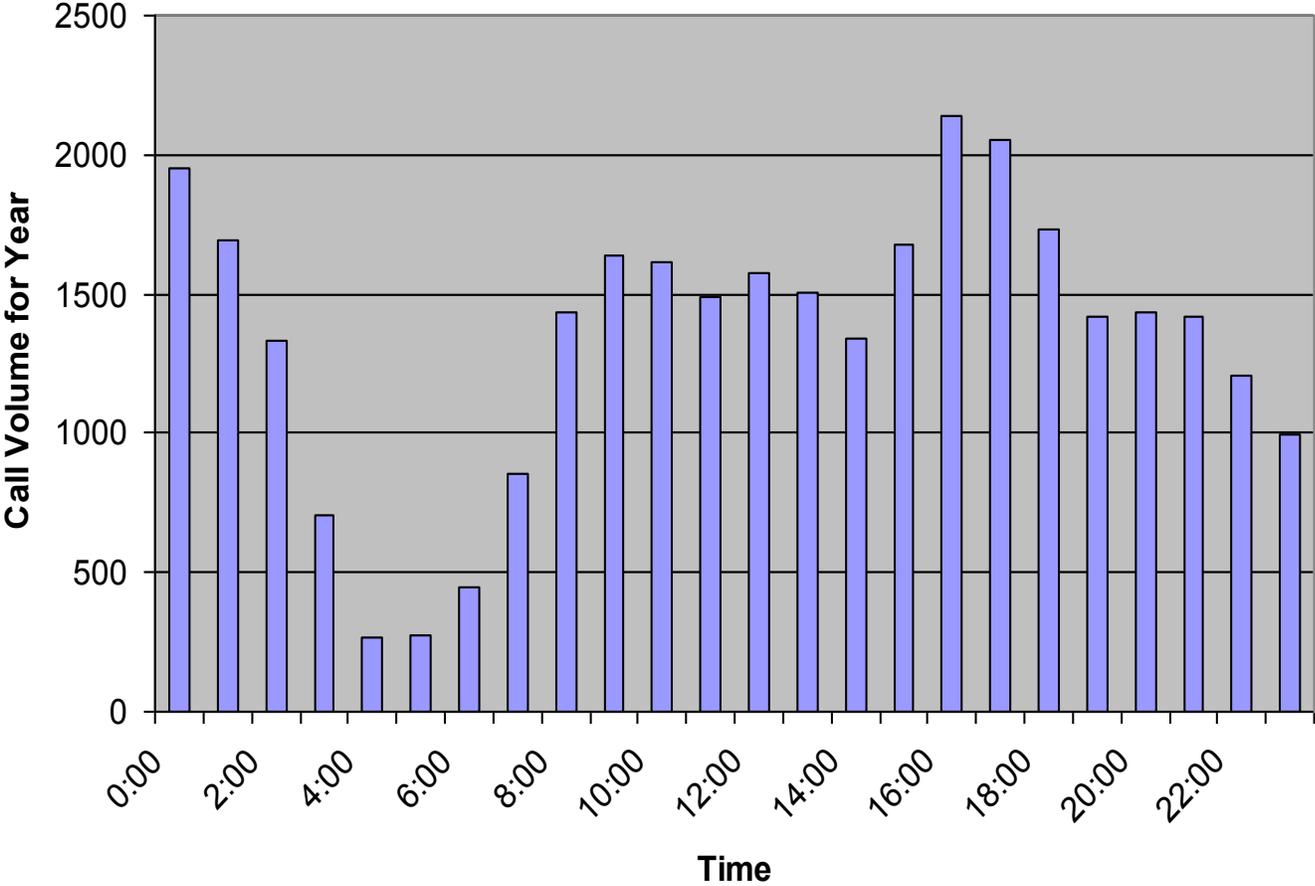
YEAR END REPORT FOR ANIMAL CONTROL & ANIMAL SHELTER

The Town of Guilderland offers a full service Animal Control Department. Staff in 2008 included a Director of Animal Services and an Animal Control Officer. Guilderland is one of the few municipalities in New York State that maintains its own animal shelter. The Richard Murray Animal Shelter was completely revitalized in 2006-2007. We now have a shelter that is a safer, happier place for our animal friends that may become separated from their owners.

