



Carm Basile
Chief Executive Officer
518-437-6840
camb@cdta.org

March 9, 2020

Kenneth Kovalchik
Guilderland Town Planner
P.O. Box 339
Guilderland, NY 12084

Dear Mr. Kovalchik:

Crossgates Mall is the highest volume stop in the CDTA network that stretches across four counties. Every day, we connect thousands of shoppers, visitors and employees to and from this vibrant hub of activity.

For the past 35 years, we have worked with Crossgates and the Pyramid team to enhance the experience of our customers. We have built a solid working relationship based on trust and success. Last fall, we relocated the stop at Crossgates to make it safer and more efficient for our customers and bus operators. This large transit station has eased traffic congestion and improved pedestrian access for everyone who travels to the Mall.

In addition, we recently started our Flex On-Demand Transit program, which provides an app-based transportation solution for our customers. Crossgates is one of our partners in the program and has already proven to be one of the most popular destinations in the defined service area.

The proposed development that Pyramid has presented to the Guilderland Planning Board is within the town's Transit-Oriented Development (TOD) District. Our team has had productive conversations with Pyramid management, and our shared goal is to provide the best possible experience for customers. We want more people to use transit and we are working with Pyramid to develop more services for new residents and guests. With fewer cars on the road and more people using CDTA services, we can make a positive impact on traffic and our environment.

Our team is working with Pyramid on their roadway/intersection design associated with the proposed development. New bus stops at/near the intersection of Rapp and Crossgates Mall Road will improve access to our services. In addition, we are offering Pyramid the option to join our Universal Access program to allow tenants with free access to our transit network – further increasing transit use and reducing traffic volumes.

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Carm Basile
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We look forward to working with the Crossgates and Pyramid team to support their work. At the same time, we will continue our efforts at the federal and state level to secure the funding to implement our third Bus Rapid Transit line to the Crossgates area (Purple Line).

We support Pyramid's development and look forward to working with them to enhance service and connect people to economic opportunities.

Cordially,

A handwritten signature in black ink, appearing to read 'Carm Basile', is positioned above the printed name.

Carm Basile
Chief Executive Officer