Animal Control Calls	1324
Bite Calls	Dogs 10 Cats 1
Dead Animals Picked Up	Dogs 4 Cats 35 Wildlife 45
Dog Retrieved	65
Dogs Adopted	7
Dogs Redeemed	58
Avg. Stay Per Dog	4.5 Days
Cats Dropped Off	26
Cats Adopted	22
Home Visits	79
Phone Calls to Shelter Per Day	26
Walk Ups to Shelter	2 Per Day
Tours of Shelter	35 Avg. Size 12 Schools and Groups
Donations	\$1,200.00 plus Food and Blankets

Guilderland Police and EMS 2008 Calls for Service					
POLICE		POLICE		FIRE & EMS	
911 Accidental	96	Juvenile Incident	68	Auto Accident PIAA	241
911 Hang Up	530	Juvenile Shoplifter	49	Cancel/Duplicate	8
911 Non Emergency	392	Landlord/Tenant Trbl.	15	Code D Response	10
911 Open Line	57	Larceny Just Occurred	148	Convulsions/Seizures	1
Abandoned Vehicle	24	Lock out	183	EMS/Bleeding	46
Domestic Panic Alarm	2	Loud Music	49	EMS Falls/Fractures	546
Alarm Drop	63	Loud Party	42	EMS/Fire PIAA	115
Animal Control Comp.	1324	Missing Person	27	EMS Maternity Related	5
Assault	26	Neighbor Trouble	46	EMS Overdose Related	12
Assist a Person	1269	Notification	227	EMS Psych Related	102
Auto Accident PDAA	1456	Officer Needs Assist.	2	Hazardous Condition	331
Auto Accident PIAA	104	Open Window/door	58	Hazardous Cond. Day	54
Auto Accident Unk.	92	Other	250	Hazardous Materials	45
Bomb Threat	6	P.O.P.	2	Heart/Breathing Call	635
Boy/Girlfriend Trouble	5	Person Acting Suspicious	27	Knox Box Update	44
Burglar Alarm	1363	Person Annoying	27	Mutual Aid	37
Burglary in Progress	18	Person Attempted Suicide	19	Other	1
Cancel/Duplicate	104	Person Down	1	Outdoor fire	67
Car Blocking	10	Person Exposing Self	6	PIAA Highway	2
Car Seat Installation	74	Person with a Weapon	14	PIAA Daytime	5
Check a Subject	1306	Pocketbook Snatch	1	Poss. Structure Fire	464
Traffic Light Check	118	Police Court	41	Rescue Call Spec Req	44
Community Service Ev.	21	Police Information	146	Standby / Mutual Aid	430
Court Order	43	Police Wanted Unknown	18	Structure Fire	65
Criminal Mischief	1	Property Check	5380	Test Call	2
Custodial Interference	40	Prowler	35	Traffic Enforcement	1
Detail	108	Road Hazard	305	Unknown Medical Em.	2699
Disabled Motor Vehicle	643	Robbery	11	Vehicle fire	25
DMV Request	6	Selling Drugs	2		
Domestic Call	279	Shoplifter	282		
Drunk Annoying	6	Shots Fired	32		
Emotionally Disturbed	142	Snow Emergency	16		
EMS Juvenile Call	10	Someone in Building	10		
EMS Call PD Response	554	Standby/Mutual Aid	1		
Equipment Repair	144	Suspicious Vehicle	210		
Executing a Warrant	28	Test Call	53		
Fight	78	Traffic Enforcement	856		
File 1 Check	32	Traffic Stop	7041		
Fingerprints	432	Tree Down	91		
Fire Call PD Response	274	Trouble with a Customer	73		
Fireworks	42	UF Report	2		
Follow up Prev. Call	44	Unk. Medical Emergency	1		
Found Property	185	Vehicle Annoying	608		
Gas Drive Off	24	Vehicle in Violation	158		
Get a Complaint	1048	Warrant	288		
Get a Report	2177	Water Break	27		
Group Annoying	63	Weather Emergency	32		
Hold Up Alarm	35	Welfare Check	108		
Investigate Break in	1	Wires Down/Arcing	142		
Jail Transport	53				
		Total Police Calls	32,229	Total EMS Calls	6,037

2008 Hourly Call Activity



Traffic Safety

The Guilderland Police Department is dedicated to strict traffic enforcement. In 2008, members of the Guilderland Police Department performed 7,041 vehicle stops and issued 3,048 traffic citations. When compared to the Albany Police Department's 19,387 vehicle stops, the Guilderland Police Department performed one third the number of stops with one tenth the number of officers. This keeps our roads safe, and helps us solve other crimes, as evident by the high number of revoked registration, suspended operator, drug possession, and DWI arrests.

Our police department hosts the DWI impact panel six times per year as part of our membership, and active involvement in Albany County Stop DWI. Our enforcement of DWAI Drugs is enhanced by the traffic safety supervisor, Sergeant Stevens, one of a select few certified drug recognition experts in Albany County.

The Guilderland Police Department participates in Buckle up New York, Operation Safe Stop Education and Enforcement Day (School busses), and the STEP grant (Selective Traffic Enforcement Programs); enforcing violations of speeding, aggressive driving and cellular phone use.

As a member of the Albany County Traffic Safety Awareness Committee, we participate in the annual Albany County Traffic Safety Awareness weekend held at Crossgates Mall.

Accident Investigations

In 2008 there were 3 fatal motor vehicle accidents, and 5 serious personal injury accidents of which 2 were car vs. pedestrian, and 1 was car vs. bicycle.

There were 3 minor accidents involving police cars and 1 minor accident involving a medic vehicle.

Criminal Investigative Unit

The Criminal Investigative Unit consists of a Senior Investigator and two Investigators. All investigators are trained evidence technicians with one serving in this capacity as his primary job duty. The Senior Investigator and one other Investigator handle the property room. Accident investigation, warrants, photo arrays, pistol permit applications and felony investigations are some of the functions of this unit. The Criminal Investigative Unit works with our uniform patrol and adopts cases when the situation is in need of specialized services. Our members work closely with other agencies such as the New York State Police, CNET, Albany County Sheriffs, United States Secret Service, F.B.I, area local police agencies and Probation/Parole.

The following are some of the interesting cases handled by our investigators during 2008. This is not a complete list, just a summary.

1/8 Arrested a man for Grand Larceny 3rd and Falsifying Business Records 1st after he made false returns at Best Buy, Crossgates Mall for approximately \$20,000.00 where he was employed.

1/18 Arrested an area man after he admitted to several commercial burglaries in the Town of Guilderland. He pled through the Albany County Court to 2-5 years in state prison.

1/26 Arrested a Brandywine Park man for Possession of Forged Instrument 2nd Petit Larceny and Criminal Possession of a Forgery Device after he was manufacturing business checks and having people cash them at local banks. This was a local task force investigation which resulted in approximately 15 area arrests. The arrest in Guilderland was for the main suspect. The group was responsible for around \$80,000.00 worth of theft.

1/29 Arrested a male and female after a sexual encounter at The Governor's Motor Inn turned into a robbery. Both subjects pled and the female is serving 4 years in state prison.

2/28 Arrested a man for Grand Larceny 3rd after he stole approximately \$8,000.00 by not doing the work he was contracted for.

3/2 Arrested a man for Robbery 2nd and Grand Larceny 4th after he attacked a man with a knife in the bathroom area at Crossgates Mall.

5/2 Recovered a stolen gun in Knox after information from a fight in a local park led to its location. The gun was originally stolen from a vehicle located in a neighborhood in the town.

5/31 Arrested a repeat offender to the Town of Guilderland for Robbery 3rd and Grand Larceny 4th after a bank robbery at the Berkshire Bank. The case was taken by federal prosecutors due to the offender's history.

6/16 Arrested 2 local youths for breaking into cars and residences where they stole money, alcohol and bikes. One of the bikes was recovered after it was found on the internet by one of our patrol officers.

6/27 Arrested a female suspect after she used several manufactured credit cards at several stores in Crossgates Mall. She spent time in Albany County Jail and then gave up information on the person who was making the cards in New York City. This case was worked with The United States Secret Service.

7/9 Arrested a female and a male after two bank robberies in the town. One in which a gun was displayed and was later found to be not real. The case was taken by federal prosecutors.

7/14 Investigated a burglary to a residence on Klink Rd where firearms were taken from the residence. Through investigation it was learned the grandson took them and all the firearms were recovered in a wooded area.

7/18 An area business woman was scammed by a man trying to buy her business out of \$11,000.00. After a lengthy investigation all the money was recovered.

8/12 & 9/14 Arrested a man for a burglary to an apartment of a friend and the main recreational area to the Deer Valley Apartment complex. He was sentenced to 1 year in jail.

9/25 Arrested a health care worker for Sexual Abuse 1st after a complaint. He abused a client at a center for disabled people. Case is still pending.

10/01 Arrested a man for Assault 2nd and Endangering the Welfare of a Child after a complaint of abuse to his child. This case is still pending.

10/15 Arrested a woman for Grand Larceny 3rd after she stole checks from her disabled son off Johnston Rd. in the amount of \$3,500.00. She has similar charges in Colonie and Bethlehem on separate cases and recently received 5-10 years in state prison.

10/25 Investigated a burglary to the Cumberland Farms on Western Ave. A suspect was developed and found to be committing commercial burglaries in area towns. He was arrested and pled guilty through Albany County Court.

Drug Cases:

- ◆ Arrested a man for Criminal Sale of a Controlled Substance 3rd for a cocaine sale with CNET. His vehicle was seized and he received 1-3 years state prison.
- ◆ Arrested a woman for Criminal Sale of a Controlled Substance 3rd for a heroin sale with CNET. She pled to drug court through the Albany County District Attorney's Office.
- ◆ Arrested a man for Criminal Sale of a Controlled Substance 3rd for a heroin sale with CNET.

Members of the Criminal Investigation unit additionally handled the following:

◆ Burglar Alarms	15
◆ Bomb Threats	2
◆ Bad Checks	40
◆ Emotionally Disturbed Persons	2
◆ Fingerprints	21
◆ 911 Calls	3
◆ Missing Persons	4
◆ Pistol Permits	27
◆ Service Oriented Calls	120
◆ Suspicious Persons	15
◆ Unattended Deaths	12

Communications

Communications Upgrades:

Due to recent radio frequency reallocations assigned by the Federal Communications Commission (FCC), a national cellular phone provider received permission to utilize microwave radio frequencies that were assigned to the Guilderland Police Department. When this occurred, it was the responsibility of the cellular phone provider to obtain and install replacement equipment so that the integrity of the police radio system was not interrupted. As a result, this cellular phone company is in the process of constructing two new radio towers and replacing our microwave equipment enhancing our communications capability. It is expected this project will be completed in the spring of 2009.

Ongoing consultation continued in 2008 with regard to the overall public safety communications system of the town. This covers police, fire and emergency medical services. Several plans are underway to upgrade our system including improvements to our 911 answering point (PSAP). It is expected that some grant funding may become available in early 2009 that we will apply for to assist with this project.

Crime Prevention

Crime prevention is a constant goal of the Guilderland Police Department. The Youth Services Division is responsible for presenting the crime prevention program to residents, neighborhoods and organizations. The unit has re-initiated the *Mall Watch* program at Crossgates Mall and will be branching this program out to all of the shopping malls in the town. They will also be enhancing neighborhood watch programs throughout the community.

Rape Aggression Program

This year the RAD program branched out to Guilderland High School making the program available to senior girls. The program was accepted with rave reviews, and in the next school year the goal is to provide the program to senior girls as well as developing a program for senior boys. The program was also offered to all of the high school staff.

Technology Advances 2008

Current technology used by the Guilderland Police Department includes; the computer aided dispatch system, a regional records management and booking system and mobile data terminals in all patrol cars. These systems are incorporated into both the main station and substation computer. All the mobile data terminals are equipped with a computerized traffic ticket and accident report system which interfaces with the New York State Department of Motor Vehicles, the Guilderland Traffic Court and the Department of Criminal Justice. At the main station the "Live Scan" electronic fingerprint and photo system is directly interfaced with the Department of Criminal Justice, giving us absolute identification of suspects within two hours.

This year, via a grant, we added a license plate reader to our traffic safety car. The plate reader receives a daily data file from the Department of Motor Vehicles containing information of every New York State suspended and revoked registration, nationwide stolen vehicle and wanted person data. It is able to read nearly 95% of license plates moving in both directions on the roadway as the patrol car travels, comparing the plates against the database while capturing a picture and GPS location of each vehicle. The officer is instantly notified by a visual and audio prompt of the suspect vehicle from the database, along with the image and direction of travel of the suspect car. The plate reader has dramatically increased traffic arrests and taken countless suspended, revoked and uninsured vehicles off the road. We are currently in the process of purchasing a second system using grant money.

This year we replaced our 12 year old computer server with a new robust system that has redundant data storage and the latest operating system. With the aid of CDW-G (Computer Discount Warehouse-Government Division) we were the first to receive a Microsoft license for "Small Business Server 2008." This new system not only provides us with secure redundant storage for our data, but allows us to run our dispatch system remotely when our mobile command post is utilized. Our officers can now check their email from home and our I.T. technicians can remotely connect to solve user and server issues.

The Guilderland Police Department remains on the forefront of technology, increasing our efficiency, and keeping up with the escalating demands and responsibilities to our community.

Training 2008

In 2008, the Guilderland Police Department Training Division continued to provide proactive, state of the art training to it's members. Officers received approximately forty-eight hours of training. This training included qualification on our duty weapons by all members of our department. These duty weapons include our 45-caliber handgun, beanbag gun, tazer, O.C., 12-gage shotgun, baton, and M-4 patrol rifle. The use of tazer, beanbag gun, and O.C. (pepper spray), which are considered less lethal methods of compliance, have greatly reduced the number of officer and civilian injuries.

The Guilderland Police Department continues to provide and train in the latest techniques and theories to our specialized units. These include our Investigative Unit, Youth Services Division, Homeland Security, Traffic Safety, K-9 Team, Emergency Response Team, Fire Investigation, Sex Offender Registry, and Domestic Violence.

The Guilderland Police Department provides 32 hours of Annual In-Service Training to all officers. The in-service training provides mandatory training on service weapons, blood borne pathogens, hazardous materials, right to know, A.E.D., active shooter training, use of force, rules and regulations review, legal updates and review, and handicap parking. Additional topics covered have included gang training, commercial vehicles, probation, mandatory child abuse reporter, domestic violence, cultural diversity, child abuse and homeland security.

Officers attend many outside training conferences including autism training, internet crimes, sexual offense crimes, executive skills seminars, reducing gun violence, interviewing and body language, officer survival, R.A.D. and protecting our children seminars.

The Guilderland Police Department will continue to provide mandatory in-service training and the most up to date training available to our officers. This training provides the residents and visitors of the Town of Guilderland with the best trained officers and provides the most professional police services available.

Guilderland Emergency Medical Services

In 2008, the Town of Guilderland Paramedic Division continued to provide its residents and visitors with the finest Advanced Emergency Care in the area. Over the course of the year, we responded to 6,037 emergency calls. Every emergency call was responded to by a Town Paramedic unit on duty and all patients are evaluated by a Paramedic. Upon initial assessment, treatment may be continued by the Paramedic (an Advanced Life Support call) or the patient care may be turned over to one of the local ambulance services for transport to the hospital (a Basic Life Support Call). The total number of emergency calls has increased by 1,029 (20%) from the previous year.



The Department

Staff - The Civilian Paramedic Division of the Guilderland Police Department is comprised of twenty paramedics, inclusive of an EMS Director. Of the twenty paramedics, 16 are full time and 4 are part time. The paramedic unit is in service 24 hours a day, 7 days a week with 3 paramedics working 12 hour shifts during the day and three paramedics working a 12 hour shift at night. In addition, the paramedics continue their education throughout the year (approximately 480 hours) to maintain their skills, comply with regional standards and increase their medical knowledge.

Medical Control - The Paramedic Unit provides Advanced Life Support under the medical direction of Dr. Donald Doynow. Dr. Doynow is an Emergency Room physician at St Peter's Hospital, an Emergency Room Physician at Bassett Hospital, and a member of the Regional Emergency Medical Organization which oversees a five county area in New York State. He is a vital part of the system and his guidance has ensured the success of the unit.

Vehicles - Sport Utility Vehicles (ranging in year from 2001 to 2008) are used to respond to Emergency calls. In 2008 two older/ damaged vehicles were replaced with 2008 Chevrolet Trailblazers. The newer vehicles are more than capable of providing a safe method of emergency response and have enough room to accommodate the gear required to assist a person in an emergency. In addition, the purchase of the vehicles significantly updated the paramedic vehicle fleet and reduced repair costs.

Initial Care - The Town of Guilderland Communications Division answers all 911 calls received for the town and dispatches the EMS calls for the Paramedic Division. At times, the paramedic may receive a dispatch for a non-emergency call in the town. A non-emergency call may consist of a welfare check on a senior living in the community, a request for a paramedic to standby for fire department training, and requests to assist the police department. In addition, all large events held in the town are provided a paramedic to remain onsite and provide advanced medical care.

Accomplishments

As EMS Director of the Paramedic Division, I would like to take the opportunity to list a few calls from 2008 that demonstrates the outstanding service provided by the Paramedics in the Town of Guilderland.

Cardiac Arrest

- January 28, 2009 – 19:28 – Paramedic Sean McGaughnea, Paramedic Jonathan Behrens, Paramedic Nicholas Deso and Western Turnpike Rescue Squad responded to a priority one emergency call for an 81 year old male in Cardiac Arrest. The patient was not breathing and did not have a pulse. The patient was placed on an AED, defibrillated and intubated. In the course of giving IV life saving medications, the paramedics noted a return of pulses and breathing. The patient was transported to St. Peters Hospital.

16 Year Old - Severe Respiratory Distress

- September 26, 2009 – 10:49- Paramedic Cory Nichols, Paramedic John Herrmann, and Paramedic Andre Delvaux responded with Western Turnpike Rescue Squad to a Priority One Emergency Call for a 16 year old male patient experiencing trouble breathing. The patient has



a known history of asthma and was found to be in severe respiratory distress. Upon initial treatment, the patient stopped breathing. The patient was intubated and breathing was assisted. The patient was treated with medications and transported to Albany Medical Center Hospital. The quick assessment and rapid treatment saved the life of the patient and he was released from the hospital without any known complications.

79 year old male patient not breathing

- November 2, 2008- 01:29- Paramedic Dave O'Hehir, Paramedic Sean Mcguaghnea, and Paramedic Bonnie-Jean Johnson responded with Western Turnpike Rescue Squad to an emergency call for a 79 year old male patient not breathing. The patient was found on the floor with family members providing mouth to mouth respirations. The family reported the

patient awoke in the night with a complaint of trouble breathing. The patient was intubated using Medicated Facilitated Intubation* and breathing was assisted by the paramedics onscene. The patient was transported to St. Peters Hospital and treated by the emergency room physicians. The life saving treatment provided by the paramedics enabled the patient to be discharged from the hospital with no known complications. (* Medicated Facilitated Intubation is an advanced airway skill performed by only a few Paramedic Agencies in the area.)

Woman under a vehicle

- November 17, 2008- 10:33- Paramedic Richard Hughes and Paramedic Phillip Tyler responded with Western Turnpike and Guilderland Police for an 81 year old woman hit by her own vehicle. The woman was found under her vehicle and police officers were able to lift the vehicle off the patient to allow treatment. The patient was found with a head injury, unconscious and not breathing. In the process of providing advanced life support to the patient, her heart stopped. The paramedics and emergency medical technicians performed CPR and administered Medications to the patient. The Paramedics noted a return of pulses and patient was transported to Albany Medical Hospital with a pulse and breathing assisted by staff. The extraordinary efforts of the Guilderland Paramedics, Police Officers and EMTs from Western Turnpike provided the time needed for the patient to be treated by physicians at the hospital.



Ice Storm

- December 12, 2008- 02:45 am- The Paramedic Division was mobilized to assist the residents of the town during the ice storm. The town had several areas without power and emergency shelters were established to assist the residents in need. Paramedics responded to emergency calls, fire calls, and assisted the police department with welfare checks of residents in the areas hit the hardest by the storm. The staffing was increased over three days to insure adequate coverage for the town and the shelters.

2009 Goals

In the coming year, Guilderland EMS will continue to provide the highest level of Advanced Care to the residents and visitors of the Towns of Guilderland and Knox. The unit looks forward to working with the Police Youth Division in expanding our role in the community. I look forward to working with the local rescue squads and the Seniors Department to provide information on the importance of a Vial of Life and the role it plays in our treatment of patients. In addition, as our call volume increases I will be looking into ways we can better utilize our staff and resources.



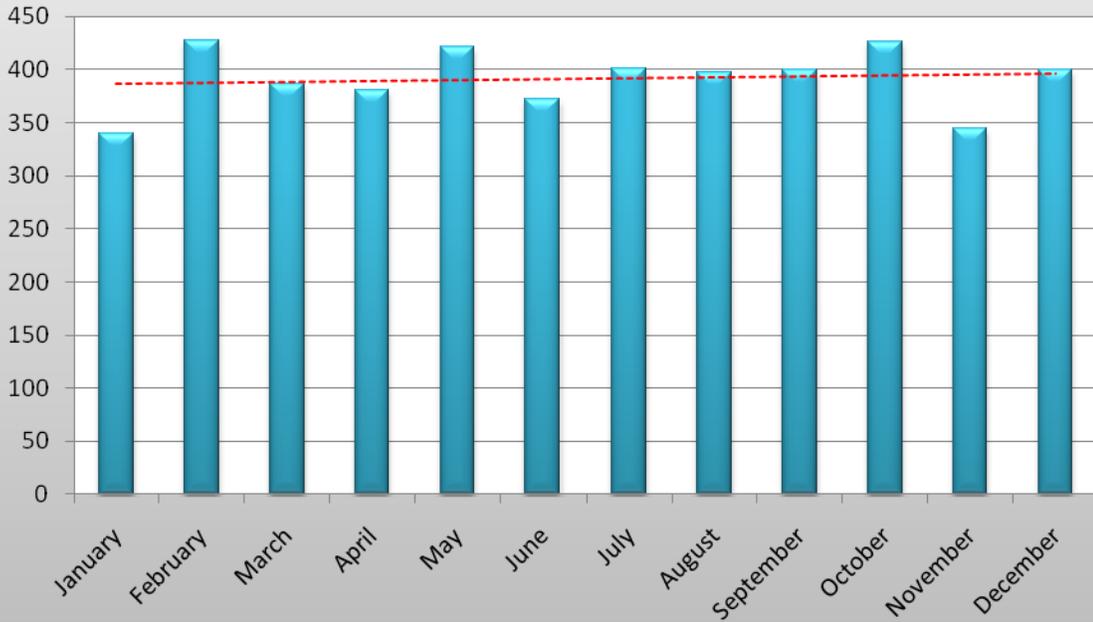
This concludes my annual report. As always, I am available to explain these goals and accomplishments in detail, at your request.

Tom Deleon

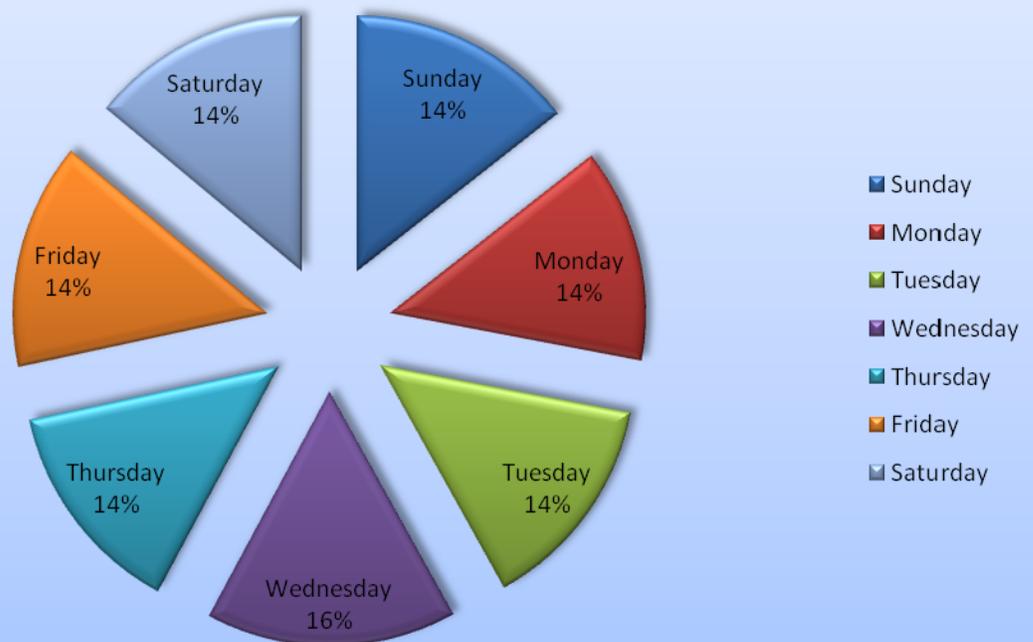
Director of EMS

EMS Calls/Month 2008

$$y = 0.8636x + 385.8$$
$$R^2 = 0.012$$



GEMS Calls 2008/Day of week



Calls /Time of Day

$$y = -2.887x^2 + 84.782x - 43.679$$
$$R^2 = 0.6913$$

